Appendix D: Sources of Technical Assistance
## Sources of Technical Assistance

### 1. Government Agencies

#### Office for Civil Rights (OCR)
**U.S. Department of Education**
330 C Street SW
Washington, D.C. 20202
800/421-3481
[www.ed.gov/offices/OCR](http://www.ed.gov/offices/OCR)

Through the field offices below, OCR provides technical assistance and resolves complaints of discrimination, including harassment, based on race, national origin, sex, disability, and age.

#### Eastern Division:

Office for Civil Rights, Boston Office
**U.S. Department of Education**
J. W. McCormack Post Office and Courthouse, Room 222
Boston, MA 02109 4557
617/223-9662; FAX 617/223-9669
TDD 617/223-9695
E-mail: OCR_Boston@ed.gov
(Serving Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont)

Office for Civil Rights, New York Office
**U.S. Department of Education**
75 Park Place, 14th Floor
New York, NY 10007 2146
212/637-6466; FAX 212/264-3803
TDD 212/637-0478
E-mail: OCR_NewYork@ed.gov
(Serving New Jersey, New York, Puerto Rico, Virgin Islands)

Office for Civil Rights
**Philadelphia Office**
U.S. Department of Education
The Wanamaker Building
100 Penn Square East, Suite 515
Philadelphia, PA 19107
215/656-8541; FAX 215/656-8605
TDD 215/656-8604
E-mail: OCR_Philadelphia@ed.gov
(Serving Delaware, Maryland, Kentucky, Pennsylvania, West Virginia)

Office for Civil Rights
**Atlanta Office**
U.S. Department of Education
1 Forsyth St. SW, Suite 19T70
Atlanta, GA 30303 3104
404/562-6350; FAX 404/562-6455
TDD 404/562-6454
E-mail: OCR_Atlanta@ed.gov
(Serving Alabama, Florida, Georgia, South Carolina, Tennessee)

Office for Civil Rights
**Dallas Office**
U.S. Department of Education
1929 Bryan Street, Suite 2600
Dallas, TX 75201
214/880-2459; FAX 214/880-3082
TDD 214/880-2456
E-mail: OCR_Dallas@ed.gov
(Serving Arkansas, Louisiana, Mississippi, Oklahoma, Texas)

Office for Civil Rights
**District of Columbia Office**
U.S. Department of Education
1100 Pa. Ave. NW, Rm. 316
P.O. Box 14620
Washington, D.C. 20044 4620
202/208-7797
TDD 202/208-7741
E-mail: OCR@ed.gov
(Serving North Carolina, Virginia, Washington, DC)

Office for Civil Rights
**Kansas City Office**
U.S. Department of Education
10220 North Executive Hills Boulevard
8th Floor
Kansas City, MO 64153 1367
816/880-4200; FAX 816/891-0644
TDD 816/891-0582
E-mail: OCR_KansasCity@ed.gov
(Serving Iowa, Kansas, Missouri, Nebraska, North Dakota, South Dakota)

#### Southern Division:

Office for Civil Rights
**Atlanta Office**
U.S. Department of Education
1 Forsyth St. SW, Suite 19T70
Atlanta, GA 30303 3104
404/562-6350; FAX 404/562-6455
TDD 404/562-6454
E-mail: OCR_Atlanta@ed.gov
(Serving Alabama, Florida, Georgia, South Carolina, Tennessee)

Office for Civil Rights
**Dallas Office**
U.S. Department of Education
1929 Bryan Street, Suite 2600
Dallas, TX 75201
214/880-2459; FAX 214/880-3082
TDD 214/880-2456
E-mail: OCR_Dallas@ed.gov
(Serving Arkansas, Louisiana, Mississippi, Oklahoma, Texas)

Office for Civil Rights
**District of Columbia Office**
U.S. Department of Education
1100 Pa. Ave. NW, Rm. 316
P.O. Box 14620
Washington, D.C. 20044 4620
202/208-7797
TDD 202/208-7741
E-mail: OCR@ed.gov
(Serving North Carolina, Virginia, Washington, DC)

Office for Civil Rights
**Kansas City Office**
U.S. Department of Education
10220 North Executive Hills Boulevard
8th Floor
Kansas City, MO 64153 1367
816/880-4200; FAX 816/891-0644
TDD 816/891-0582
E-mail: OCR_KansasCity@ed.gov
(Serving Iowa, Kansas, Missouri, Nebraska, North Dakota, South Dakota)

