Case Name: *In the Matter of* Accrediting Council for Independent Colleges and Schools

Docket No.: 16-44-O

Filing Party: Respondent, Accrediting Council for Independent Colleges and Schools

Exhibit No.: B-O-56
860 Lindberg Lane  
Petaluma, CA 94952  
December 14, 2011  

Michelle Edwards  
medwards@acicsofcalifornia.org  

Re: ACICS' bid for re-recognition to the Dept. Education  

To Whom It May Concern:  

Fit N Furry Pet Resort & Training Center has hired several Bergin University of Canine Studies graduates as dog trainers and dog handlers in our doggie daycare over the years. We continue to seek Bergin University of Canine Studies graduates due to the quality of education they receive and the practical experience they bring with them.  

Bergin University of Canine Studies is the only university in the United States that is solely focused on canine studies. Their graduates leave with a wealth and breadth of understanding about the canine. Not only do students learn to train, they are educated in the minds and emotions of canines, as well as receiving some business education. The students who attend Bergin University of Canine Studies do so because of their singular love and focus of canines and all they can do to help humans. These are graduates who are dedicated to working with dogs and their humans as well as improving the lives and status of dogs. They understand the human-canine bond and all that dogs have and can do to improve the lives and health of humans.  

We appreciate the dedication the university instructors and staff have with regard to providing the most comprehensive education in canine studies and assistance dog education. The university is a small non-profit institution with the goal of making the dog an academic subject of study just as bovines and equines are. Canines are much more important to humans and are used in countless ways such as in therapy, as service dogs, facility dogs, working in bomb detection, cancer detection, search and rescue, and more. This is an untapped sector that is in need of knowledgeable people who have spent the time and work to become educated in canine studies and all it entails.
Our organization recognizes the value and importance of a potential candidate who has a degree in canine studies or assistance dog education. These graduates come to us with enthusiasm, creativity, intelligence and an excellent education. University staff is available for ongoing consultation with us and listen to our suggestions on how to improve the type of education provided to their students so that graduates are kept up-to-date and have the skills we need.

The University is currently in a holding pattern while their accreditation organization, ACICS, is working to become re-recognized. The potential loss of accreditation for Bergin University of Canine Studies could mean a loss of educated and knowledgeable professionals working in the canine field.

Sincerely,

Grant & Marci Garl, owners of Fit ‘N’ Furry Pet Resort
www.fitnfurry.com
To Whom It May Concern:

Paws for Purple Hearts has hired 12 Bergin University of Canine Studies graduates to fill various positions over the years. We continue to seek Bergin University of Canine Studies graduates due to the high quality of the education they receive and the practical experience they bring with them.

Bergin University of Canine Studies graduates leave with a wealth and breadth of understanding about the canine, as they are the only university in the United States focused on canine studies. Not only do students learn to train, they are educated in the minds and emotions of canines, as well as receiving some business education. These are graduates who are dedicated to working with dogs and their humans as well as improving the lives and status of dogs. They understand the human-canine bond and all that dogs have and can do to improve the lives and health of humans.

Our organization recognizes the value and importance of a potential candidate who has a degree in canine studies or assistance dog education. These graduates come to us with enthusiasm, creativity, intelligence and an excellent education. University staff are available for ongoing consultation with us and listen to our suggestions on how to improve the type of education provided to their students so that graduates are kept up-to-date and have the skills we need.

The potential loss of accreditation for Bergin University of Canine Studies because of the status ACICS finds itself in could mean a loss of educated and knowledgeable professionals working in the canine field. In our case, that could jeopardize our ability to effectively carry out our mission to support wounded military veterans.

Sincerely,

Dave Platte
Chief Operating Officer

5860 Labath Avenue, Suite A - Rohnert Park, CA 94928 - (707) 238-5110 or (844) 700-7297 - www.pawsforourolehearts.org
Dear Mrs. Sanchez,

You know me as the recently retired Senior Nurse Recruiter at Mount Sinai Medical Center located in Miami Beach, FL since August 2004. Over the past three years we have hired Miami Regional University graduates for RN positions and current students for positions such as medical assistants, care givers, surgical technologists, etc. I have personally enjoyed hiring Miami Regional University students and graduates. They are always professional, respectful, knowledgeable in their field, and hard working. I also feel welcomed to Miami Regional University every time I have attended most of the job fairs. It has been my honor to hire the Miami Regional University students and graduates and that will continue. I just wanted to thank you for everything you, Randy, and the rest of the staff have done to help make this process enjoyable and personally rewarding. Please feel free to contact me for any assistance.

Sincerely,

[Redacted]

Cell: [Redacted]  Email: [Redacted]@aol.com
December 7, 2017

Attn: Mrs. Ophelia Sanchez.
President and CEO of Miami Regional University
700 South Royal Poinciana Blvd.
Miami Springs, FL, 33166
Ext. 6916, F: (305)455-6703
Email: osanchez@mruru.edu

Dear Mrs. Sanchez,

Over the past two years we have hired Miami Regional University graduates for RN positions. We have also promoted some of them as well to supervisor positions. I have really enjoyed hiring Miami Regional University graduates. They are always professional, respectful, knowledgeable in their field, and hard working. I also feel welcomed to Miami Regional University every time I have attended most of the job fairs. It has been my honor to hire the Miami Regional University graduates. Please feel free to contact me for any assistance.

Sincerely,

[Name redacted]

Human Resources
University Plaza Rehabilitation Center
724 NW 19 St, Miami, FL, 33136
P: (305)325-2300, E: [Email redacted]
HCA Careers

Attn: Mrs. Ophelia Sanchez
President and CEO of Miami Regional University
700 South Royal Poinciana Blvd.
Miami Springs, FL, 33166
P: (305)442-9223, Ext. 6016, F: (305)455-6703, Email: osanchez@mru.edu

December 7, 2017

Dear Mrs. Sanchez,

Over the past couple of years, we have hired Miami Regional University students and graduates for RN and CNA positions. We have really enjoyed hiring Miami Regional University students and graduates because they are respectful, hardworking, and caring. We have attended job fairs as well at Miami Regional University. It has been our honor to hire the Miami Regional University student graduates. Please feel free to contact me for any assistance.

Sincerely,

Lenneice A. Collier (Drew)
Healthcare Recruiter

Lenneice.Drew@hcahealthcare.com, http://kendallmed.com/
December 7, 2017

Attn: Mrs. Ophelia Sanchez
President and CEO of Miami Regional University
700 South Royal Poinciana Blvd.
Miami Springs, FL, 33166
P: (305)442-9223, Ext. 6016, F: (305)455-6703
Email: Osanchez@mru.edu

Dear Mrs. Sanchez,

I wanted to thank you for providing such great nursing candidates to West Gables Health Care Center. We have hired multiple Miami Regional University graduates and students for RN and CNA positions. My staff and I always feel welcome to Miami Regional University whether it is for a job fair or talking to the students. As alumni of Miami Regional University, my degree has helped me in my field and prepared me for the workforce. We look forward to a growing partnership and wanted to show our appreciation for your knowledgeable students that you send to us. If I can be of further assistance, please feel free to contact me.

Sincerely,

Martha Carrasco
West Gables Health Care Center
Human Resources Department
2525 S.W. 75th Ave.
Miami, FL, 33155

http://www.Westgableshealthcare.com
7th December, 2017

Ms. Jane Parker
Campus Director (Florida Campus),
Schiller International University,
Germany.

Dear Ms. Parker

RE: SIU HEIDELBERG – PROOF OF EMPLOYMENT – ZEENAT YAHAYA

This is to confirm to you that Zeenat Yahaya was employed as Executive Director, Administration and General Duties in Yaliam Press Ltd, Abuja Nigeria with effect from 15th October, 2016.

Yaliam Press Limited is one of the biggest Security & Commercial Printing Organisations in Nigeria and a major player in the printing industry.

Thank you.

Yahaya Amfani
Chairman/CEO
Empowering individuals
to make positive changes in their lives, careers, and communities for 56 years.

Specialized career training,
Financial aid is available for those who qualify.
Job placement assistance provided for all grants!

Empower employees.

Cover your health.
Affordable care for employees.

Thank You to Employers!

Empire College thanks the 453 North Bay employers who utilized our Career Placement Services in 2016 and awarded us a 94% satisfaction rating. Your continued support of our graduates and educational programs is appreciated.

Www.empcoll.edu
707.570.4400

Santa Rosa, CA 95403
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EMPLOYER VERIFICATIONS

SPEAKING TO THE QUALITY OF GRADUATES
AND THEIR EXPERIENCES WITH EMPIRE COLLEGE
April 19, 2017

Laurie Darling, C.O.T.
Eye Associates Medical Group, Inc.
6880 Palm Avenue
Sebastopol, CA 95472

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

**Empire Student**

Currently employed?  Yes  No
If no, dates of employment: ____________________________

Job Title: Medical Assistant

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*Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

**Employer Satisfaction Survey**

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Comments: Happy to use with us

Date: 5-8-17

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Shene L. Hurd
Executive Vice President
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student’s skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [ ] Yes [ ] No

Currently employed? [ ] Yes [ ] No
If no, dates of employment: ______________________

Job Title: **ADMIN/BOOKKEEPER**
Starting Salary*: $19.41
Current Salary*: $19.60
Hours per week*: 40

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

[ ] I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: (b)(6)

She brings a great attitude and spirit to the office. One of the best additions we’ve had.

Date: 9-19-2017

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President
Dear DAVE TOWNSEND, MPT,

I am writing to request your assistance in evaluating the effectiveness of our educational programs. We would appreciate your feedback on the student's skill level. A postage-paid envelope is enclosed for your convenience.

**EMPIRE STUDENT:** (b)(6) **PROGRAM CODE:** MTBN

Currently employed? □ Yes □ No If no, dates of employment: ________________________

Job Title: Patient Relations Coordinator  
Starting Salary: $ __________  
Current Salary: $ __________  
Hours per week: 40 hours

*Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

**EMPLOYER SATISFACTION SURVEY**

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Comments: She's a very fast learner and quick on her feet. Very thorough and pays great attention to detail.

Date: 2/22/2017  
Signature: 

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd  
Executive Vice President

---

Empire College  
Business • Law • Technology • Medical

February 16, 2017

DAVE TOWNSEND, MPT  
Santa Rosa Physical Therapy  
2255 Challenger Way, Suite 104  
Santa Rosa, CA 95407
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [□□□□□] PROGRAM CODE: CBBN

Currently employed? □ Yes □ No  If no, dates of employment: ___________________________

Job Title: Office Assistant  Starting Salary: $1500  Current Salary: $1600  Hours per week: 37 hours

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

□ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

SKILLS | EXPECTATIONS

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Comments: Jim has come to work here. He is a pleasure to work with, and is very good on the phone with our customers.

Date: 5/10/17

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

[Signature]

Sherie L. Hurd
Executive Vice President
February 16, 2017

Nancy Kennedy
Eye Care Institute
1017 Second Street
Santa Rosa, CA 95404

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [ ] Yes [ ] No
PROGRAM CODE: APAN

Currently employed? [ ] Yes [ ] No
If no, dates of employment: ________________________
Job Title: ophthalmic assistant
Starting Salary: $16.00
Current Salary: $16.00
Hours per week: 40

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

Would you like to place another job order? Please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: [ ]

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

[ ]

Shene L. Hurd
Executive Vice President

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To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [b][6] PROGRAM CODE: ALAN

Currently employed? ☑ Yes ☐ No  If no, dates of employment: ____________________________

Job Title: Paralegal  Starting Salary: $24,000  Current Salary: $24,000  Hours per week: 32-36

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: We appreciate having (b)(6) on our team. She is an excellent addition.

Date: 12/15/16  (b)(6)  Signature: (b)(6)

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd  
Executive Vice President
December 5, 2016

Colleen Wilson
Sonoma Valley Hospital
347 Andrieux Street
Sonoma, CA 95476

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [ ] Yes [ ] No

PROGRAM CODE: SSPN

Current employment: [ ] Yes [ ] No

If no, please provide dates of employment: ____________________________

Job Title: Lab Assistant

Starting Salary: $21.90 per hr.

Current Salary: $___________

Hours per week: Varies

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

SKILLS

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</table>

Comments: Great can-do attitude, team player, enthusiastic personality. Good hire so far!

Date: 12/10/16

Signature

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President

3035 Cleveland Avenue
Santa Rosa, CA 95403

www.empcol.edu
Voice 707-546-4000
Fax 707-546-4058
info@empcol.edu
December 5, 2016

Justin Hoffman, M.D.
Dr. Hoffman, Justin
1180 N. Dutton Ave #250
Santa Rosa, CA 95401

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPLOYEE SATISFACTION SURVEY

SKILLS
Verbal Skills
Written English
Attitude
Reliability
Versatility
Image
Technical Ability
Phone Skills
Ability to Learn
Accepts Responsibility
Organizational Skills
Follows Directions

EXPECTATIONS
Exceeds
Meets
Does Not Meet

Comments: One of the best employees I have ever had.

