*Reciprocity agreement for State authorization*: An agreement between two or more States that authorizes an institution located and legally authorized in a State covered by the agreement to provide postsecondary education through distance education or correspondence courses to students located in other States covered by the agreement and does not—

(1) Prevent the State from enforcing its laws or regulations of general applicability; or

(2) Result in a conflict between a State’s statutes and regulations and the requirements of the agreement.

*600.9 State authorization.*

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(c)(1)(i) If an institution that meets the requirements under paragraph (a)(1) of this section offers postsecondary education through distance education or correspondence courses to students located in a State in which the institution is not physically located or in which the institution is otherwise subject to that State's jurisdiction as determined by that State, except as provided in paragraph (c)(1)(ii) of this section, the institution must meet any of that State's requirements for it to be legally offering postsecondary distance education or correspondence courses in that State. The institution must, upon request, document the State's approval to the Secretary; or

(ii) If an institution that meets the requirements under paragraph (a)(1) of this section offers postsecondary education through distance education or correspondence courses in a State that participates in a State authorization reciprocity agreement, and the institution is covered by such agreement, the institution is considered to meet State requirements for it to be legally offering postsecondary distance education or correspondence courses in that State, subject to any limitations in that agreement and to any additional requirements of that State. The institution must, upon request, document its coverage under such an agreement to the Secretary.

(iii) For purposes of this paragraph and for disclosures related to State licensure under 34 CFR 668.43(a)(5)(v), an institution makes a determination regarding the State in which a student is located at the time the student is admitted to an educational program.

(2) The institution must document that there is a State process for review and appropriate action on complaints from students concerning the institution either in the States in which it the students are located, or the State in which the institution’s main campus is located.

*668.43 Institutional information.*

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(a) Institutional information that the institution must make readily available to enrolled and prospective students under this subpart includes, but is not limited to—

(1) The cost of attending the institution, including—

(i) Tuition and fees charged to full-time and part-time students;

(ii) Estimates of costs for necessary books and supplies;

(iii) Estimates of typical charges for room and board;

(iv) Estimates of transportation costs for students; and

(v) Any additional cost of a program in which a student is enrolled or expresses a specific interest;

(2) Any refund policy with which the institution is required to comply for the return of unearned tuition and fees or other refundable portions of costs paid to the institution;

…

(5) The academic program of the institution, including—

(i) The current degree programs and other educational and training programs;

(ii) The instructional, laboratory, and other physical facilities which relate to the academic program;

(iii) The institution's faculty and other instructional personnel;

(iv) Any plans by the institution for improving the academic program of the institution, upon a determination by the institution that such a plan exists;

(v) If an educational program is advertised as meeting educational requirements for a specific professional license or certification that is required for employment in that field, information regarding whether completion of that program would be sufficient to meet licensure requirements in a State for that occupation, including—

(A) A list of all States for which the institution has determined that completion of the program would fulfill requirements for licensure;

(B) A list of all States for which the institution has determined that completion of the program would not fulfill requirements for licensure; and

(C) A list of all States for which the institution has not made a determination regarding whether completion of the program would fulfill requirements for licensure; and

(vi)(A) Prior to each prospective student's enrollment, any determination by the institution under subparagraph (v) regarding whether the program meets applicable educational prerequisites for professional licensure or certification in the State where the student is located, or an attestation that the institution has not made such a determination.

(B) Such disclosure shall be made directly to the student in writing, which may include through e-mail or other electronic communication.