

Department of Education FY 2010 Highlights

Civil Rights Enforcement

- Total number of complaints resolved by the Office for Civil Rights in FY 2010 was 6,830, an increase of 11% above the 6,151 complaints resolved in FY 2009.

Freedom of Information Act of 1966 Requests

- Received 2,230
- Processed 1,921

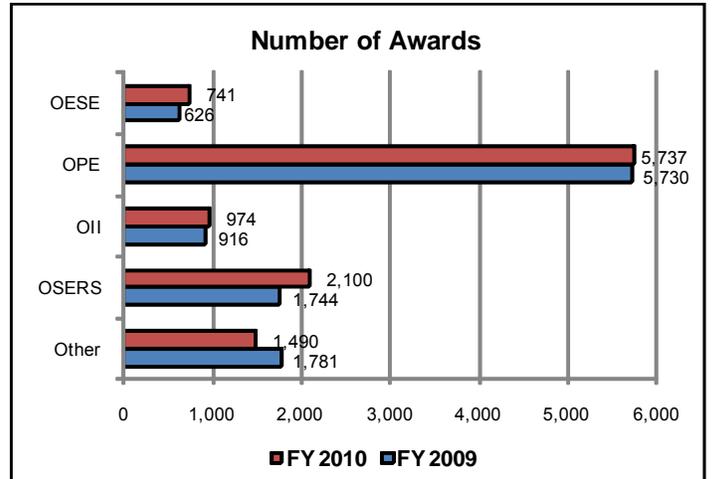
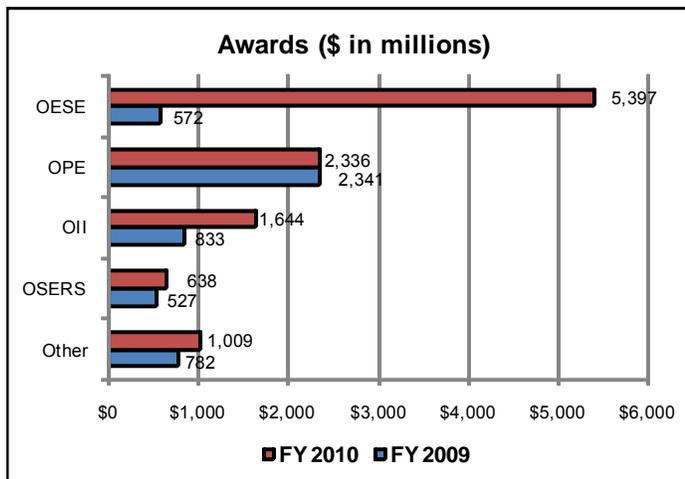
P-12 Reform

- Early learning outreach to 18 states (including DC) and 87 speaking engagements
- 36 states (including DC) have adopted the Common Core State Standards
- 41 states and the District of Columbia are creating comprehensive, statewide longitudinal data systems

Communications

- Responded to 62,015 calls
- Regional staff spoke at more than 150 different events (over 36,400 stakeholders)
- 263,333 Information Resource Center contacts received

Discretionary Grants



OESE = Office of Elementary and Secondary Education.

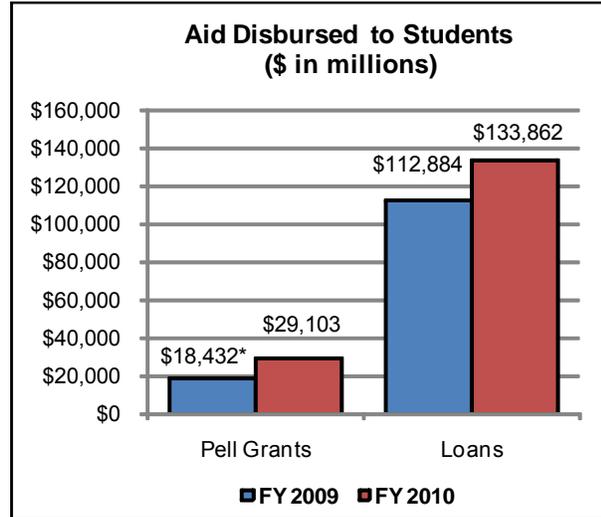
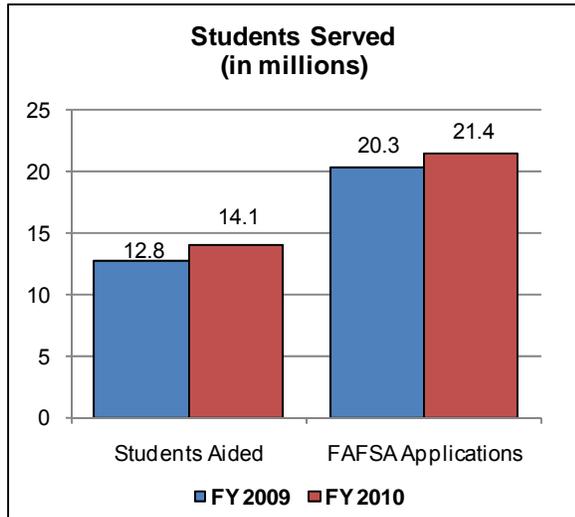
OPE = Office of Postsecondary Education.

OII = Office of Innovation and Improvement.

OSERS = Office of Special Education and Rehabilitative Services.

Other = Institute of Education Sciences (IES), Office of English Language Acquisition (OELA), Office of Safe and Drug-Free Schools (OSDFS), and Office of Vocational and Adult Education (OVAE).

Federal Student Aid (FSA)



* Reflects reported FY 2009 estimate of Pell disbursements; in an FY 2010 update, these disbursements are now estimated at \$18,282.

FY 2010 Hiring Plan

Principal Office	Workforce Planned	Recruitments Submitted	# of Recruitments Pending	Hires on Board	% Hires on Board vs. Workforce Planned	Attrition Rate FY10
All POCs (Excluding FSA)	566	469	93	342	60%	5.68%
FSA	507	489	18	304	60%	5.80%
Grand Total - End of FY10	1073	958	111	646	60%	5.68%