#### Western Division:

Office for Civil Rights
**Denver Office**
U.S. Department of Education
Federal Building, Suite 310
1244 Speer Boulevard
Denver, CO 80204 3582
303/844-5695; FAX 303/844-4303
TDD 303/844-3417
E-mail: OCR_Denver@ed.gov
(Serving Arizona, Colorado, Montana, New Mexico, Utah, Wyoming)

Office for Civil Rights
**San Francisco Office**
U.S. Department of Education
Old Federal Building
50 United Nations Plaza, Room 239
San Francisco, CA 94102 4102
415/437-7700; FAX 415/437-7783
TDD 415/437-7786
E-mail: OCR_SanFrancisco@ed.gov
(Serving California)

Office for Civil Rights
**Seattle Office**
U.S. Department of Education
915 Second Avenue, Room 3310
Seattle, WA 98174 1099
206/220-7900; FAX 206/220-7887
TDD 206/220-7907
E-mail: OCR_Seattle@ed.gov
(Serving Alaska, Hawaii, Idaho, Nevada, Oregon, Washington, American Samoa, Guam, the Pacific Region)

#### Safe and Drug-Free Schools Program (SDFS)

400 Maryland Ave. SW
Washington, D.C. 20202
202/260-3954

SDFS is a component of the U.S. Department of Education that provides discretionary and formula grant funding to state and local education agencies and other public and private organizations for a wide range of school and community-based drug and violence prevention efforts.
### U.S. Department of Justice
Community Relations Service (CRS)
600 E Street NW
Suite 2000
Washington, D.C. 20530
202/305-2935

CRS provides conflict resolution, conciliation, mediation, training, and a variety of other services to schools and communities to prevent or resolve conflicts arising from actions or policies perceived to be discriminatory on the basis of race or national origin.

### Regional Offices - Community Relations Service

<table>
<thead>
<tr>
<th>Region</th>
<th>City</th>
<th>Phone</th>
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<tbody>
<tr>
<td>I.  Boston, MA</td>
<td>617/424-5715</td>
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<tr>
<td>II. New York, NY</td>
<td>212/264-0700</td>
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<tr>
<td>III. Philadelphia, PA</td>
<td>215/597-2344</td>
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<td>IV. Atlanta, GA</td>
<td>404/331-6883</td>
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<tr>
<td>V. Chicago, IL</td>
<td>312/354-4391</td>
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<tr>
<td>VI. Kansas City, MO</td>
<td>816/427-7434</td>
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<tr>
<td>VII. Denver, CO</td>
<td>303/844-2973</td>
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<tr>
<td>VIII. San Francisco, CA</td>
<td>415/744-6565</td>
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<tr>
<td>IX. Seattle, WA</td>
<td>206/220-6700</td>
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### State Offices of the Attorney General

The State Attorneys General serve as chief legal officers to state government branches and agencies and are the principal legal representative of the public interest for all citizens.

<table>
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<tr>
<th>State</th>
<th>Attorney General</th>
<th>Address</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>Attorney General of Alabama</td>
<td>Office of the Attorney General</td>
<td>500 South Second Street</td>
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<tr>
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<td>40 Capitol Square S.W.</td>
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<td>1275 West Washington Street</td>
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<tr>
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<td>Office of the Attorney General</td>
<td>1111 State Street</td>
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<td>Office of the Attorney General</td>
<td>300 State Office Building</td>
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<tr>
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<td>Office of the Corporation Counsel</td>
<td>40 Capitol Square S.W.</td>
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<td>Rhode Island</td>
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<td>150 South Main Street</td>
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</tbody>
</table>
**South Carolina**  
Attorney General of South Carolina  
Office of the Attorney General  
Rembert C. Dennis Office Building  
Post Office Box 11549  
Columbia, SC  29211-1549  
803/734-3970

**South Dakota**  
Attorney General of South Dakota  
Office of the Attorney General  
500 East Capitol  
Pierre, SD  57501-5070  
605/773-3215

**Tennessee**  
Attorney General of Tennessee  
Office of the Attorney General  
500 Charlotte Avenue  
Nashville, TN  37243  
615/741-6474

**Texas**  
Attorney General of Texas  
Office of the Attorney General  
Capitol Station  
Post Office Box 12548  
Austin, TX  78711-2548  
512/463-2191

**Utah**  
Attorney General of Utah  
Office of the Attorney General  
State Capitol, Room 236  
Salt Lake Cty, UT  84114-0810  
801/538-1326

**Vermont**  
Attorney General of Vermont  
Office of the Attorney General  
109 State Street  
Montpelier, VT  05609-1001  
802/828-3173

**Virginia**  
Attorney General of Virginia  
Office of the Attorney General  
900 East Main Street  
Richmond, VA  23219  
804/786-2071