Date __________________________ Signature __________________________

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

[Signature]

Empire College
Business • Law • Technology • Medical

3035 Cleveland Avenue
Santa Rosa, CA 95403

www.empcol.edu
Voice 707•546•4000
Fax 707•546•4058
info@empcol.edu
September 11, 2017

Karen Northum
St. Helena Unified School Dist.
465 Main St.
St. Helena, CA 94574

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student’s skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [b](b) PROGRAM CODE: AYAN

Currently employed? □ Yes □ No If no, dates of employment: __________________________

Job Title: Network Systems Technician

Initial Salary $23,929 / Current Salary $23,930 / Hours per week: 35.13 / $59,172.47 yr

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

□ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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<td>Follows Directions</td>
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</table>

Comments: We love Bryce and everyone else who had kind feet attended Empire. I have

Date: 9/14/13

Signature: [b](b)

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President

3035 Cleveland Avenue
Santa Rosa, CA 95403

www.empcol.edu
Voice 707-546-4000
Fax 707-546-4058
info@empcol.edu
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

Currently employed?  Yes ☐  No ☐  If no, dates of employment: __________________________

Job Title: Network Technician  Starting Salary $34,777  Current Salary $49,777  Hours per week 40

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

SKILLS

Verbal Skills ☐  ☐  ☐
Written English ☐  ☐  ☐
Attitude ☐  ☐  ☐
Reliability ☐  ☐  ☐
Versatility ☐  ☐  ☐
Image ☐  ☐  ☐
Technical Ability ☐  ☐  ☐
Phone Skills ☐  ☐  ☐
Ability to Learn ☐  ☐  ☐
Accepts Responsibility ☐  ☐  ☐
Organizational Skills ☐  ☐  ☐
Follows Directions ☐  ☐  ☐

PROFESSIONAL SKILLS

Does Not Meet ☐  ☐  ☐

Verbal Skills ☐  ☐  ☐
Written English ☐  ☐  ☐
Attitude ☐  ☐  ☐
Reliability ☐  ☐  ☐
Versatility ☐  ☐  ☐
Image ☐  ☐  ☐
Technical Ability ☐  ☐  ☐
Phone Skills ☐  ☐  ☐
Ability to Learn ☐  ☐  ☐
Accepts Responsibility ☐  ☐  ☐
Organizational Skills ☐  ☐  ☐
Follows Directions ☐  ☐  ☐

Comments:  We are very happy with our other two employers who attended Empire. Skilled and fair, creative and great people skills.

Sincerely,

Sherie L. Hurd
Executive Vice President

Also gets a car allowance of $105 annually. Full medical, dental, vision.
September 11, 2017

Karen Weddle
Redwood Orthopaedic Surgery Assoc.
208 Concourse Blvd. #1
Santa Rosa, CA 95403

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [ ] Yes [ ] No
CURRENTLY EMPLOYED?

PROGRAM CODE: MAEN

Currently employed? [ ] Yes [ ] No
If no, dates of employment: ____________________________

Job Title: Medical Assistant
Starting Salary $ ______/yr
Current Salary $ ______/yr
Hours per week: ______

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: [ ]

☐ I would like to place another job order; please contact me.

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President

3035 Cleveland Avenue
Santa Rosa, CA 95403

www.empcol.edu
Voice 707-546-4000
Fax 707-546-4058
info@empcol.edu
Empire College  
Business • Law • Technology • Medical

July 5, 2017

Stenberg/Newton CPAs  
350 Ignacio Blvd  
Novato, CA 94949

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: (b)0)  
PROGRAM CODE: AAAN

Currently employed?  Yes  □ No  □ If no, dates of employment:

Job Title: Tax Associate  
Starting Salary: $18/hr.  Current Salary: $21.50/hr

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

□ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

SKILLS  

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Comments:  

Ford is a pleasure to work with. She is a diligent and hardworking, and always accepts new tasks with a great positive attitude.

Date: 7/17/10  

Signature:

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd  
Executive Vice President
December 5, 2016

Steve Hinch
TeamLogicIT
2455 Bennett Valley Road Ste. C-214
Santa Rosa, CA 95404

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT E6 PROGRAM CODE: AXAN

Currently employed? ☑ Yes ☐ No If no, dates of employment: ____________________________

Job Title: Tier 1 Technician Starting Salary $16 Current Salary $16 Hours per week 40

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

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Comments: [b][6] has been great to have on our team. He is a hard worker and quick learner. We are happy to have him here.

12/6/2016 Date

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President

3035 Cleveland Avenue
Santa Rosa, CA 95403

www.empcol.edu
Voice 707-546-4000
Fax 707-546-4058
info@empcol.edu
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT
PROGRAM CODE: AZAN

Currently employed? □ Yes □ No If no, dates of employment: __________________________

Job Title: I.T. Administrator
Starting Salary* $20.00
Current Salary* $20.00
Hours per week* 40

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: [□(□)] is an excellent employee who will be an asset to this department. I look forward to his continued growth in Information Technology.

6/20/2017

Date

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

[□(□)]

Shane L. Hubbard
Executive Vice President
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

CURRENTLY EMPLOYED: [ ] Yes [ ] No
If no, dates of employment: ______________________

Job Title: [ ] Paralegal
Starting Salary: $23/hr
Current Salary: $23
Hours per week: 37.5

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: [ ]

[ ] is a great asset to our firm. She learns quickly and has a very pleasant demeanor.

[ ] is our 2nd hire directly out of Empire College and we have been very happy with both hires.

Date: 1-18-XX
Signature: [ ]

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

[ ]

Sherie L. Hurd
Executive Vice President
February 16, 2017

Sheila Mofrad  
Redwood Coast Medical Services, Inc.  
P.O. Box 1100  
Gualala, CA 95445

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

**EMPLOYEE SATISFACTION SURVEY**

**SKILLS**

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Comment: Great! We do enjoy having her work for us. She is a quick learner and has been a great addition to our team.

Date: 3/2/17

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd  
Executive Vice President

---

**PROGRAM CODE: MTBN**

Currently employed? ☑ Yes ☐ No  
If no, dates of employment: ____________________________

Job Title: Cere Cereal Medical Assistant  
Starting Salary $15/hr  
Current Salary $15/hr  
Hours per week 40

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPLOYER SATISFACTION SURVEY

SKILLS          EXPECTATIONS

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Comments: Is a positive and motivated employee. She is eager to learn, has good ethics, and has excellent judgment. She is willing to pitch in wherever there is a need and maintains a positive attitude.

Date: 12/18/14

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President
December 5, 2016

Linda Barr
Redwood Empire Vineyard Management
22000 Geyserville Ave
Geyserville, CA 95441

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

**Empire Student:**

Currently employed?  ☐ Yes  ☐ No  If no, dates of employment: ______________________

Job Title: [Insert Job Title]

Starting Salary: $17/hr  Current Salary: $17/hr  Hours per week: 40

☐ I would like to place another job order; please contact me.

**Empire College Employer Satisfaction Survey**

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Comments: *It is a pleasure to work with [Student]. He is a valuable addition to our staff.*

☐ I would like to place another job order; please contact me.

☐ I would like to place another job order; please contact me.

Date: 12/21/2016  Signature: (b)(6)

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President

3035 Cleveland Avenue
Santa Rosa, CA 95403

www.empcol.edu
Voice 707-546-4000
Fax 707-546-4058
info@empcol.edu
Empire College
Business • Law • Technology • Medical

September 11, 2017

Dr. Guy
Dr. Guy
370 Perkins
Sonoma, CA 95476

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT [b](b)
PROGRAM CODE: APAN

Currently employed? □ Yes □ No If no, dates of employment: _____________________________

Job Title: Medical Assistant
Starting Salary* $20.00
Current Salary* $20.00
Hours per week* 30–32

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

□ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: She is great with the patients • a pleasure to work with

9:13:17
Date

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President

www.empcol.edu
Voice 707-546-4000
Fax 707-546-4058
info@empcol.edu
April 19, 2017

Laurie Darling, C.O.T.
Eye Associates Medical Group, Inc.
6880 Palm Avenue
Sebastopol, CA 95472

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: ☐ (b)(6) PROGRAM CODE: APAN

Currently employed? ☑ Yes ☐ No If no, dates of employment: ____________________________

Job Title: [Apprentice Secretary] Starting Salary: $11.00 Current Salary: $13.00 Hours per week: ____________________________

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: ____________________________

S-8-17 Date

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

[Signature]

Sherie L. Hurd
Executive Vice President
PROGRAM ADVISORY COMMITTEE
COMMUNITY/EMPLOYER MEMBERS

ACCOUNTING

Kate DeMartini
Accounting Manager
Morton & Bassett Spices

Natalie Loomis
Account Executive
Redwood Toxicology Laboratory, Inc.

Richard Maas
Controller
Discovery Office Systems, Inc.

Amy Smith
Junior Accountant
United Way of the Wine Country

BUSINESS & HOSPITALITY

Sheri Graeber
Strategic Account Specialist
O’Reilly and Associates

Leilani Martin
Operations Manager
Owner of Sonoma Coast Shuckers

Bruce MacKay
Owner, Luxury Tours

Karlene Rebich
Executive Assistant/Office Manager
Senator Mike McGuire’s office

Hazel Whiteoak
Fund Development and Communications Manager
Pediatric Dental Initiative
INFORMATION TECHNOLOGY

David Hayes  
Instructor  
Lockheed-Martin/LEIDOS

Steve Moore  
Contract CIO/IT Manager, Network Engineer/Administrator, Business Systems Analyst/Architect  
Vista Consulting

Scott Schulze  
President/Founder  
Fusion Technology Solutions LLC

Joshua Young  
Sr. Police IT Technician  
City of Santa Rosa

LEGAL

Maggie Brothers, Esq.  
Private Practitioner

Samantha Pungprakeart, Esq.  
Carle, Mackie, Power & Ross LLP

Jeanette Tidd  
Manager/Paralegal  
Sonoma County Public Law Library

MASTER OF LEGAL STUDIES

Edelweiss Canales  
Foreign-educated Attorney at Law  
Catholic Charities & Family Justice Center

Linda Cooney, JD  
Pro Bono Coordinator  
Legal Aid of Sonoma County

Tim Doherty, Esq.  
Private Practitioner

R. Irene Flack, Esq.  
Private Practitioner

India M. S. Geibel, RN

Daryl Reese, Esq.  
Johnston | Thomas, Attorneys at Law
MEDICAL

Su Chew, LVN
Projects Coordinator
Northern California Medical Associates

Jennifer Gomez
Senior Site Support Specialist
Kaiser Permanente Health Connect Santa Rosa

Jen Lasiter
Practice Manager
Prima Terra Linda and Orthopedic/Dr. Raymond Bonneau

Mary K. Mullinix, CPC, CHCA
Clinical Review Specialist
Meritage Medical Network

Sheena M. Toledo
Clinical Support Services Manager
West County Health Centers

Dr. Steven Wolf
Family Practice Physician
Sutter Health/Sutter Pacific Medical Foundation
Esteemed Colleagues:

As proud Twin Sister Owners of Kamryn I Whitney, Court Reporting, LLC, we found building blocks to a professional Court Reporting Career with South Coast College, as well as colleagues and friends for the rest of our lives.

South Coast College has helped us achieve much success as our 100% Woman Owned and Operated business grows. Starting out as Deposition and Pro Tem Reporters, nearly all the reporters on our staff and roster of Freelance Professionals graduated from SCC. Since we understand the educational facility, curriculum and professionalism of the staff, we know exactly what to expect from their graduates. And we are never disappointed.

We actually chose the location of our agency across the street from SCC in order to remain closely affiliated with the college, their team and new alumnae. Not only did our education bring us the success we currently enjoy, but we are proud to assist other young professionals to achieve the same goals of independence and pride in this elite field of Court Reporting.

There are always choices when it comes to Educational Facilities for specialized trades and dedicated learning. But for us, the only option was South Coast College, as it remains to be the only college we trust and the only facility to which we refer aspiring Court Reporters.

Respectfully Submitted,

Kamryn Villegas, Principal
Whitney Kumar, Principal

KW Court Reporting, LLC
To Whom It May Concern,

My name is Isaiah Leslie. I am co-owner and co-founder of Regal Court Reporting, Inc. My wife is the other co-founder and co-owner of our agency and she is a graduate of South Coast College. My sister-in-law and mother of a two-year-old is also a successful court reporter and graduate of South Coast College. All four of our staff reporters are graduates of South Coast College. In fact over 75% of our free-lance and overflow court reporters are graduates of South Coast College. My wife and I are living the American Dream of successful small business ownership and we employ a staff of eight. I should also like to point out that we are a woman-owned business and all our court reporters are women.

None of this would have been possible if not for South Coast College. Without this technical college my wife and most if not all of the other reporters who work with us would probably not have been able to enter this profession because there are so few colleges in Orange County that offer this program and none, with the resources, staff and facilities to accommodate such a large group of students and to teach and train them as well as South Coast College.

Stenography and the court reporting profession requires a unique set of skills which in turn, requires teaching and training unlike most other types of technical colleges and professions. It cannot be held to the same metrics for accreditation as other collegiate degrees and programs. I ask you to consider this as well as the successes this particular school has made possible for so many women and men in Orange County.

Sincerely,

Isaiah Leslie
February 27, 2017

To Whom It May Concern,

My name is Kathy DiLorenzo. I am the Director of Court Reporting for Planet Depos, an international court reporting company headquartered in Washington, D.C. I am writing in support of the accreditation efforts of South Coast College. I have known the President of South Coast College, Jean Gonzalez, its President, for several decades now. We met by happenstance when I publicly praised the steno theory that she had written as “the best, most effective and user-friendly theory taught in our court reporting schools.” At the time, I was serving on a special task force for the National Court Reporters Association charged with evaluating all theories taught in NCRA-approved schools. She reached out to me immediately to thank me for recognition of the theory.

