

Frequently Asked Questions

Who can use this service?

This service is available to you, your household members, and dependents.

Is there a charge for this service?

No. This is a benefit offered at no charge to you by your agency. However, if you are referred to a resource outside of the Financial Services program, there may be charges for which you will be responsible.

When can I call for financial advice?

Our financial consultants are available during regular business hours. However, you can call the EAP toll-free number any time, day or night, and the EAP representative will assist you with arranging a consultation.

How often can I call?

You can call as many times as you need to until your questions are answered or your problems are resolved.

What kind of information will I receive?

The program offers practical financial information and financial planning tools. When available, relevant material can be sent to you via fax, email, or US mail. If your issue involves debt management, you will be referred to a consumer credit counseling service. The Financial Services program does not arrange for loans or direct payment of bills.

Will the representative recommend or endorse specific programs or financial products?

No. You will be given information that will help you evaluate your options and make sound financial and consumer decisions. The responsibility for making those decisions lies solely with you.

Call your **EAP** today to learn more about our **Financial Services** program.



EAP

Employee Assistance Program

Financial Services



Helping **You** Achieve
Financial Success



Federal Occupational Health
U.S. Department of Health and Human Services

FOH Federal Occupational Health



Sound information and financial planning are critical to achieving financial success. To help you obtain financial security, your Employee Assistance Program (EAP) offers the Financial Services program. Designed to provide you with the help you need to reach your financial goals, the EAP's Financial Services program provides objective, targeted information on a wide range of issues.

Our financial consultants will help you identify your needs and explore your options on a variety of topics including:

- Should you buy or lease your next car
- Selecting which credit card to pay off first
- Family budgeting
- College planning
- Buying a home
- Setting your financial goals
- Debt consolidation
- Savings and investment strategies
- Determining how much you will need to save to retire comfortably
- How to identify a financial planner in your community

The Financial Services program is a free benefit offered to you by your agency. To learn more, simply call your EAP toll-free number at **1 800 222 0364 (1 888 262 7848 TTY)**. Or, visit our web site at **www.FOH4You.com** where you will find information and resources on a wide variety of topics.

WE CARE, JUST CALL

1 800 222 0364
1 888 262 7848 (TTY)

www.FOH4You.com