The U.S. Department of Education Office of Inspector General

The U.S. Department of Education (ED) administers most Federal education assistance throughout the United States and its territories. ED’s annual budget is about $73.4 billion, most of which it provides to States, school districts, colleges, and universities. ED also disburses about $115 billion in student loans annually and manages an outstanding loan portfolio of more than $1.5 trillion. This makes ED one of the largest financial institutions in the country. ED administers some 100 programs that involve 55 State and territorial educational agencies; 18,000 public school districts; 132,000 schools; 6,000 institutions of higher education; and numerous other grantees and subgrantees.

ED Office of Inspector General

Offices of Inspectors General (OIGs) were created as independent entities within their respective Federal agencies and departments, reporting to both the U.S. Congress and the agency head. This dual reporting requirement facilitates and ensures the independence of the OIGs.

ED OIG is responsible for identifying and preventing fraud, waste, abuse, and criminal activity involving ED funds, programs, and operations. ED OIG conducts independent audits and other reviews, and it recommends actions to address systemic weaknesses and improve ED programs and operations. It also recommends changes needed in relevant Federal laws and regulations.

ED OIG Audits

• ED OIG audit staff cover all ED programs and operations, oversee the financial statements audits of ED and the Federal Student Aid office, and oversee the quality of non-Federal audits (single audits). ED OIG issues about 25 audit-related reports each year.

• ED OIG has the authority to audit any program or entity that relates to ED programs and operations or that receives ED funding.

• ED OIG aligns its audits with the goals established in its 5-year Strategic Plan and in its annual plans. ED OIG solicits suggestions for its annual plan from its staff, ED leaders, Congress, and the Office of Management and Budget.

• Before 2010, most of ED OIG’s audit work focused on single-entity, compliance-based audits. Since 2010, ED OIG has focused more on audits that assess the performance of multiple entities in the context of ED programs and evaluate ED’s oversight of the programs. ED OIG assesses accomplishments and compares them to intended results or benefits. These are often nationwide audits that are more complex and time-consuming; however, the final product is ultimately more valuable in determining whether a program overall is reaching the intended recipients and achieving the desired outcomes.
ED OIG Investigations

- ED OIG investigative staff carry an annual investigative caseload of about 250 to 300 cases. ED OIG operates with statutory law enforcement authority and executes about 80 arrest warrants and search warrants each year.
- ED OIG has the authority to investigate any entity or person that receives ED funds or participates in ED programs, including ED employees, grant recipients, school officials, teachers, and students, and it seeks criminal and civil prosecutions and the recovery of Federal funds.
- ED OIG investigations cover a wide range of wrongdoing, including Federal student aid fraud rings, diploma mill schemes, fraud and corruption in after-school tutoring programs, and fraudulent billing of contracts. ED OIG investigations have unraveled multimillion dollar fraud schemes by high-ranking school officials, school owners, and other people placed in positions of trust to educate our children.
- Cases come to ED OIG in a number of ways, including its Hotline; proactive investigations based on ED OIG’s prior work; and reports from schools, grantees, contractors, other State or Federal law enforcement agencies, ED employees, and Congress.

Information Technology Audits and Computer Crime Investigations

- In 2004, ED OIG became one of the first OIGs to establish a unit focused on information technology: the Information Technology Audits and Computer Crime Investigations unit. Its staff includes auditors, information technology professionals, forensic media analysts, and law enforcement professionals.
- Through this unit, ED OIG conducts Federal Information Security Modernization Act reviews and produces information technology security reports to help ED identify and mitigate risks for its critical business systems.
- ED OIG investigates network intrusions and other technology crimes impacting ED’s programs, operations, and information technology systems.
- Through its state-of-the-art computer forensic laboratory, ED OIG performs forensic media analysis to support criminal investigations.
- This unit has created a data analytics capability with sophisticated risk and analytical models for resource management and fraud detection.
- This unit provides information technology oversight and operational support to OIG staff, including designing, installing, testing, implementing and maintaining critical systems. It also coordinates the purchase of hardware, software, and related items.
Office of Counsel

- ED OIG’s Office of Counsel is responsible for OIG’s legal, Freedom of Information Act, and ethics functions.

- OIG attorneys provide legal advice and assistance to the Inspector General and OIG staff on a full range of subjects, including Federal education law; administrative, criminal, and civil procedure; and the civil False Claims Act. OIG attorneys represent OIG in administrative litigation before the Merit Systems Protection Board and the Equal Employment Opportunity Commission.


Quality and Integrity Group

- ED OIG’s Quality and Integrity Group conducts independent and objective reviews of each of the OIG’s offices to ensure adequate and effective internal controls and compliance with Federal laws and regulations, applicable policies, and relevant professional standards.

- The Quality and Integrity Group provides evaluations of ED OIG activities and creates opportunities to identify and share best practices.

- The Quality and Integrity Group also investigates allegations of misconduct by OIG employees.

Congressional and Public Affairs and Communications Services

- The Congressional, Public Affairs, and Communications Services group, referred to as Communications Services, coordinates communications between the OIG and Congress, the media, and the general public.

- Communications Services produces statutory reports such as the Semiannual Report to Congress, content on the OIG public-facing website, the OIG’s podcast, and other audio-visual content.

- Communications Services also provides editing services, graphic design, template maintenance, and oversight of publications policies and procedures for the OIG.

Management Services

- ED OIG’s Management Services provides administrative and management support to the Inspector General and all OIG components.

- Management Services staff formulate, execute, and oversee the OIG budget and coordinate facility and property management.

- Management Services staff manages Human Resources operations.

- Management Services staff develop and maintain administrative and management policy and procedures.

- Management Services staff lead the OIG initiative and issues related to diversity, equity, and inclusion.