Many years later, I find myself again acknowledging the accomplishments of Ms. Gonzalez and South Coast College. In February of 2016, in conjunction with NCRA’s Court Reporting & Captioning Week, Planet Depos announced the launch of Planet Institute, a nationwide program developed to bridge the gap between student and career. Although there is no cost to enroll in Planet Institute, we realized at the outset that there needed to be minimum requirements to enter the program. Anything less would render the program meaningless and provide little incentive for students to “make it” into the program. Just one year into the program, we are proud to have successfully “graduated” five students into the profession, two of whom were outstanding graduates of South Coast College – Jessie Frey and Kristina Tan. It is my pleasure to introduce you to these outstanding young professionals.

As a 36-year member of the National Court Reporters Association, having served as its President, as well as numerous education committees and task forces, I take my obligation seriously when asked to recommend a court reporting program to interested students. South Coast College is among the top three in the nation. It is of paramount interest to the future of court reporting that South Coast College remain accredited and continue to graduate high-quality court reporters into our profession. Thank you for your time and consideration.

Best regards,

(b)(6)

Kathy DiLorenzo
Director of Court Reporting, Planet Depos, LLC
Fellow of the Academy of Professional Reporters
Registered Diplomate Reporter
Certified Realtime Reporter
Certified Realtime Coptoner
February 27, 2017

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Thank you for your time and consideration.

Best regards,

Kathy DiLorenzo
Director of Court Reporting, Planet Depos, Ltd.
Fellow of the Academy of Professional Reporters
Registered Diplomate Reporter
Certified Realtime Reporter
Certified Realtime Captioner

888-433-3767  |  www.planetdepos.com
Greetings!

QuickCaption, Inc. has been in business providing ADA Accessible accommodations for the deaf and hard-of-hearing communities since 1999.

For 17 years, we have successfully provided full service Realtime and Broadcast Captioning, CART (Communication Access Real-time Translation) and all types of media/video captioning utilizing students within different court reporting programs as well as those who have successfully graduated and are currently NCRA approved Certified Shorthand Reporters (CSRs), Certified Realtime Reporters (CRRs), and Certified Realtime Captioners (CRCs).

Having employed and contracted with more than 600 of these professionals over the years, it is of our humble opinion that those attending the South Coast College Court Reporting Program and those who have successfully completed the South Coast College Court Reporting Program and who have taken and passed the California CSR exam are absolutely of the highest quality, the most professional and most reliable, of all candidates.

When asked which program we would recommend for a hopeful Captioner or Court Reporter, it is, hands down, South Coast College. Not only does its curriculum surpass other institutions, proven by its stronger "writers", its beliefs in the Captioning and CART venue are far more profound than other Court Reporting Programs and to this, we are forever grateful and thankful.

Without a proficient, robust, and dedicated program such as South Coast College, our ability to offer high quality Captioning and CART services consistently as required by the Americans with Disabilities Act (ADA) would be destroyed. And to that end, a great number of Deaf and Hard-of-Hearing clients would go without ADA accommodations — the ability to "hear" via stenographing.

Respectfully,

Antha A. Ward
President

AAW/mjb
08/10/2017

Dr. Marcus Benniefield
Director of Doctoral Program
California International Business University
550 West B Street
San Diego, CA 92101

Subject: Employment Letter

Dear Dr. Benniefield:

This letter is to verify that is employed at SOUTHWEST REGIONAL MAINTENANCE CENTER in the position of MANAGEMENT ANALYST. This position is FULL-TIME.

started working in this capacity on February 13, 2012 and is still working in this position as of 08/10/2017.

completing his Doctor of Business Administration educational program at California International Business University 08/26/2016 has directly benefited the graduate in his current employment by means of a merit increase, a promotion, and assignment of additional duties.

I, on behalf of the company attests that the student is fully qualified in their field of study and was hired as a result of the training they gained at the California International Business University.

If you require any additional information, please contact me or via email at .

Delia Newcomer
Occupational Safety and Health Specialist
Southwest Regional Maintenance Center
Sirs,

I am writing to offer our most sincere appreciation for the professionalism and work ethic displayed by the recent interns placed with us by Schiller International University.

Our organizations regularly take on interns to work on projects in business development and marketing. From the outset, we try to integrate interns in cross-functional teams and give them responsibility in accordance with their studies, experience and aptitude. We recently took on two internees from Schiller International University and we have been especially impressed by their enthusiasm, maturity and initiative. We expect a lot from interns and the students placed with us by Schiller have accepted challenging assignments and have performed to very high standards.

We very much look forward to working with interns from Schiller International University in the future.

Sincerely,

[Signature]

LANGUAGE MANAGEMENT SL
GREENWICH LEARNING SL
Dec 15, 2017

To Whom It May Concern:

Good Dog! Autism Companions has hired several Bergin University of Canine Studies graduates as service dog trainers over the years. We continue to seek Bergin University of Canine Studies graduates due to the quality of education they receive along with the passion and practical experience they bring with them.

Bergin University of Canine Studies is the only university in the United States that is solely focused on canine studies. Their graduates leave with a wealth and breadth of understanding about the canine. Not only do students learn to train, they are educated in the minds and emotions of canines, as well as receiving some business education. The students who attend Bergin University of Canine Studies do so because of their singular love and focus of canines and all they can do to help humans. These are graduates who are dedicated to working with dogs and their humans as well as improving the lives and status of dogs. They understand the human-canine bond and all that dogs have and can do to improve the lives and health of humans.

We appreciate the dedication the university instructors and staff have with regard to providing the most comprehensive education in canine studies and assistance dog education. The university is a small non-profit institution with the goal of making the dog an academic subject of study just as bovines and equines are. Canines are much more important to humans and are used in countless ways such as in therapy, as service dogs, facility dogs, working in bomb detection, cancer detection, search and rescue, and more. This is an untapped sector that is in need of knowledgeable people who have spent the time and work to become educated in canine studies and all it entails.

Our organization recognizes the value and importance of a potential candidate who has a degree in canine studies or assistance dog education. These graduates come to us with enthusiasm, creativity, intelligence and an excellent education. University staff is available for ongoing consultation with us and listen to our suggestions on how to improve the type of education provided to their students so that graduates are kept up-to-date and have the skills we need.

The University is currently in a holding pattern while their accreditation organization, ACICS, is working to become re-recognized. The potential loss of accreditation for Bergin University of Canine Studies could mean a loss of educated and knowledgeable professionals working in the canine field.

Wags & Gratitude,

[Signature]

LAURA M. SYLVESTER
December 7, 2017

Attn: Mrs. Ophelia Sanchez
President and CEO of Miami Regional University
700 South Royal Poinciana Blvd.
Miami Springs, FL. 33166
P: (305)442-9223, Ext. 6016, F: (305)455-6703
Email: osanchez@mru.edu

Dear Mrs. Sanchez,

You know me as the recently retired Senior Nurse Recruiter at Mount Sinai Medical Center located in Miami Beach, FL since August 2004. Over the past three years we have hired Miami Regional University graduates for RN positions and current students for positions such as medical assistants, care givers, surgical technologists, etc. I have personally enjoyed hiring Miami Regional University students and graduates. They are always professional, respectful, knowledgeable in their field, and hard working. I also feel welcomed to Miami Regional University every time I have attended most of the job fairs. It has been my honor to hire the Miami Regional University students and graduates and that will continue. I just wanted to thank you for everything you, Randy, and the rest of the staff have done to help make this process enjoyable and personally rewarding. Please feel free to contact me for any assistance.

Sincerely,

Lourdes Leal

(b)(6)  (b)(6)  (b)(6)
daol.com
December 7, 2017

Attn: Mrs. Ophelia Sanchez
President and CEO of Miami Regional University
700 South Royal Poinciana Blvd.
Miami Springs, FL 33166
P: (305)442-9223, Ext. 6016, F: (305)455-6703, Email: g Sanchez@mru.edu

Dear Mrs. Sanchez,

I wanted to thank you for providing such great nursing and CNA candidates to Miami Jewish Health. We have hired multiple Miami Regional University graduates for RN and other clinical positions. My staff and I always feel welcome to Miami Regional University whether it is for a job fair or talking to the students. We look forward to a growing partnership and wanted to show our appreciation for your knowledgeable students that you send to us. If I can be of further assistance, please feel free to contact me.

Sincerely,

[Signature]

Jacqueline Harvey
Miami Jewish Health
5200 NE 2nd Ave, Miami, FL 33137
Talent Acquisition Manager
P: (305)762-1526
E: JHarvey@mjh.org
December 7, 2017

Dear Mrs. Sanchez,

Over the past couple of years, we have hired Miami Regional University graduates for RN positions. We have really enjoyed hiring Miami Regional University graduates. They are always compassionate and well prepared. We also feel welcomed to Miami Regional University every time we have attended the job fairs. It has been our honor to hire the Miami Regional University graduates. Please feel free to contact me for any assistance.

Sincerely,

Ivette Rodriguez
Volunteer Services Coordinator
Seasons Hospice & Palliative Care
5200 NE 2nd Ave 3rd Floor Stein Building Miami FL 33137
305-762-3883 (Office)
www.Seasons.org
Follow us on Facebook | Twitter | YouTube
Honoring Life ~ Offering Hope
December 7, 2017

Attn: Mrs. Ophelia Sanchez
President and CEO of Miami Regional University
700 South Royal Poinciana Blvd.,
Miami Springs, FL 33166
P: (305)442-9223. Ext. 6016 F: (305)455-6703
Email: osanchez@mru.edu

Dear Mrs. Sanchez,

Over the past two years we have hired Miami Regional University graduates for RN positions. We have also promoted some of them as well to supervisor positions. I have really enjoyed hiring Miami Regional University graduates. They are always professional, respectful, knowledgeable in their field and hard working. I also feel welcomed to Miami Regional University every time I have attended most of the job fairs. It has been my honor to hire the Miami Regional University graduates. Please feel free to contact me for any assistance.

Sincerely,

Lysett Kahn

Human Resources
University Plaza Rehabilitation Center
724 NW 19 ST Miami, FL 33136
P: (305)325-2300 E: lkahn@plazahealthnetwork.org
Attn: Mrs. Ophelia Sanchez
President and CEO of Miami Regional University
700 South Royal Poinciana Blvd.
Miami Springs, FL. 33166
P: (305)442-9223. Ext. 6016. F: (305)455-6703. Email: osanchez@mru.edu

December 7, 2017

Dear Mrs. Sanchez,

Over the past couple of years, we have hired Miami Regional University students and graduates for RN and CNA positions. We have really enjoyed hiring Miami Regional University students and graduates because they are respectful, hardworking, and caring. We have attended job fairs as well at Miami Regional University. It has been our honor to hire the Miami Regional University student graduates. Please feel free to contact me for any assistance.

Sincerely,

Lenneice A. Collier (Drew)
Healthcare Recruiter

the organization, based in Greenwich, CT, is to be commended for its dedication to Third World farmers and their flight from indignity. A private, nonprofit organization established in 1968, Technoserve provides technical and management assistance to Third World farming enterprises such as cooperatives and saving and credit associations. These locally organized groups in turn help farmers to reap a larger crop, generate employment, increase their organized groups in turn dependence on charity and outside assistance. In 1968 a caucus assembling to deliberate on the importing has close to three-quarters of the enterprises it issues its achievements are to be applauded. Striking, therefore, is the relationship between higher education and awareness of the need for quality education and employment. WV College dollars, although it to 1. This college receives no State or Federal me, result of their training. More than 75 cated students who begin matriculating in will continue that I feel ignores some crucial statistics in the field well into the century. Without construction of the superconducting super collider the world leader in high energy physics research. Critics must realize, however, that other proponents of the SSC project from Congress which includes a significant appropriation for construction. Then we will give foreign countries the confidence to invest in the SSC. I fear that the competition among States and their representatives sometimes overshadows our national commitment to this unique endeavor and undermines our effectiveness. The United States has been the world leader in high energy physics research since the field was opened by Dr. Fermi in the 1940s. The construction of the superconducting super collider the United States will continue to be preeminent in the field well into the next century. Without construction of the SSC, there is no question that our country will experience a brain drain as the world's best scientific minds go off to the nation with the leading technology. America cannot afford to lose more ground in the international arena. I ask that my colleagues join me in support of the SSC project so that the United States can maintain the same competitive edge in the future as it enjoys today in the world of physics and scientific research.

MOUNTAIN STATE COLLEGE CELEBRATES ITS CENTENNIAL YEAR

HON. ALAN B. MOLLOHAN
OF WEST VIRGINIA
IN THE HOUSE OF REPRESENTATIVES

Thursday, April 28, 1988

Mr. MOLLOHAN. Mr. Speaker, a lot has been said about the negative effects of education. Congress and the people are keenly aware of the need for quality education and the relationship between higher education and employment. Mountain State College, of Parkersburg, WV, celebrated its centennial this year. The president of Mountain State College communicated a number of very positive statistics with me, which I am proud to share with my colleagues. More than 90 percent of Mountain State College graduates obtain employment as a result of their training. More than 75 percent of matriculating students who begin a program of study complete that program at Mountain State College. The student-to-teacher ratio is 23 to 1. This college receives no State or Federal dollars, although it is a tax paying entity.

In addition to the emphasis on academic performance, Mountain State College provides a wide variety of services for the student body, including counseling, tutoring, job placement and housing assistance. A full-time placement director, a full-time student services director, and a full-time business and industry liaison serve the 320 students.

I believe Mountain State College is an excellent example of the quality of relationship which should exist between a school and its students and community. I take pleasure in saluting the accomplishments of Mountain State College, and I look forward to another 100 years of success for this outstanding institution of higher education.