**Virgin Islands**  
Attorney General of the Virgin Islands  
Office of the Attorney General  
Department of Justice  
G.E.R.S. Complex  
46B-50C Kronprinsdrens Gade  
St. Thomas, VI  00802  
340/774-5666

**Washington**  
Attorney General of Washington  
Office of the Attorney General  
P.O. Box 40100  
1125 Washington Street SE  
Olympia, WA  98504-0100  
360/753-6200

**West Virginia**  
Attorney General of West Virginia  
Office of the Attorney General  
State Capitol  
1900 Kanawha Boulevard East  
Charleston, WV  25305  
304/558-2021

**Wisconsin**  
Attorney General of Wisconsin  
Office of the Attorney General  
State Capitol  
Post Office Box 7857  
Suite 114 East  
Madison, WI  53707-7857  
608/266-1221

**Wyoming**  
Attorney General of Wyoming  
Office of the Attorney General  
State Capitol Building  
Cheyenne, WY  82002  
307/777-7844

### 2. Private and other Organizations

**National Association of Attorneys General (NAAG)**  
750 First Street NE, Suite 1100  
Washington, D.C.  20002  
202/326-6000  
www.naag.org

NAAG is the membership organization of the State Offices of the Attorney General. Its mission is to help Attorneys General respond effectively, individually and collectively, to emerging state and federal issues. NAAG’s Bias Crimes Task Force operates in conjunction with the U.S. Department of Justice and other agencies to provide information and training to police departments, schools, and community organizations to prevent and prosecute bias crimes.

**Desegregation Assistance Centers**  
Desegregation Assistance Centers are funded by the U.S. Department of Education to provide free or low cost technical assistance to school districts on a wide range of equity issues, including racial and sexual harassment.

**New England Desegregation Assistance Center for Equity in Education**  
Brown University  
144 Wayland Ave.  
Providence, RI  02906  
Telephone:  401/351-274-9548; FAX 401/351-9594; www.brown.edu/Research/The_Educational_Alliance/DAC/dac.html  
(Serving Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont)

**Equity Assistance Center**  
The Metropolitan Center for Urban Education  
New York University  
82 Washington Square, Suite 72  
New York, NY  10003  
Telephone:  212/998-5100; FAX 212/995-4199; www.nyu.edu/education/metrocenter/eac/eac.html  
(Serving New Jersey, New York, Puerto Rico, Virgin Islands)

**The Mid-Atlantic Center**  
5454 Wisconsin Avenue, Suite 655  
Chevy Chase, MD  20815  
Telephone:  301/657-7741; FAX 301/657-8782; www.marcc.org  
(Serving Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, West Virginia)

**Southeastern Equity Center**  
Miami Equity Associates, Inc.  
8603 S. Dixie Highway, Suite 304  
Miami, FL  33143  
Telephone:  305/669-0114; FAX 305/669-9809; E-mail: sedac@aol.com  
(Serving Alabama, Florida, Georgia, Kentucky, Mississippi, South Carolina, Tennessee, North Carolina)

**Programs for Educational Opportunity**  
University of Michigan  
1005 School of Education  
Ann Arbor, MI  48109  
Telephone:  734/763-9910; FAX 734/763-2137; www.umich.edu/~eqtynet  
(Serving Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin)
Intercultural Development Research Association
5835 Callahan, Suite 350
San Antonio, TX 78210
Telephone: 210/684-8180; FAX 210/684-5389, www.idra.org
(Serving Arkansas, Louisiana, New Mexico, Oklahoma, Texas)

Midwest Desegregation Assistance Center
Kansas State University
401 Bluemont Hall
Manhattan, KS 66506
(Serving Iowa, Kansas, Missouri, Nebraska)

Educational Equity Center
The Metropolitan State College of Denver
Campus Box #3
1100 Stout Street, Suite 800
Denver, CO 80224
(Serving Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming)

West Ed
Center for Educational Equity
4665 Lampson Avenue
Los Alamitos, CA 90720
(Serving Arizona, California, Nevada)

Center for National Origin, Race, and Sex Equity
Northwest Regional Educational Laboratory
101 SW Main, Suite 500
Portland, OR 97204
(Serving Alaska, Hawaii, Idaho, Oregon, Washington, American Samoa, Guam

Anti-Defamation League (ADL)
823 United Nations Plaza
New York, NY 10017
800/343-5540
212/490-2525
www.adl.org

World of Difference Program, ADL develops and provides a large number of training programs, materials, technical assistance and other services to schools and communities to promote intergroup and interfaith understanding. ADL has national offices in Washington, D.C. and New York City and regional offices as follows:

