



LINCS: The Literacy Information and Communication System

Background

LINCS is OCTAE's primary outreach and dissemination channel to adult educators. The LINCS platform and delivery system are three inter-related projects that offer professional development (PD), technical assistance (TA) to states, vetted evidence-based resources; and, a platform for direct communication among peers and with experts in the Community of Practice. It also hosts the resources produced by other adult education contracts to provide a one-stop content repository.

Overview

LINCS is supported by three separate contracts:

- [Information Technology Services](#). This contract was awarded to CivicActions for the period June 2016 to June 2021. The CivicActions team is responsible for managing, maintaining, developing, enhancing, and updating the websites, web-based tools, databases, search engines, streaming media, and learning management systems. Contact: MaryJo.Maralit@ed.gov
- [The Resource Collection](#): This contract was awarded to Kratos Learning for the period September 2014 to September 2017. This project manages a centralized repository of evidence-based and expert-reviewed material categorized into sub-topics, and is implementing a quality control process to ensure high-quality training and PD. They also provide support for the LINCS Online Community of Practice. Contact: MaryJo.Maralit@ed.gov
- [Professional Development Center](#): This project is managed by Manhattan Strategy Group in partnership with World Education, Inc.; and, has a project period from August 2016 through August 2019. The PD Center provides TA to States to meet requirements under the Workforce Innovation and Opportunity Act (WIOA, 2014), specifically, to: enhance the capacity of State and local partners to establish and operate comprehensive PD programs; offer high-quality, evidence-based resources; and, facilitate training opportunities for adult educators. Contact: Carolyn.Lampila@ed.gov

Outcomes and Products

Working together, these projects will:

- Increase site traffic, and provide fresh, engaging and meaningful design and content through continuous improvements.
- Develop high-quality, interactive trainings and online courses.
- Ensure updated and expert-reviewed resources in the Collections.
- Lead the online Community of Practice by supporting moderators and guest involvement.
- Ensure accountability and customer satisfaction with facilitated and self-access trainings, through customer feedback and analytics monitoring.
- Deliver TA, training, and coaching to States and State-designated liaisons.
- Assist States and local providers in leveraging LINCS resources to meet State PD requirements under WIOA.

Website: <https://lincs.ed.gov/>