IN SUPPORT OF THE SUPERCONDUCTING SUPER COLLIDER

HON. WILLIAM O. LIPINSKI
OF ILLINOIS
IN THE HOUSE OF REPRESENTATIVES

Thursday, April 28, 1988

Mr. LIPINSKI. Mr. Speaker, I rise today as I have in the past to lend my words of support to the superconducting super collider project as a national priority. In the near future, Congress will be considering appropriations for the SSC project and I would like to remind Members of its vital importance to our country. The project has come under a good deal of unwarranted criticism lately that I feel ignores some crucial facts.

First of all, some Members have expressed an interest in seeing the project internationalized to reduce the costs for the United States. The leading proponents of the SSC project have always advocated and sought international cooperation including financial assistance. Critics must realize, however, that other nations are considering full scale endorsement of the project from Congress which includes a significant appropriation for construction. Then we will give foreign countries the confidence to invest in the SSC. I fear that the competition among States and their representatives sometimes overshadows our national commitment to this unique endeavor and undermines our effectiveness. Second, the United States has been the world leader in high energy physics research since the field was opened by Dr. Fermi in the 1940s. The construction of the superconducting super collider the United States will continue to be preeminent in the field well into the next century. Without construction of the SSC, there is no question that our country will experience a brain drain as the world's best scientific minds go off to the nation with the leading technology. America cannot afford to lose more ground in the international arena.

I ask that my colleagues join me in support of the SSC project so that the United States can maintain the same competitive edge in the future as it enjoys today in the world of physics and scientific research.

REVITALIZING THE DOMESTIC URANIUM INDUSTRY

HON. CHESTER G. ATKINS
OF MASSACHUSETTS
IN THE HOUSE OF REPRESENTATIVES

Thursday, April 28, 1988

Mr. ATKINS. Mr. Speaker, I rise today to introduce to my colleagues a bill which I believe has the potential for reviving the uranium and nuclear industries. The sponsors of this bill, which has already been approved by the other body, seek to
MISS EVA B. UHL STILL EMPLOYED AT THE WHITE HOUSE

Miss Eva B. Uhl, a former Mountain State Business College student, holds one of the Nation's finest stenographic positions. She is one of the stenographers at the White House, the Government's Official Home for its Presidents. Miss Uhl was employed in the office of a Parkersburg Attorney up until the time she accepted service as a stenographer in the Washington office of United States Senator, Davis Elkins. At the beginning of the 1920 Presidential campaign, Senator Elkins loaned Miss Uhl to the then Senator Harding and during the campaign she was at the Harding home in Marion. Her ability was recognized and she was invited to accompany President and Mrs. Harding on their trip to Panama and other points. Shortly after their return to Washington, the official announcement was made that she would be connected with the White House staff as stenographer to the President, a most responsible position.

Other Presidents have always appointed men stenographers, but the late President Harding saw things differently. Miss Uhl had shown her ability and willingness to work during those trying days at Marion, when thousands of letters and telegrams had to be handled almost daily, and when he became President, Mr. Harding felt that this young woman had earned the appointment he gave her as private stenographer.

When the then Vice-President Coolidge was called to the Presidency through the untimely death of President Harding, he found in Miss Uhl an experienced, well-trained executive stenographer and one thoroughly familiar with the secretarial work of the Nation's highest office. President Coolidge, too, recognized Miss Uhl's ability and she was invited to remain at the White House as a member of his official family.

It is a wonderful privilege to be so closely associated with the Nation's Chief Executive. Why, during the next four years this Parkersburg girl will handle drafts of state papers, speeches, messages, letters and telegrams that will make history. Can the young women of the country contemplate a position of this kind without a thrill at its bigness, its importance?

To say the least, we are quite proud of the record Miss Uhl has made thus far in her laudable ambition to make good for herself, her sex, and last, but not least, her Alma Mater, the Mountain State Business College, "The Gateway to Opportunity."

July 16, 1921.

Dear Professor Sine:

You may be assured that it is a real pleasure to me to give my endorsement and recommendation of the work of the Mountain State Business College, for I count myself one of its fortunate beneficiaries. In less than six months I took up and completed your regularly prescribed course in Shorthand and Typewriting, and I can at least say that it opened to me promptly a field of opportunity from which I have had great satisfaction and pleasure, and certainly a variety of interesting experiences that could not possibly have come to me without the special qualifications that I was able to acquire by reason of this instruction.

I suppose that nowadays there is little occasion to enter any protest against the old-fashioned notion of some young women, that it is not desirable to engage in business. For myself, I can only say that the satisfaction of feeling independent and reasonably secure is far more than compensation for whatever a woman may imagine she is surrendering when she goes into a business career. In these times, the world has not much use for people, rich or poor, men or women, who are not real producers. It has been a satisfaction to me, as I know it is to most women who have tried to make themselves genuinely useful in the world, to be able to believe that they are doing a little part in a time when the world needs very much that everybody should do his share.

Most sincerely,

Stenographer to the President.
ADVISORY BOARD MEMBERS

DEPENDENCY DISORDER TECHNOLOGY ADVISORY BOARD

*Joshua Arbogast, Employer Health Services Coordinator, MedExpress Urgent Care

Steve Clay, Director, Latrobe Street Mission

Paula Franklin, School Counselor, Parkersburg South High School

*Robin Frazier, Behavioral Health Tech, Westbrook Genesis

*Judd A. Fulks, Director, Recovery Point of Parkersburg

Stephen Givens, CEO, Counseling & Wellness Center

Mindi Line, Esq., Civic Leaders Fellowship Program Director, Parkersburg Area Community Foundation

*Leslie Villers, Child Advocate, Children’s Home Society

*Mountain State College graduates

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*Joshua Arbogast, Employer Health Services Coordinator, MedExpress Urgent Care

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Mindi Line, Esq., Civic Leaders Fellowship Program Director, Parkersburg Area Community Foundation

*Heather Minear, Office Manager, Dr. Steve Downer, DPM

Kim Rittenhouse, Physician Assistant, Counseling & Wellness Center

*Mountain State College graduates
Stephen A. Givens, MA, LPC, NCC
Owner/Counselor

With a specialty in family systems work, Stephen sees couples, families, groups & individuals of all ages. Stephen is a Nationally Certified Addictions Counselor & has a passion for Christian Counseling. Click here to add your own text and edit me.

LeAnn Bates, MEd, LPC
Counselor
LeAnn works with all ages and hosts trainings regarding depression, anxiety, child development, abuse, and spirituality. Her passion is to help other navigate mental health difficulties.

Gary Battin, MA, LPC
Licensed School Psychologist
Mr. Battin’s primary interest is working with individuals of all ages with ADHD. Mr. Battin is a member of the American Association of Christian Counselors.

Mollie Haught, MA, LPC
Counselor
Mollie has extensive experience across ages and cultures. She uses Play Therapy with children and treats mood, anxiety & other mental health disorders. Her special interest is Christian Counseling.

Marla Hull, MS, LPC, NCC
Counselor
Marla works with individuals of all ages as well as with couples. She specializes in working with families. She has experience with Autism Spectrum, PTSD, depression, anxiety, trauma, and grief.

Priscilla Leavitt, PhD, LPC
Psychologist
Dr. Leavitt is certified in marriage & family therapy, grief & bereavement, hypnosis, stress & Christian counseling. A popular speaker & Executive Coach, she uses her expertise for healing clients & teaching professionals.

Nicole Martin, MA, LPC, NCC, MAC
Counselor
Specializing in trauma, anxiety, depression, and addictions, Nicole meets every person where they are with her holistic and multi-modal approach that may include EMDR, yoga, or Dialectical Behavioral Therapy. Read More...

Christine Parker, MA
Provisionally Licensed Marriage & Family Therapist
Trained in Christian counseling, biofeedback & Rational Emotive Behavioral Therapy, Christine’s passions include helping individuals, couples & families find healing & meet mental health goals. Read More...

Individual, Couple, & Family Counseling
At The Counseling and Wellness Center, counselors and therapists collaborate with clients to provide quality care and help individuals, couples, and families meet their mental health and life goals.

Medication Management
The Counseling & Wellness Center offers diagnosis, assessment, and medication management provided by highly qualified and experienced professional staff.

Psychological Assessment Services
The Counseling & Wellness Center provides psychological assessment for ADHD, anxiety, depression, Post-Traumatic Stress Disorder (PTSD), Veteran’s Assessment, and pre-surgical assessments for lap-band and neuro-stimulator surgeries.

Need help for your child? We have professionals skilled in working with kids. Click here for more information.

https://www.counselingandwellnesscenter.com/professionals-1
Meagan Powers, MS, LPC
Counselor

With a specialty in marriage & family therapy, Megan treats adolescents & adults with mood & anxiety disorders, as well as other mental health difficulties. Her special interest is working with couples.

Richard E. Stanley, MEd, LPC, NCC
Counselor

An experienced counselor, Mr. Stanley specializes in working with teens, families, couples, & groups. As a Veteran, he is passionate about the support groups he hosts for Veterans at The Center.

Greg Syner, MA, LPC
Counselor

Experienced in child, teen, and adult counseling, Greg provides marriage & family therapy, bereavement, and pastoral counseling for a variety of issues including anxiety & depression.

JoAnne Vrabell, PhD
Psychologist

In practice nearly 20 years, Dr. Vrabell provides treatment in numerous areas including bipolar illness, depression, & anxiety. She performs psychological testing for a variety of issues, including ADHD.

Pat Amos, APRN, BC
Psychiatric Clinical Nurse Specialist

Pat earned her MA in nursing at WVU & did post-grad work at Marshall, University of Indiana & University of Washington. Pat has over 15 years of psychiatric nursing experience.

Kim Rittenhouse, PMHNP-BC
Psychiatric MH NP

Kim earned her MA from West Virginia Wesleyan College. She sees patients of all ages and treats a wide range of mental health disorders, with an interest in mood disorders, PTSD, & behavior problems.
Court Reporting Program

Professional Organization Representatives

Bob Sullivan, CSR, Alumnus, Director, California Court Reporters Association (CCRA).

Diane Whitesel, CSR, Alumna, President, Los Angeles County Court Reporters Association (LACCRA)

Cheryl Haab, CSR, President-Elect, Deposition Reporters Association (DRA)

Andrea Rinker-Chavez, CSR, Alumna, District IV Director, Deposition Reporters Association (DRA)

Agency Owner/Agency Representatives

Stephanie Leslie, CSR, Alumna, Co-owner of Regal Court Reporting

Kamryn Villegas, CSR, Alumna, Co-owner of Kamryn Whitney Court Reporting

Pamela Morgan, CSR, Alumna, General Manager, The Sullivan Group of Court Reporters

Amber Felis, Alumna, Representative, Veritext

Debbie Freeman, CSR, Alumna, Regional Case Manager, Esquire

Darcy Sparrell, Quality Control and Transcript Processing, Jonnell Agnew and Associates

Lisa Trow, Alumna, Lisa Trow Scoping Services

Court/Deposition Reporters and CART Reporters

Mike Chiaravalloti, CSR, Alumnus, Managing Reporter for Orange County Superior Court

Neal Tanoue, CSR, Alumnus, Newly appointed LA Official Court Reporter

Bianca Torres, CSR, Alumna, Newly appointed LA Official Court Reporter

Cassandra Caldarella, Alumna, Orange County Official Court Reporter, Author

Suzy Onuki, CSR, Alumna, Court Reporter

Mary Kelly, CSR, Alumna, Court Reporter

Olivia Lee, CSR, Alumna, Deposition Reporter

Katy Magner, CSR, Alumna, Deposition Reporter

Jaclyn Kinsbursky, CSR, Alumna, Deposition Reporter

Kyung Lee-Green, CSR, Alumna, Deposition Reporter
Jenn Porto, CSR, CART Provider, Deposition Reporter

Advisory Board Members

Mikey McMorran, CSR, Deposition Reporter/Guardians of the Record Facebook
Christine Mantyla, Paralegal, Alumna, Law Offices of Mark Peacock
Wendy Sobel, CSR, Court Reporter/former agency owner

Paralegal Program

Mark Peacock Esquire, Law Offices of Mark Peacock
Christine Mantyla, Paralegal, Alumna, Law Offices of Mark Peacock
Kari Moore, Paralegal, Alumna, Belling & Associates
Brandee Benson, Legal Administrative Assistant, Alumna, Belling & Associates
Rachel Siciliani, Paralegal, Alumna, Tressler, LLP
William Singleton, Paralegal, Alumnus, Orange County Retirement System

Medical Assistant

Sasha Gruwell, Nurse, Kaiser Permanente
Jonathan Rodriquez, Medical Assistant, Alumnus, Gastrointestinal and Liver Consultants

Group Fitness Provider

UFC Gym Garden Grove

Vendors

Advantage Software (Eclipse Software and Passport Touch Writer)
ProCAT (ProCAT Court Reporting Software and Impression Writer)
Stenograph Corporation (CaseCatalyst Court Reporting/Captioning Software and Luminex and Wave Writers)
UFC Gym Garden Grove (Group fitness)

Raffle Prizes

A laptop/tablet donated by Antha Ward, QuickCaption
A rolling machine case for a steno machine donated by the Steno Doctor.
Gift certificate to Francoli Gourmet.
Medical Assistant  
**Gastrointestinal & Liver Consultants**

My name is [redacted] and I am a Medical Assistant graduate from South Coast College. I graduated in 2017, and before I graduated, I was already placed in a spot that was going to hire me. Now, imagine that, graduating knowing that you already have the start of your career before even getting your certificate? My experience with South Coast College was amazing. I met a lot of nice and motivating people and great classmates. My favorite part of the program was the fact that everyone gets along so well and are always eager to help students succeed. I now work for a specialty doctor in Gastroenterology; the name of the office is Gastrointestinal & Liver Consultants. This office has treated me so well and has created a stress-free work environment. I can honestly say that I can see myself and the office expanding in the future. Thank you, South Coast College, for the opportunity to expand my education.