Albuquerque, NM 505/823-2712
Atlanta, GA 404/262-9470
Boston, MA 617/457-8800
Chicago, IL 312/782-5080
Cleveland, OH 216/579-9600
Columbus OH 614/621-0601
New Haven, CT 203/772-1300
Dallas, TX 972/960-0342
Denver, CO 303/830-7177
Detroit, MI 248/395-3730
Fort Lauderdale, FL 954/779-3090
Houston, TX 713/627-3490
Las Vegas, NV 702/862-8600
Long Island, NY 516/496-0328
Los Angeles, CA 310/446-8000
Miami, FL 305/373-6306
New Orleans, LA 504/522-9534
New York, NY 212/885-7970
Norfolk, VA 757/455-9002
Omaha, NE 402/333-1300
Orange County, CA 714/979-4733
Palm Beach County, FL 561/832-7144
Philadelphia, PA 215/735-4267
Phoenix, AZ 602/274-0991
San Diego, CA 619/293-3770
San Francisco, CA 415/981-3500
Seattle, WA 206/448-5349
St. Louis, MO 314/432-6868
Washington, DC 202/452-8310
West Orange, NJ 973/669-9700

National School Boards Association (NSBA)
1680 Duke Street
Alexandria, VA 22314
703/838-6722
www.nsba.org

Representing 95,000 school board members, NSBA's mission is to further excellence and equity in public schools through local school leadership. Activities include participation in public forums relevant to federal and national education issues, representing school board perspectives before federal government agencies, and providing information and services to school boards throughout the country, including information on activities to prevent and address harassment in schools.

Educators for Social Responsibility (ESR)
23 Garden Street
Cambridge, MA 02138
800/370-2515

ESR creates and disseminates publications and programs for teachers and students emphasizing intergroup relations, violence prevention, character education, critical thinking, and social responsibility.

Teaching Tolerance
400 Washington Ave.
Montgomery, AL 36104
334/264-0286
eww.splicenter.org

A project of the Southern Poverty Law Center, Teaching Tolerance is a national education project dedicated to helping teachers foster equity, respect, and understanding. Numerous activities and publications are available.

National Association of Colored People (NAACP)
4805 Mount Hope Drive
Baltimore, MD 21215
410/747-7200

Among other objectives, the 2200 chapters of the NAACP work to ensure the equality of minority students in school.

National Council of La Raza (NCLR)
111 19th Street NW
Suite 1000
Washington, D.C. 20036
202/289-1380

NCLR’s Center for Community Educational Excellence works to build community-school collaboration, strengthen the quality of education for Hispanic students, and more effectively involve Hispanic families in the education of their children.

Aspira Association, Inc.
1444 I Street NW, 8th floor
Washington, D.C. 20005
202/835-3600
www.incacorp.com/aspira

Aspira is a national organization devoted to serving Puerto Rican and other Latino youth through leadership development in conjunction with parent and community groups.

Appendix D: Technical Assistance 143
National Youth Advocacy Coalition  
1711 Connecticut Ave. NW, Suite 206  
Washington, D.C. 20009  
202/319-7596, nyac@nyacyouth.org

National organization focused on improving the lives of gay, lesbian, bisexual and transgender youth through advocacy, education and information. NYAC’s Bridges Project provides resources, technical assistance and referrals.

Parents, Families and Friends of Lesbians and Gays (PFLAG)  
1011 14th Street NW, Suite 1030  
Washington, D.C. 20005  
202/636-4200

Organized in over 400 communities, PFLAG offers support for sexual minority youth who may feel unsafe in their communities because they are the targets of anti-gay attitudes.

Lambda Legal Defense and Education Fund  
380 Lexington Ave.  
New York, NY 10168  
212/682-3454

National organization committed to achieving full recognition of the civil rights of lesbians, gay men and people with HIV/AIDS through litigation, education and public policy work. Regional offices in Chicago (312/759-8110) and Los Angeles (213/937-2728).

Gay, Lesbian and Straight Education Network (GLSEN)  
121 West 27th Street, Suite 804  
New York, NY 10001  
212/727-0135

With over 90 chapters nationwide, GLSEN is the largest national organization addressing issues of anti-gay bias in K-12 schools. GLSEN provides classroom resources as well as workshops and training for school communities to help make schools safe for all students, regardless of sexual orientation.

National Coalition for Sex Equity in Education (NCSEE)  
P.O. Box 534  
Annandale, NJ 08001-0534  
908/735-5045; FAX 908/735-9674

Founded in 1979, to provide training and support for gender equity specialists in regional, state and local education programs. NYSEE now provides leadership in the identification and infusion of sex equity in all education programs and within parallel equity concerns, including, but not limited to, age, disability, national origin, race, religion, and sexual orientation. With an annual conference and newsletter, NYSEE serves as a resource for educational institutions, community organizations, and policy makers.

