



**UNITED STATES DEPARTMENT OF EDUCATION  
OFFICE FOR CIVIL RIGHTS**

400 MARYLAND AVENUE, SW  
WASHINGTON, DC 20202-1475

**REGION XI**  
NORTH CAROLINA  
SOUTH CAROLINA  
VIRGINIA  
WASHINGTON, DC

**RESOLUTION AGREEMENT**  
**University of North Carolina at Greensboro**  
**OCR Case No. 11-22-2279**

University of North Carolina at Greensboro (the University) agrees to fully implement this Resolution Agreement to resolve the allegation investigated in Office for Civil Rights (OCR) Case No. 11-22-2279. This Agreement does not constitute an admission by the University of a violation of Section 504 of the Rehabilitation Act of 1973 (Section 504) and Title II of the Americans with Disabilities Act of 1990 (Title II), or any other law enforced by OCR.

**Action Item**

Unless and until there are alterations to the University's Walter Clinton Jackson Library (the Library), the University will ensure that it operates each service, program, or activity on the second floor of the Library, including those in the Special Collections and Rare Books room, so that, when viewed in its entirety, it is readily accessible to and usable by individuals with disabilities. This will include, but is not limited to, developing a written plan outlining how individuals with disabilities can access and fully participate in any programming held on the second floor of the Library, including those in the Special Collections and Rare Books room. The plan will include a description of how the University intends to communicate and publicize this information to individuals with disabilities intending to access the program, activity, or service.

**Reporting Requirements:**

- a. By XXXXX, the University will provide OCR with a copy of the plan referenced in the Action Item, as well as any sample postings or notices intended to communicate or publicize this information, for OCR's review and approval.
- b. Within 10 calendar days after OCR's approval of Reporting Requirement (a), the University will provide OCR with evidence that it has publicized the plan (e.g., weblinks, postings, emails, etc.).
- c. By XXXXX, the University will submit to OCR a complete list of all requests made from XXXXX through the end of XXXXX pursuant to the plan described above, including:
  - i. The date of request;
  - ii. The name or unique identifier of the requester;
  - iii. A detailed description of the request;
  - iv. The outcome of the request (i.e. whether and how the individual accessed the program at issue); and
  - v. If the request was denied, an explanation for the denial.

*The Department of Education's mission is to promote student achievement and preparation for global competitiveness by fostering educational excellence and ensuring equal access.*

[www.ed.gov](http://www.ed.gov)

By signing this Agreement, the University agrees to provide data and other information in a timely manner in accordance with the reporting requirements of the Agreement. During the monitoring of this Agreement, if necessary, OCR may visit the University, interview staff and students, and request such additional reports or data as are necessary for OCR to determine whether the University has fulfilled the terms of this Agreement.

The University understands that OCR will not close the monitoring of this Agreement until such time as OCR determines that the University is in compliance with the terms of the Agreement and with Section 504 and its implementing regulation at 34 C.F.R. Part 104, Title II and its implementing regulation at 28 C.F.R. Part 35.

The University understands that OCR may initiate administrative enforcement proceedings or refer the case to the Department of Justice for judicial proceedings to enforce the specific terms of this Agreement and the applicable statute(s) and regulation(s). Before initiating such proceedings, OCR will give the University written notice of the alleged breach and 60 calendar days to cure the alleged breach.

By: \_\_\_\_\_ Date: \_\_\_\_\_  
Franklin D. Gilliam, Jr., Ph.D.  
Chancellor  
University of North Carolina at Greensboro