Court Reporter  
**The Sullivan Group**

I started court reporting school in 1987 at the age of 34 – graduated in December 1990 at 38. It is the best career decision I have made. I became a freelance reporter for Sarnoff Court Reporters in LA. I reported for five years and then was given the opportunity to do sales. Cory Sarnoff had sold his agency to Esquire at that time. After one year of sales, I was given the opportunity to be the General Manager for Esquire LA. I could go on and on, but I won’t. I loved being a freelance court reporter because it gave me the flexibility to choose the days I worked, and it gave me a great exposure to the litigation world. I highly recommend this career and would love to speak to any students or prospective students that are interested.

Paralegal  
**Tressler LLP**

When I was 18, I had no idea what I wanted to be, so I went to Cal State University for business. I dropped out after the first year and then went to fashion design school where I received my BA in Fashion Design. This was a horrible degree, to where I couldn’t find a job and ended up moving back home to my parents’ house. I was researching online and read that the legal field is a lucrative career choice. This was during the time the economy was down and jobs were hard to obtain. I started at South Coast in 2010 in the Legal Admin course. I received my certificate six months later and found a job weeks later at a law firm. While working in the legal field, I wanted to challenge myself further so in 2013, I came back to South Coast College and received my AA in Paralegal Studies. I love being a paralegal. I didn’t really find my passion, being a paralegal, until I was in my late 20s. It’s never too late to change your career. I can say with 100 percent certainty that I love waking up in the morning and going to work. My job is so fulfilling, and I am so happy to have received my education at South Coast.

Paralegal  
**Anaheim, CA**

South Coast gave me the encouragement and tools I needed to graduate and become successful. Because of the knowledge and skills they taught me, I was hired as a paralegal while still in school. After I graduated, I was promoted to Senior Paralegal and head of the paralegal/support staff department. South Coast gave me exactly what I needed to become successful. Thank you, guys, so much!
Scopist
Alhambra, CA
I started my journey at South Coast College in May 2012. But after working very hard towards my goal of being a court reporter, I stopped in January to pursue my career as a Scopist. I love being a Scopist. If it weren't for my former classmate, Lisa Trow, I wouldn't be on my new journey. Have I said how much I love being a Scopist? (Lisa is a cancer survivor who has had a double mastectomy while in school.)

Scopist
Lisa Trow Scoping Services
Having attended South Coast College has changed my life for the better, forever. I love my growing business in scoping. I love giving others another path to choose within this dynamic industry. I love teaching. Most importantly, I love the relationships I have formed that will last a lifetime. Thank you, Ms. Jean! I love my life!

Court Reporter
Orange, CA
I started school with no expectations and found it to be the most challenging, yet rewarding, experience of my life. The teachers’ one-on-one support helped me to get through. This career has given me the freedom and the finances to do everything I’ve dreamed. In two years, I’ve been able to have financial independence; and travel, meet new people, learn new things, and the relationships I have made in this field will last me a lifetime. (Just returned from her second trip to Guam to take depositions. On her first assignment, she took the deposition of the former first lady of Guam.)

Court Reporter
Kamryn / Whitney Court Reporting
South Coast College gave me the tools and education to be a successful court reporter. I love being a freelance court reporter because it allows me to create my own schedule and still allows me to have a beautiful and fulfilling life. It’s a lot of hard work, but so worth it in the end.

Court Reporter
Irvine, CA
I attended South Coast College in the late 90s. I’ve been reporting for 15 years. I freelance for over 40 agencies. I love the flexibility and ability to be my own boss.

Court Reporter
Los Angeles Superior Court – Criminal
I loved how South Coast prepared students for the state test. I freelanced for six months – loved the flexibility of depositions. Now I work with LA Superior Court in criminal court. I love witnessing trials and interesting people of LA County. (Was recently hired as an Official Los Angeles Court Reporter.)
Paralegal
Law Offices of Mark J. Peacock
I came to South Coast College thinking I would just take some classes, get a certificate, and get a job that paid more. I left South Coast College with more than I ever could have imagined — having teachers/instructors that left imprints on my life. The experience at this school was so amazing. Never once did I fail due to the incredible heart these instructors and staff have for all the students. I didn’t just get a job. I landed a career that I love that has changed my life. This field is incredible, and thanks to South Coast College, I am right where I want to be in life with room to grow even more. Thank you for this incredible foundation that you offer all who show up and do the work!

Court Reporter
Esquire Deposition Solutions
California
I graduated from SCCCR in 2002 and have worked in the field ever since! I am so proud to be an alumna, and I still believe that South Coast provides the best education around. Not only was my time at the college wonderful, but the South Coast team is still an active part of my life. I work now as a case manager and recruiter for Esquire Deposition Solutions, and I’m proud to help promote the future reporters in our industry.

Regal Court Reporting
Santa Ana, CA
I became a court reporter in 2004 and found a full-time job immediately. I worked as much as I wanted, acquiring tons of experience along the way. I felt completely prepared, thanks to South Coast College, and I owe them all my success. The greatest part of this job is the flexibility. You can work as much or as little as you want. This flexibility became incredibly invaluable when I had a baby who was very sick — in and out of the hospital for a year and a half. I’m pretty sure that if I had a regular “job,” I would have been fired so many times. Other than the flexibility, my other favorite parts of this career are how much I learn every single day and how much earning capacity there is. Six figures almost straight out of school made it all worth it!

Court Reporter
Fullerton, CA
I would not be where I am today without the support and guidance of South Coast College. I walked into the doors knowing nothing about the world of court reporting and left with the confidence to start this amazing career. Court reporting allows me the flexibility and independence to work when I choose and to have the financial freedom that most 30-year-olds will never achieve in the same time frame. I tell everyone I meet that I made the best decision when I decided to go to South Coast College and become a court reporter. This profession will truly change your life!
Pack the School event at South Coast College. What a great turnout! I feel honored to have been asked to speak on the panel. If anyone is interested in learning about court reporting, this is the best school out there! My sister and I both graduated from here. #kwcourtreporting #southcoastcollege #southcoastcollegestudent #courtreeporter #packtheschool
Hi Jean,

I just want to thank you so much for allowing me as well as Mark to be a part of this great event!! It was such a success! Mark was so impressed with the school and the enormous feel or community of love for the students and staff. I can’t tell you enough what this school means to me personally.

I am very exciting to have our current employee come to the school tonight to start her journey in the Paralegal Program!!

Sasha Gruwell was also super impressed with the school. She would love to help with the Medical Program in some way. Some sort of volunteer work or whatever you have in mind.

Even Dwight with the UFC Garden Grove came in and listened to what was going on and he was blown away. He would love to help in anyway.

You all did such a great job. The community really needs to just meet you and the staff so they can see what they really get to take out of an education at South Coast College!

Thank you!!!

Christine Mantyla
Paralegal to Mark J. Peacock
Law Offices of Mark J. Peacock
5160 Campus Drive
Newport Beach, CA 92660
Tel: (949) 660-7762
Fax: (949) 660-7764
Email: christine@markpeacocklaw.com
Website: http://markpeacocklaw.com/
Facebook: https://www.facebook.com/pages/Law-Offices-of-Mark-Peacock/191020604269002
Twitter: https://twitter.com/PEACOCKLAW
LinkedIn: https://www.linkedin.com/profile/view?id=12857272&trk=spm_pic

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How Paralegals Transform Your Law Office

Attorney Mark Peacock, Owner of the Law Offices of Mark Peacock, in this interview tells Jean Gonzalez, President of South Coast College, how important a paralegal is to a law office. He goes on to say that Christine Mantyla, Paralegal, graduate of South Coast College, transformed his law office and that South Coast College is indirectly or directly responsible for this transformation.

Q  Would you tell me a little bit about what your law firm does?

A  My law office is called Law Offices of Mark Peacock. Our law office deals with safety issues. By safety, I mean first responders — law enforcement, fire, paramedics, and so on. We specialize in civil matters — personal injury, accidents — regarding safety personnel in the line of duty. Our client base is the entire state of California from the border of Mexico to the border of Oregon.

Q  What would a paralegal who works for you do in a typical day?

A  In general, a paralegal spends a great deal of time in client interaction. For example, if an automobile accident claim were involved, the paralegal first...
must acquire an appreciation for what the client has endured. It means listening to the client and gathering the evidence to help the client present his or her claim.

An accident will involve numerous medical records. Obtaining the medical records involves a complex process of dealing with health providers. The paralegal needs to be able to not only order the records but understand what they mean to the client to understand the nature of the client's claim. Getting to know the client involves many phone calls with the clients and people who know the clients: employers, business associates, relatives, and so on. The paralegal needs to have a lot of background information to be able to begin to formulate a claim on behalf of the client.

As you can see, the process is document intensive. The other aspect is the litigation part itself. The paralegal is involved in everything from drafting complaints to conducting discovery. The discovery process — uncovering the facts in the case — involves preparing interrogatories or questions to be sent out to be answered by parties associated with the case. Basically, the paralegal is involved in all types of document preparation to discover what the position of the opposing side is on a particular claim. That task in and of itself involves an enormous amount of work. It's an enormous amount of work, but it is vital to the case. Cases do not move forward to conclusion without those things being done. The paralegal must be thoroughly engaged in the process.

Q What are the three most important qualities you look for when hiring a paralegal?

A Honesty, trustworthiness, and dedication.

When I interview people for a job, I want to get a sense of where they've come from and what kind of work ethic or values that they bring to the table. The other quality is the willingness to go above and beyond that which is being asked. In other words, being a team player and being self-motivated.

If I ask a paralegal to generate a document, I am really asking the paralegal to go beyond the mere act of document production. I am asking the paralegal to take ownership of the task and understand that what they are really about is helping people. It goes beyond document production. It is about becoming engaged with the client in the case.

Q How important is a paralegal to the functioning of your law office?

A There's no law office without the paralegal.

The paralegal in most cases — and I mean no disrespect to anybody — is more important than the lawyer because the paralegal is in complete and utter control of the law office. The paralegal is juggling client contacts, organizing everything, and keeping everything running efficiently. You just can't function without someone like that in a law office.

Call Now! (tel:714-930-2213)
Twenty years ago, a firm expanding its services would be interested in hiring lawyers. From the perspective of someone growing a law firm today as I am currently doing, my next hires are paralegals.

Q In line with that, the Bureau of Labor Statistics indicates that there will be a demand for paralegals in the next decade, and I was going to ask you if you had any insight into why this might be true, or why it might not be true?

A From my perspective, and it’s just mine, it’s a cost issue. When you have a law firm, you must look at the people that you hire in terms of how they will affect the bottom line. You must decide who is best prepared to bring the most to the bottom line. Paralegals who are trained well are often in a better position to affect the bottom line positively than someone right out of law school.

Employers look at a prospective employee and want to know whether the employee is going to make money for the firm, cause the firm to break even, or cost the firm money. If you add a new lawyer, you want the lawyer to be making money for the firm or at least breaking even. In the process of expanding a firm, the attorney must ask the question: Which employee will be the best choice to affect the bottom line positively – the paralegal or the lawyer?

Q A representative from a paralegal association just recently visited our school, and she said that nationwide there’s a decrease of students entering the paralegal programs. Do you have any insight as to maybe why this is the case?

A I would think that it would be the other way around.

I don’t know why that would be. Let me tell you why. In the past, the legal secretary was basically a paralegal. The legal secretary did everything. That model has begun to disappear, and it’s being replaced by paralegals — who in a perfect paralegal world would be able to do all the things that that legal secretary did in the past but with a more in-depth legal knowledge.

So you would expect that the prospective students thinking about working in an entry-level capacity in the legal field would naturally want to be paralegals. The term that is used to describe this position is not as important to me as what the person actually can contribute to the office. I have an employee in my office who is not as yet a paralegal, but who is working with us doing office work. I have encouraged her to go to South Coast College to continue to grow in her legal knowledge. The more that she knows, the better she will be able to assist in helping the clients and helping the firm.

Now, I was a little surprised by what you stated earlier. I would think that paralegal enrollment would be on the rise, not the other way around.

Call Now! (tel:714-930-2213)
You have employed graduates from the Paralegal Program at South Coast College and periodically inquire about hiring others. What in particular is the reason you seek out South Coast College graduates?

Because of the quality of the candidates. Christine Mantyla, a graduate of South Coast College, who is employed as a Paralegal at our law firm is a great example. She has transformed my law firm. The training that she received from South Coast College together with her passion for working with clients and her work ethic has literally transformed my law firm. My family, my clients, and I are indebted to her. So directly or indirectly South Coast College has helped transform my law firm. There's no question about that.

That's great to hear.

That's the truth.

The End

A special thanks to Attorney Mark Peacock for taking the time to engage in this interview and for his insights into the role of the paralegal.
An Interview with a Top Paralegal

Jean Gonzalez: What made you decide to become a paralegal?

Christine Mantyla: Actually, a very sad thing happened to me that actually led to my incredible career. I went through a divorce and realized that as a single mother, I needed to have a career.