National Women’s Law Center  
11 Dupont Circle NW, Suite 800  
Washington, D.C. 20036  

National organization that has worked to advance and protect women’s rights since 1972. The Center focuses on major policy areas of importance to women and their families, including education. Recently published two publications on preventing and addressing sexual harassment.

Center for Democratic Renewal (CDR)  
P.O. Box 50469  
Atlanta, GA 30302  
404/221-0025

National clearinghouse of information on white supremacist movement; provides training to schools, churches, community organizations, and law enforcement agencies. Over 40 publications available.

Facing History and Ourselves (FHAO)  
16 Hurd Road  
Brookline, MA 02146  
617/232-1595, www.facing.org

With regional offices in Chicago, Memphis, Boston, New York and Los Angeles, FHAO provides resources, speakers, workshops and teacher institutes with the goal of teaching students the lessons of history necessary to be responsible and involved citizens. Workshops help teachers to design their own courses or lessons.

Prevention of Violence (CSPV)  
Campus Box 442  
Boulder, Colorado 80309-0442

Compiles research on causes and prevention of violence. Offers technical assistance for evaluation and development of violence prevention programs.

National Congress of Parents and Teachers  
330 N. Wabash Street, Suite 2100  
Chicago, IL 60611  
312/670-6782

Information on school safety issues, including parent initiatives.

American-Arab Anti-Discrimination Committee  
4201 Connecticut Avenue NW  
Suite 300  
Washington, D.C. 20008  
202/244-2990

Committee provides information on hate crimes against Arab-Americans.

American Federation of Teachers (AFT)  
555 New Jersey Avenue NW  
Washington, D.C. 20001  
800/238-1133 ext. 4434  

The Human Rights and Community Relations Department of the AFT serves as a clearinghouse of information on civil, human and women’s rights issues, keeping local and state affiliates informed of current trends and publications, and maintaining relationships with community and civil rights organizations.

Center for the Study and Prevention of Violence (CSPV)  
University of Colorado  
Campus Box 442  
Boulder, Colorado 80309-0442  
303/492-1032

Compiles research on causes and prevention of violence. Offers technical assistance for evaluation and development of violence prevention programs.
Native American Rights Fund
1506 Broadway
Boulder, CO 80302
303/447-8760; FAX 303/443-7776

The Native American Rights Fund is a national legal organization dedicated to the preservation of tribal and individual Native American rights, treaty rights, land claims and other issues of vital interest to Native Americans. This organization can provide referrals to regional and local sources of expertise.

National Indian Education Association
700 North Fairfax Street
Suite 210
Alexandria, VA 22314
703/838-2870; FAX 703/838-1620

The NIEA is the nation’s oldest and largest organization that advocates primarily for the improvement of education services and opportunities for American Indian and Alaska Natives. The NIEA provides workshops on racial harassment of American Indians, helps to ensure culturally accurate and appropriate curricula in public education settings, and consults on individual problems. The NIEA encompasses a nationwide network of individuals and resources.

American Association for Mental Retardation
444 N. Capitol Street NW, Suite 846
Washington, D.C. 20001
202/424-3688

National organization devoted to furthering opportunities for persons with disabilities. This organization may be able to provide referrals to a range of persons and organizations that can help schools counter harassment of students with disabilities.

Center for Civic Education
5146 Douglas Fir Road
Calabasas, CA 91302-1467
818/591-9321
www.civiced.org/aboutcce.html

Independent, nonprofit corporation with a network of program coordinators and youth chapters in every state. The Center administers curricular, teacher training and community based programs to promote participation in American constitutional democracy. The Center’s Youth for Justice, supported by the Office of Juvenile Justice and Delinquency Prevention in the U.S. Department of Justice, is a national network of programs for all grade levels that involve students in identifying and implementing solutions that will lead to safe, disciplined and drug-free schools.

Study Circles Resource Center (SCRC)
P.O. Box 203
Pomfret, CT 06258
860/928-2616

SCRC helps communities use study circles (small, democratic, discussion groups) to discuss and problem-solve on issues such as race, education, and crime. Materials are available for use in middle schools and upper grades.

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Green Circle Program
1300 Spruce Street
Philadelphia, PA
215/893-8400

Programs developed by Green Circle for students ages 12-18 to promote awareness and appreciation of diversity in school and other settings. Looks at language, stereotypes, and the impact of historical and current events.

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1506 Broadway
Boulder, CO 80302
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