JG: How did you go about discovering the career that you wished to pursue?

CM: I knew that I wanted to do something related to the law, but I didn't know what. I thought that I would try the Legal Administrative Assistant Program at South Coast College because it was short. However, I immediately fell in love with what I was learning and wanted more. After I completed the program, I re-enrolled in the Paralegal Program at South Coast College. By that time, I was employed and my employer, Attorney Mark Peacock, encouraged me to learn more.

JG: What do you enjoy about being a Paralegal?

Christine Mantyla, Paralegal, Graduate
CM: The legal aspect is so interesting, but at the same time, I know that I am helping people. I enjoy helping people who have been injured reduce their stress and anxiety by dealing with their legal problems. I enjoy the relationships that I have developed with court clerks, judges, and others involved in the legal cases.

JG: How did you decide upon South Coast College for your legal studies?

CM: As a resident of Orange, I was familiar with the college. I saw the name and number on a banner one day when I was driving by. I called, made an appointment, and met with someone who walked me through the process. Although I had a lot of fear about starting school after not having been in school for a long period of time, everyone at South Coast College helped a great deal and made my goal seem attainable. I never felt left behind. I received help from everyone there — starting with the admissions staff, financial aid, program director, and finally the great teaching staff.

JG: Is there anything unique about the Paralegal Program at South Coast College?

CM: I believe that the instructors in the Paralegal Program because they are working in the field bring a great deal to the program. What I learned from them, I was immediately able to use when I started working. I couldn't believe how prepared I was to work. South Coast College has an outstanding staff that includes a public defender, an attorney who works for Lexis/Nexis, and an attorney who worked for the justice department, among others. The Director of the Paralegal Program is a former Associate Dean at Western State University, College of Law and was able to assemble a great staff from the many contacts that he has in the field. And another thing: The program is really small. You never feel like you are a number. You get the attention that you need to help you become successful.

JG: What advice do you have to give someone who may be thinking about a Paralegal career?

CM: If you are considering doing it, you need to do it. I love it. I am so happy that I made the decision to become a paralegal. I have a co-worker who is thinking about enrolling. I gave her the same advice — just do it!

Call Now! (tel:714-930-2213)
February 24, 2017

Office of Economic and Workforce Development,
Workforce Development Division
One South Van Ness Avenue, 5th Floor
San Francisco, CA 94103

Dear Contracts Director,

I am writing in support of Bay Area Medical Academy’s (BAMA) proposal to the City of San Francisco Office of Workforce Development to deliver training for Medical Assistants in the next 18 months.

At UCSF we are seeing growing demand for a variety of roles including Medical Administrative Assistants, Medical Assistants, and Patient Navigators. In the last two years, UCSF Health has hired over 250 Medical Assistants, with the volume of these types of hires increasing more than 30% year over year. We currently have 27 open positions for Medical Assistants across our San Francisco campuses.

As the HR Project Manager facilitating several of our workplace planning initiatives at UCSF, I can attest to the difficulty we are facing in filling our Medical Assisting positions. We have found that many applicants are unprepared to present a high level of clinical competence and exceptional interpersonal skills that our hiring managers demand.

Supporting an accredited Medical Assisting program like BAMA, whose graduates we have place in both externships and career positions, is critical in ensuring San Francisco employers like UCSF receive the skilled workforce we need and our patients receive the services they need.

We look forward to continuing our partnership with BAMA and providing career opportunities for their students.

Sincerely,

Saba Mirza
HR Project Manager
UCSF Health
February 24, 2017

Contracts and Performance Director
Office of Economic and Workforce Development,
Workforce Development Division
One South Van Ness Avenue, 5th floor
San Francisco, CA 94103

RE: RFP #121 – Occupational Skills Training proposal by Bay Area Medical Academy

Dear Contracts Director,

I am writing in support of Bay Area Medical Academy’s (BAMA) proposal to the City of San Francisco Office of Workforce Development to deliver Occupational Skills training.

As the Director of Clinical Laboratories at the Chinese Hospital, I have had the opportunity to work with many of Bay Area Medical Academy’s graduates during our nine-year relationship. During this time we have come to respect the consistent quality Medical Evaluation Assistants and Phlebotomists that come from BAMA’s training programs.

This program has been an exceptional recruitment tool for our Human Resource department. We anticipate having to hire more of these professionals in the coming years.

With the growing healthcare community in the San Francisco Bay Area, supporting an accredited and comprehensive Medical Assistant with Phlebotomy program like the one Bay Area Medical Academy offers is critical in ensuring San Francisco employers like us receive the skilled workforce we need, and our patients receive the services they need.

The Chinese Hospital has been serving San Francisco residents for over 100 years; we appreciate the Mayor’s Office support of our partners to continue to do so.

Sincerely,

Raymond Fu
Director of Clinical Laboratories
The Chinese Hospital
RayF@chasf.org
February 24, 2017

Contracts and Performance Director
Office of Economic and Workforce Development
Workforce Development Division
One South Van Ness Avenue, 5th Floor
San Francisco, CA 94103

Dear Contracts Director:

I, Sidney Luu, wish to write a letter to appeal the decision in which Bay Area Medical Academy was not selected as a Vocational Service Provider. The reason I believe Bay Area Medical Academy should qualify is because they are a valuable resource to the San Francisco community by providing excellent training to their students so that they may excel in their prospective clinical careers.

In October of 2010, I was laid off from my job as a technician for Wellington Energy, a company contracted by PG&E to retrofit electric and gas meters. Due to the downturn of the economy facing the Bay Area at that time, it was difficult to find a job with the skills that I had. After months of not being able to find a position within my field, the Employment Development Department referred me to the Healthcare Academy, a project launched by your office, to help me find new skills that were in demand.

In 2011, I was placed in the Medical Assistant program at Bay Area Academy (BAMA). At that point, I would not have been able to attend SAMA if it weren't for the help of those grants from the government due to the cost of tuition. The training and skills that I acquired from BAMA helped me find employment immediately. In 2012, I started my new career as a medical assistant at One Medical Group and worked my way up to Regional Phlebotomy Manager. I strongly believe this would not have been possible if it were not for the exceptional training and skillset I received at Bay Area Medical Academy.

To this day, our company utilizes the recruiting events BAMA holds to find new hires because of the standard and quality of their graduates. We also send our administrative staff to Bay Area Medical Academy to enhance their clinical skills, which has been beneficial to the growth of our business. Many of our medical assistants who attended Bay Area Medical Academy go on to pursue advanced healthcare degrees.

In conclusion, please reconsider your decision because Bay Area Medical Academy is truly an asset to the community and employers in San Francisco. Thank you for your time and consideration.

Sincerely,
Sidney Luu

One Medical Group
Regional Phlebotomy Manager
Phone: (415) 291-0480
Fax: (415) 291-0489
sluu@onemedical.com
February 24, 2017

Contracts and Performance Director
Office of Economic and Workforce Development,
Workforce Development Division
One South Van Ness Avenue, 5th floor
San Francisco, CA 94103

RE: RFP #121 – Occupational Skills Training proposal by Bay Area Medical Academy

Dear Contracts Director,

I am writing in support of Bay Area Medical Academy’s (BAMA) proposal to the City of San Francisco Office of Workforce Development to deliver Occupational Skills training.

As a Laboratory Director for San Mateo Medical Center, I value the six-year relationship we have maintained with Bay Area Medical Academy. I have found their graduates to be extremely well prepared for the fast-paced, occupational demands experienced in our clinics. The Medical Evaluation Assistant (MEA) students we get from BAMA are well rounded, reflecting solid training in both technical and interpersonal skills.

Our MEAs are a critical component of our care teams. I have personally found it challenging to fill the critical positions we have in that job classification. This is unfortunate as these positions offer financially secure futures and professional satisfaction.

We currently have 3 open positions for Laboratory Assistants. We anticipate having to hire 3-5 in the next year. Our needs are always growing as our patient load in our clinics increases and this is just an estimate based on current volumes. This position is very critical for patient care as the first line to treatment.

Supporting an accredited Medical Assistant with Phlebotomy program like the one Bay Area Medical Academy offers is critical in ensuring San Francisco employers like us receive the skilled workforce we need, and our patients receive the services they need.

We truly hope you would consider reversing your funding decision for this valuable program.

Since

Valerie Trudeau
Laboratory Director
San Mateo Medical Center
vtrudeau@smc.gov.org
February 24, 2017

Contracts and Performance Director
Office of Economic and Workforce Development,
Workforce Development Division
One South Van Ness Avenue, 5th floor
San Francisco, CA 94103

RE: RFP #121 – Occupational Skills Training proposal by Bay Area Medical Academy

Dear Contracts Director,

I am writing in support of Bay Area Medical Academy’s (BAMA) proposal to the City of San Francisco Office of Workforce Development to deliver Occupational Skills training.

As the HIV Testing manager at UCSF Alliance Health Project, I have had the opportunity to work with many of Bay Area Medical Academy’s graduates during our three-year relationship. During this time we have come to respect the consistent quality Medical Evaluation Assistants and Phlebotomists that come from BAMA’s training program.

With the growing healthcare community in the San Francisco Bay Area, supporting an accredited and comprehensive Medical Assistant with Phlebotomy program like the one Bay Area Medical Academy offers is critical in ensuring San Francisco employers like us receive the skilled workforce we need, and our patients receive the services they need.

We truly hope that you would consider reversing your funding decision for this valuable program.

Perry Rhodes, III
Manager of HIV Counseling and Testing Services
UCSF Alliance Health Project
Anthem/Caremore
Caduceus Medical Group
California Pacific Orthopaedics
Concentra Urgent Care
Dr. Avraham Giannini
Dr. Cherlin's Office
Dr. Jenny Lee's Office
Dr. Lam's Office
Elite Medical
Foothill Community Health Center
Heal
HealthRight 360
inSight Digestive Health Care
Kaiser Permanente
Loving Care to You
Marin Community Clinics
Mission Neighborhood Health Center
Office of Dr. David Mabrie
Office of Dr. O'Connor
Office Works (placed at Turek Clinic)
Pacific Family Practice
Pacific Heights Medical Center: Internal Medicine
Pacific Heights Medical Group
Pacific Hematology Oncology Associates of San Francisco
Pain Medicine Consultants
Palo Alto Medical Foundation
Palo Alto Medical Foundation (MARP)
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UCSF (DGIM)
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## Laurus College Program Advisory Committee - Animation

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<td>Dore Hudson</td>
<td>HR Manager</td>
<td>Conversio Health</td>
<td>805-540-1382</td>
<td>(b)(6) B [(b)(6)] <a href="mailto:B@gmail.com">B@gmail.com</a></td>
</tr>
<tr>
<td>Jason Illingworth</td>
<td>Medical Record</td>
<td>Urology Associates</td>
<td>812-525-4823</td>
<td><a href="mailto:taundra.roddick@svipa.com">taundra.roddick@svipa.com</a></td>
</tr>
<tr>
<td>Taundra Roddick</td>
<td>Billing</td>
<td>Seaview IPA</td>
<td>805-899-2587</td>
<td><a href="mailto:geegeee@charter.net">geegeee@charter.net</a></td>
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<tr>
<td>Geri Graham</td>
<td>Office Support</td>
<td>Urology Associates</td>
<td>818-625-0420</td>
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<td>Jennifer Caldwell</td>
<td>Events Manager</td>
<td>Food Share</td>
<td>805-983-7100 ext 129</td>
<td><a href="mailto:jccaldwell@foodshare.com">jccaldwell@foodshare.com</a></td>
</tr>
<tr>
<td>Dolores Licon</td>
<td>Director of Sales</td>
<td>Hilton Garden Inn</td>
<td>805-983-8600</td>
<td><a href="mailto:dolores.licon@hilton.com">dolores.licon@hilton.com</a></td>
</tr>
<tr>
<td>Tim Pearson</td>
<td>Chief Executive Officer (CEO)</td>
<td>Tim Pearson &amp; Co.</td>
<td>248-840-6120</td>
<td><a href="mailto:tim@timpearson.org">tim@timpearson.org</a></td>
</tr>
<tr>
<td>Scott Hillis</td>
<td>Secretary</td>
<td>SCORE</td>
<td>805-888-9462</td>
<td>(b)(6)@gmail.com</td>
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<tr>
<td>Kim Garcia</td>
<td>BSA Analyst</td>
<td>Founders Community Bank</td>
<td>805-547-2536</td>
<td><a href="mailto:kgarcia@fcbslo.com">kgarcia@fcbslo.com</a></td>
</tr>
<tr>
<td>Adrian Garcia</td>
<td>Sales</td>
<td>Central Coast Door and Window</td>
<td>805-798-4074</td>
<td><a href="mailto:adrian@ccdw.net">adrian@ccdw.net</a></td>
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<tr>
<td>Dan Smith</td>
<td>Assistant Systems Administrator</td>
<td>Founders Community Bank</td>
<td>805-550-2050</td>
<td><a href="mailto:dsmith@ocnsolutions.com">dsmith@ocnsolutions.com</a></td>
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<tr>
<td>Leslie Shaffer</td>
<td>IT Manager</td>
<td>Founders Community Bank</td>
<td>805-547-2515</td>
<td>(b)(6)@gmail.com</td>
</tr>
<tr>
<td>Edgar Flores</td>
<td>Business Owner</td>
<td>GI Autobody &amp; Paint</td>
<td>805-598-8387</td>
<td><a href="mailto:giautobodyandpaint@gmail.com">giautobodyandpaint@gmail.com</a></td>
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<tr>
<td>Rosita Moreno</td>
<td>Business Owner</td>
<td>Angels Communications</td>
<td>805-621-3848</td>
<td>(b)(6)@gmail.com</td>
</tr>
<tr>
<td>Amanda Cramer</td>
<td>Owner</td>
<td>Two Moms to the Rescue</td>
<td>805-550-3912</td>
<td>(b)(6)@hotmail.com</td>
</tr>
<tr>
<td>Juliana Ramirez</td>
<td>President &amp; CEO</td>
<td>JR Bookkeeping, Inc.</td>
<td>805-755-6721</td>
<td><a href="mailto:juliana@jrbookkeepingservices.com">juliana@jrbookkeepingservices.com</a></td>
</tr>
<tr>
<td>Mike McBain</td>
<td>CEO</td>
<td>McBain Managerial Accounting</td>
<td>805-432-4228</td>
<td><a href="mailto:mmrcbain@montalvcwenter.com">mmrcbain@montalvcwenter.com</a></td>
</tr>
<tr>
<td>John Baillie</td>
<td>Proprietor</td>
<td>JB Broadcasting</td>
<td>805-906-9010</td>
<td>(b)(6)verizon.net</td>
</tr>
<tr>
<td>Abner Fuentes</td>
<td>Owner</td>
<td>TV Access Made Simple</td>
<td>805-621-8847</td>
<td>(b)(6)@gmail.com</td>
</tr>
<tr>
<td>Israel Flores</td>
<td>Owner</td>
<td>GI Autobody &amp; Paint</td>
<td>805-598-8387</td>
<td>(b)(6)@gmail.com</td>
</tr>
<tr>
<td>Kevin Aguirre</td>
<td>Broker/Owner</td>
<td>Marlene's Insurance</td>
<td>805-928-5472</td>
<td>(b)(6)@gmail.com</td>
</tr>
<tr>
<td>Shawn Arner</td>
<td>PB2 Licensed Banker</td>
<td>Wells Fargo Bank</td>
<td>805-349-2009</td>
<td><a href="mailto:shawn.arner@wellsfargo.com">shawn.arner@wellsfargo.com</a></td>
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</table>
## Laurus College Program Advisory Committee - Web Design

<table>
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<tr>
<th>Name</th>
<th>Title</th>
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<th>Email</th>
</tr>
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<tr>
<td>Tina Barnard</td>
<td>Owner</td>
<td>CenCal Web Design</td>
<td>805-930-9321</td>
<td><a href="mailto:tina@cencalwebdesign.com">tina@cencalwebdesign.com</a></td>
</tr>
<tr>
<td>Damon Adamo</td>
<td>Media Serviced Engineer</td>
<td>California State San Marcos</td>
<td></td>
<td><a href="mailto:dadamo@csumb.edu">dadamo@csumb.edu</a></td>
</tr>
<tr>
<td>Sam Smith</td>
<td>Accessibility Analyst</td>
<td>California State San Marcos</td>
<td>831-295-4512</td>
<td><a href="mailto:ssmith@csumb.edu">ssmith@csumb.edu</a></td>
</tr>
<tr>
<td>Mat Ruszczycky</td>
<td>Senior UI Developer</td>
<td>LEVEL Studios</td>
<td>805-574-9990</td>
<td>b(6)@gmail.com</td>
</tr>
<tr>
<td>Ashley Peterson</td>
<td>New Product Development Coordinator</td>
<td>Accessories Marketing</td>
<td></td>
<td>b(6)@gmail.com</td>
</tr>
<tr>
<td>Matt Moran</td>
<td>Pulse Informatics</td>
<td>Owner</td>
<td>805-889-8102</td>
<td>b(6)@gmail.com</td>
</tr>
<tr>
<td>Matthew Shuey</td>
<td>Globalwebfx Inc</td>
<td>Owner</td>
<td>805-620-0742</td>
<td><a href="mailto:webmaster@globalwebfx.com">webmaster@globalwebfx.com</a></td>
</tr>
<tr>
<td>Christopher Moran</td>
<td>Pulse Informatics</td>
<td>Tech Support Specialist</td>
<td>805-846-6477</td>
<td>b(6)@gmail.com</td>
</tr>
<tr>
<td>Larry Murphy</td>
<td>Marketing Director</td>
<td>The Final Code</td>
<td>805-243-8321</td>
<td><a href="mailto:larry@thefinalcode.com">larry@thefinalcode.com</a></td>
</tr>
<tr>
<td>Peter Ayer</td>
<td>Creative Director/Owner</td>
<td>Moshpit Digital</td>
<td>805-704-9209</td>
<td><a href="mailto:pete@moshpitdigital.com">pete@moshpitdigital.com</a></td>
</tr>
<tr>
<td>Nick Cavarra</td>
<td>CEO/Founder</td>
<td>SocialPunchMarketing</td>
<td>310-702-0210</td>
<td><a href="mailto:nick@socialpunchmarketing.com">nick@socialpunchmarketing.com</a></td>
</tr>
<tr>
<td>Kincy Clark</td>
<td>Back-end Developer / Support</td>
<td>Autopilot</td>
<td></td>
<td><a href="mailto:kclark@csumb.edu">kclark@csumb.edu</a></td>
</tr>
</tbody>
</table>
12/14/2017

To Whom It May Concern:

This letter is being written in support of Laurus College and the experience we have had while working with their institution.

Aerotek has experienced first-hand the quality of graduates that Laurus College helps to create. We are happy with the working relationship we have built together and pleased with graduates that have come to us, and believe this is a reflection of the quality of education they received at Laurus College.

I myself have been able to work closely with the school and provide insight to students on how we can help benefit them and further their career opportunities. Laurus was kind enough to allow myself and my partners to come in and speak to students, which we do not have the luxury of doing so with most institutions.

I have been able to provide opportunities to several individuals from Laurus College, due to their partnership and commitment to helping their students. I would like to give special recognition to Holly Nash and Greg Gardner. They truly care about what they do and believe in the programs that are offered. They have been able to provide me with multiple resumes and always have the student’s best interest at heart.

We consider Laurus College a valuable resource for our workforce needs, and look forward to continuing our partnership with them in the future.

Sincerely,

Joey Antak
RECRUITER
PROFESSIONAL SERVICES
2751 Park View Ct. Suite 221
Oxnard, CA, 93036
Aerotek.com
December 14, 2017

Cloacina
2385 Precision Drive
Arroyo Grande, CA 93420
chrisn@cloacina.com

To Whom It May Concern:

I am writing this letter to express support for Laurus College and the graduate we employ.

I contacted the Career Services Coordinator, Greg Gardner directly in hopes of finding a student to assist our family business with creating an animation of our products. After discussing our goals, Mr. Gardner met with faculty and identified a graduating student with the right skill set.

I was impressed that Mr. Gardner did not just make an introduction, but arranged a video conference with himself, the student, Lisa Carvahlo and the department head. During that first meeting Laurus College Staff took the time to ensure that Lisa understood our goals and clarify our intentions on Lisa's behalf.

Lisa had the difficult task of taking a very complex product and our direction and making an animation that clearly demonstrated how the unit operated and we couldn’t be happier with the results.

Lisa’s work has contributed to the growth of our company over the past two years and is an important part of our marketing plan for 2018. Our family business is better because of a Laurus student and we would absolutely hire others.

Sincerely,

Chris Nally, Owner
Tuesday, December 12, 2017

To Whom It May Concern:

This letter is being written in support of Laurus College and the graduate we have hired from their institution. In fact, the advocacy on behalf of Laurus staff was one of the determining factors in our decision to hire Shane.

Shane has been a great addition to our team and has shown both initiative and innovation in his role as Network Administrator. We are impressed with the knowledge and problem solving skills that he came to us with, and believe this is a reflection of the quality of education that he received at Laurus College.

Since Shane joined our team, he has had tackle everything from in house support to server configuration/commissioning (both physical and virtual) and even a redesign of our CCTV system, all of which he handled with poise and a great attitude.

We consider Laurus College a valuable resource for our workforce needs, and look forward to continuing our partnership with them in the future.

Sincerely,

Justice Gradowitz
Operations Manager
December 13, 2017

To Whom It May Concern:

This letter is being written in support of Laurus College and the graduates we have hired from their institution.

Twisted Forge Studios has experienced first-hand the quality of graduates that Laurus College helps to create. We are impressed with both the job specific skills sets and soft skills that graduates come to us with, and believe this is a reflection of the quality of education they received at Laurus College.

For example, we develop gaming applications for mobile devices. For one particular launch, we had a few setbacks in our creative assets, and needed dozens of new assets created before we could launch the game. We hired several of Laurus College’s graduates in order to meet our deadline and were not disappointed. Not only did our newly hired workforce come through for us and we were able to launch on time, but they have also continued to contribute valuable content for other projects as well.

We consider Laurus College a valuable resource for our workforce needs, and look forward to continuing our partnership with them in the future.

Sincerely,

Cecelia Burrill
COO
Twisted Forge Studios
1650 E. Gonzales Road, #249
Oxnard, CA 93036
(805) 267-7397

www.twistedforgestudios.net
Empowering individuals to make positive changes in their lives, careers, and communities for the next 35 years.
## EMPLOYER SATISFACTION 2016

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<th>CATEGORY</th>
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<td><strong>OVERALL SATISFACTION</strong></td>
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EMPLOYER VERIFICATIONS

SPEAKING TO THE QUALITY OF GRADUATES
AND THEIR EXPERIENCES WITH EMPIRE COLLEGE
April 19, 2017

Laurie Darling, C.O.T.
Eye Associates Medical Group, Inc.
6880 Palm Avenue
Sebastopol, CA 95472

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [ ]
PROGRAM CODE: APAN

Currently employed? [ ] Yes  [ ] No If no, dates of employment: ______________________

Job Title:  Medical Assistant  Starting Salary $11.00  Current Salary $14.00  Hours per week 40

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

[ ] I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

SKILLS
Verbal Skills  [ ]
Written English  [ ]
Attitude  [ ]
Reliability  [ ]
Versatility  [ ]
Image  [ ]
Technical Ability  [ ]
Phone Skills  [ ]
Ability to Learn  [ ]
Accepts Responsibility  [ ]
Organizational Skills  [ ]
Follows Directions  [ ]

EXPECTATIONS
Exceeds  [ ]
Meets  [ ]
Does Not Meet  [ ]

Comments: [ ]”She is a fast learner we are happy she is with us”

Date  5-2-17

Signature  [ ]

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President

3035 Cleveland Avenue
Santa Rosa, CA 95403

www.empcol.edu
Voice 707-546-4000
Fax 707-546-4058
info@empcol.edu
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

**EMPIRE STUDENT:**  (b)(6)  
**PROGRAM CODE:** ABAN

Currently employed?  ☑ Yes  ☐ No  
If no, dates of employment: __________________________

Job Title:  **ADMIN/BOOKKEEPER**  
Starting Salary* $19.45  
Current Salary* $19.80  
Hours per week*  40

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

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**EMPLOYER SATISFACTION SURVEY**

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**Comments:**  (b)(6)

---

*is a pleasure to work with. She brings a great attitude & spirit to the office. One of the best additions we've had.*  

---

Date: 9-19-2017  
Signature:  (b)(6)

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

(b)(6)

Sherie L. Hurd  
Executive Vice President

3035 Cleveland Avenue  
Santa Rosa, CA 95403

www.empcol.edu  
Voice 707-546-4000  
Fax 707-546-4058  
info@empcol.edu
February 16, 2017

DAVE TOWNSEND, MPT
Santa Rosa Physical Therapy
2255 Challenger Way, Suite 104
Santa Rosa, CA 95407

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student’s skill level. A postage-paid envelope is enclosed for your convenience.

EMPLOYER SATISFACTION SURVEY

SKILLS

Verbal Skills
Written English
Attitude
Reliability
Versatility
Image
Technical Ability
Phone Skills
Ability to Learn
Accepts Responsibility
Organizational Skills
Follows Directions

EXPECTATIONS

Exceeds
Meets
Does Not Meet

Comments: She is a very fast learner and quick on her feet. Very thorough and has great attention to detail.

Date
2/22/2017

Signature

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President
February 16, 2017

Doughty Enterprises
451 College Ave #D
Santa Rosa, CA 95401

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [b] [6] PROGRAM CODE: CBBN

Currently employed? □ Yes □ No If no, dates of employment: __________________________

Job Title: Office Assistant Starting Salary $1500 Current Salary $1600 Hours per week: 37 hours

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

SKILLS

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<td>Follows Directions</td>
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</tr>
</tbody>
</table>

EXPERIENCES

Comments: I’m so glad he has come to work here. It is a pleasure to have around and is very good on the phone with our customers.

Date: 5/10/16

Sincerely,

[Signature] [b] [6] [b] [6]

Sherie L. Hurd
Executive Vice President
February 16, 2017

Nancy Kennedy  
Eye Care Institute  
1017 Second Street  
Santa Rosa, CA 95404

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [b](6) PROGRAM CODE: APAN

Currently employed? ☑ Yes  ☐ No  If no, dates of employment: ____________________________

Job Title: Ophthalmic Assistant  Starting Salary $16.00  Current Salary $16.00  Hours per week 40

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☑ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: There is a steep learning curve for a specialized environment has shown a keen interest in learning and continually growing.

Date: 03/24/17  
Nature

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd  
Executive Vice President

3035 Cleveland Avenue  
Santa Rosa, CA 95403

www.empcol.edu  
Voice 707-546-4000  
Fax 707-546-4058  
info@empcol.edu
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

**EMPIRE STUDENT:** [redacted]  
**PROGRAM CODE:** ALAN

Currently employed? ☐ Yes ☐ No  
If no, dates of employment: ____________________________

**Job Title:** Paralegal  
**Starting Salary:** $2400  
**Current Salary:** $2400  
**Hours per week:** 32-36

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

### EMPLOYER SATISFACTION SURVEY

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**Comments:** We appreciate having [redacted] on our team. She is an excellent addition.

12/15/16  
Date  

☐ ☐ ☐ ☐ ☐  
Signature

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

[redacted]

Sherie L. Hurd  
Executive Vice President
December 5, 2016

Colleen Wilson
Sonoma Valley Hospital
347 Andrieux Street
Sonoma, CA 95476

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPLOYER SATISFACTION SURVEY

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* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President

3035 Cleveland Avenue
Santa Rosa, CA 95403

www.empcol.edu
Voice 707•546•4000
Fax 707•546•4058
info@empcol.edu
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

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Comments: One of the best employees I have ever had.

Date __________________________ Signature __________________________

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President
September 11, 2017

Karen Northum  
St. Helena Unified School Dist.  
465 Main St.  
St. Helena, CA 94574

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: (b)(6)  
PROGRAM CODE: AYAN

Currently employed? ☑ Yes ☐ No  
If no, dates of employment: __________________

Job Title: Network Systems Technician  
Starting Salary* $23,939  
Current Salary* $28,834  
Hours per week* 40  
$59,744.00 yr.

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: We love and everyone the table had kind words about attending Empire College.

Date: 9/14/17

Signature

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd  
Executive Vice President

3035 Cleveland Avenue  
Santa Rosa, CA 95403

www.empcol.edu  
Voice 707-546-4000  
Fax 707-546-4058  
info@empcol.edu
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

**Empire Student**

**Program Code:** AYAN

**Currently employed?**

- [ ] Yes
- [ ] No

If no, dates of employment: __________________________

**Job Title:** Network Technician

**Starting Salary:** $49,777

**Current Salary:** $49,777

**Hours per week:** 40

*Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

### Employer Satisfaction Survey

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</table>

Comments: We are very happy with our pilot hires. Employees who attended Empire are skilled and trainable. They need more technical skills.

Date: 7/17/17

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President

Also gets a car allowance of $4000 annually, plus medical, dental, vision.
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

**EMPLOYER SATISFACTION SURVEY**

**SKILLS**

- Verbal Skills
- Written English
- Attitude
- Reliability
- Versatility
- Image
- Technical Ability
- Phone Skills
- Ability to Learn
- Accepts Responsibility
- Organizational Skills
- Follows Directions

**EXPECTATIONS**

- Exceeds ☐
- Meets ☑
- Does Not Meet ☐

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

**EMPLOYEE**

- Karen Weddle
- Redwood Orthopaedic Surgery Assoc.
- 208 Concourse Blvd. #1
- Santa Rosa, CA 95403

* September 11, 2017

**SIGNED**

Karen Weddle
Redwood Orthopaedic Surgery Assoc.
208 Concourse Blvd. #1
Santa Rosa, CA 95403

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President

3035 Cleveland Avenue
Santa Rosa, CA 95403

www.empcol.edu
Voice 707-546-4000
Fax 707-546-4058
info@empcol.edu
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [b][6] PROGRAM CODE: AAAN

Currently employed? □ Yes □ No If no, dates of employment: _____________________________

Job Title: Tax Associate Starting Salary $18/hr. Current Salary $21.50/hr Hours per week 21

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

□ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

Comments: [b][6]

is a pleasure to work with. She is a diligent and hardworking and always accepts new tasks with a great positive attitude.

Date [b][6]

Signature

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President
December 5, 2016

Steve Hinch
TeamLogicIT
2455 Bennett Valley Road Ste. C-214
Santa Rosa, CA 95404

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [b][6] PROGRAM CODE: AXAN

Currently employed? □ Yes □ No If no, dates of employment: ____________________________

Job Title: Tier 1 Technician Starting Salary* $16 Current Salary* $16 Hours per week* 40

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

□ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

SKILLS EXPECTATIONS

Verbal Skills  Exceeds ☐ Meets ☑ Does Not Meet ☐
Written English ☐ ☑ ☐
Attitude ☐ ☑ ☐
Reliability ☐ ☑ ☐
Versatility ☐ ☑ ☐
Image ☐ ☑ ☐
Technical Ability ☐ ☑ ☐
Phone Skills ☐ ☑ ☐
Ability to Learn ☐ ☑ ☐
Accepts Responsibility ☐ ☑ ☐
Organizational Skills ☐ ☑ ☐
Follows Directions ☐ ☑ ☐

Comments: ☐ has been great to have on our team. He is a hard worker and quick learner. We are happy to have him here.

12/8/2016 Date

Signature

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Shene L. Hurd
Executive Vice President
April 20, 2017

Amanda Mendes Lo-Boe
La Tortilla Factory, Inc.
3300 Westwind Blvd
Santa Rosa, CA 95403

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student’s skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT (6) PROGRAM CODE: AZAN

Currently employed? □ Yes ☐ No If no, dates of employment: ___________ ___________

Job Title: J.T. Administrator  Starting Salary* $20.00  Current Salary* $20.00  Hours per week* 40

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: [b][6](b) is an excellent employee who will be an asset to this department. I look forward to his continued growth in Information Technology. [b][6](b)

Date: 6/20/2017

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

[b][6] Sherie L. Hurd
Executive Vice President

3035 Cleveland Avenue
Santa Rosa, CA 95403

Voice: 707•546•4000
Fax: 707•546•4058
info@empcol.edu
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student’s skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: (b)(6) PROGRAM CODE: ALAN

Currently employed? ☐ Yes ☐ No If no, dates of employment: __________________________

Job Title: Paralegal Starting Salary: $23/hr Current Salary: $23 Hours per week: 37.5

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: (b)(6) is a great asset to our firm. She learns quickly and has a very pleasant demeanor.

1-18-20 Date

Signature

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President

3035 Cleveland Avenue
Santa Rosa, CA 95403
To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

**EMPLOYER SATISFACTION SURVEY**

**SKILLS**

<table>
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<tr>
<th>Verbal Skills</th>
<th>Written English</th>
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**EXPECTATIONS**

- Exceeds
- Meets
- Does Not Meet

- Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

[Signature]

[Date]

Sheree L. Hurd
Executive Vice President
December 5, 2016

Karen Weddle
Redwood Orthopaedic Surgery Assoc.
208 Concourse Blvd. #1
Santa Rosa, CA 95403

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student’s skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [☐] PROGRAM CODE: MCCN

Currently employed? ☐ Yes ☐ No If no, dates of employment: __________________________

Job Title: Medical Assistant Starting Salary $16.50/hr Current Salary $16.50/hr Hours per week * 40

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: ☐ Is a positive and motivated employee. She is eager to learn, takes good notes and has excellent judgment. She is willing to put in the extra work where there is a need and maintains a positive attitude.

☐ 12/3/16

Date Signature

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President
December 5, 2016

Linda Barr
Redwood Empire Vineyard Management
22000 Geyserville Ave
Geyserville, CA 95441

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: [Y] Yes [N] No
Program Code: ABPN

Currently employed? [Y] Yes [N] No
If no, dates of employment: ____________________

Job Title: [REDACTED]
Starting Salary: $17.14
Current Salary: $17.14
Hours per week: 40

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

☐ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: [REDACTED]

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President

3035 Cleveland Avenue
Santa Rosa, CA 95403

www.empcol.edu
Voice 707-546-4000
Fax 707-546-4058
info@empcol.edu
Dr. Guy
Dr. Guy
370 Perkins
Sonoma, CA 95476

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

**EMPLOYEE CODE:** [b(6)]
**PROGRAM CODE:** APAN

Currently employed? □ Yes  □ No  If no, dates of employment: ______________________

Job Title: Medical Assistant  Starting Salary* $20.00  Current Salary* $20.00  Hours per week* 30-32

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

□ I would like to place another job order; please contact me.

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Comments: She is great with the patients. A pleasure to work with

Date: 9/13/17

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Sherie L. Hurd
Executive Vice President
April 19, 2017

Laurie Darling, C.O.T.
Eye Associates Medical Group, Inc.
6880 Palm Avenue
Sebastopol, CA 95472

To assist us in measuring the effectiveness of our educational programs, we would appreciate your assessment of the student's skill level. A postage-paid envelope is enclosed for your convenience.

EMPIRE STUDENT: D(6) PROGRAM CODE: APAN

Currently employed? □ Yes □ No If no, dates of employment: __________________________

Job Title: □ Administrative Secretary □ Medial Secretary
Starting Salary* $_________ Current Salary* $_________
Hours per week* __________________

* Confidential information required for statistical purposes by the U.S. Department of Education and State of California.

□ I would like to place another job order; please contact me.

EMPLOYER SATISFACTION SURVEY

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Comments: ________________________________________________

Date 08-17

Thank you for your feedback. Your responses will, of course, be kept confidential.

Sincerely,

Shene L. Hurd
Executive Vice President
PROGRAM ADVISORY COMMITTEE
COMMUNITY/EMPLOYER MEMBERS

ACCOUNTING

Kate DeMartini
Accounting Manager
Morton & Bassett Spices

Natalie Loomis
Account Executive
Redwood Toxicology Laboratory, Inc.

Richard Maas
Controller
Discovery Office Systems, Inc.

Amy Smith
Junior Accountant
United Way of the Wine Country

BUSINESS & HOSPITALITY

Sheri Graeber
Strategic Account Specialist
O’Reilly and Associates

Leilani Martin
Operations Manager
Owner of Sonoma Coast Shuckers

Bruce MacKay
Owner, Luxury Tours

Karlene Rebich
Executive Assistant/Office Manager
Senator Mike McGuire’s office

Hazel Whiteoak
Fund Development and Communications Manager
Pediatric Dental Initiative
INFORMATION TECHNOLOGY

David Hayes
Instructor
Lockheed-Martin/LEIDOS

Steve Moore
Contract CIO/IT Manager, Network Engineer/Administrator, Business Systems Analyst/Architect
Vista Consulting

Scott Schulze
President/Founder
Fusion Technology Solutions LLC

Joshua Young
Sr. Police IT Technician
City of Santa Rosa

LEGAL

Maggie Brothers, Esq.
Private Practitioner

Samantha Pungprakearti, Esq.
Carle, Mackie, Power & Ross LLP

Jeanette Tidd
Manager/Paralegal
Sonoma County Public Law Library

MASTER OF LEGAL STUDIES

Edelweiss Canales
Foreign-educated Attorney at Law
Catholic Charities & Family Justice Center

Linda Cooney, JD
Pro Bono Coordinator
Legal Aid of Sonoma County

Tim Doherty, Esq.
Private Practitioner

R. Irene Flack, Esq.
Private Practitioner

India M. S. Geibel, RN

Daryl Reese, Esq.
Johnston | Thomas, Attorneys at Law
MEDICAL

Su Chew, LVN
Projects Coordinator
Northern California Medical Associates

Jennifer Gomez
Senior Site Support Specialist
Kaiser Permanente Health Connect Santa Rosa

Jen Lasiter
Practice Manager
Prima Terra Linda and Orthopedic/Dr. Raymond Bonneau

Mary K. Mullinix, CPC, CHCA
Clinical Review Specialist
Meritage Medical Network

Sheena M. Toledo
Clinical Support Services Manager
West County Health Centers

Dr. Steven Wolf
Family Practice Physician
Sutter Health/Sutter Pacific Medical Foundation
To: Ms. Jane Parker
Campus Director
Schiller International University, Florida Campus

Dear Ma’am,

Sub: - Employment of Mr. Taaha Boxwala

I would like to state that Mr. Taaha Boxwala is employed at Newage Media Solutions LLC as a Production Manager. He has been with us since October 10th, 2017.

Regards,

Ammar Mustafa
Founder and Head Client Service
Newage Media Solutions L.L.C

GSM:

6th December, 2017

Cheque & LPO in favour of "New Age Media Solutions LLC" or in bankmuscat A/C no.
December 11th, 2017

Perliter Walters-Gilliam  
Vice President - Accreditation  
Accrediting Council for Independent Colleges and Schools

RE: SIU OPT Student Employees

Dear Ms. Walters-Gilliam,

In the last fiscal year, I have had one fulltime employee and two interns from Schiller International University, all of which were graduates of the Masters of Information Technology Management program from the Largo FL Campus.

From the perspective of an IT Consulting Firm we found the graduates to be succinct, well informed, proficient, and remarkable well prepared for the professional environment compared to their peers and recent graduates of other area universities.

Schillers' MIT program made them especially well suited to train under our Business Analysts as their education and positions are a particular blend of Business Management disciplines and Technologic Ecosystems.

Two students in have demonstrated exceptional drive in their duties: Reshma Nallapati, and Mohammed Owaise Kharni.

Reshma has shown considerable interest in the minutia of Operations Management, whereas Owaise has revealed an eagerness in Cross Functional training moving between teams and technologies, learning to bridge communications gaps.

If you have any questions as to the content of this letter, please feel free to reach out.

Thank you,

[Signature]

Daniel McCrady  
HR Manager  
InterfaceSystems, Inc  
1-800-590-8839  
Dan@InterfaceSystemsInc.com