VOLUNTARY RESOLUTION AGREEMENT

University of Washington Bothell OCR Reference No. 10182114

The University of Washington Bothell (UW – Bothell) voluntarily agrees to take the following actions to resolve the allegations in a complaint (OCR Reference No. 10182114) filed with the U.S. Department of Education, Office for Civil Rights (OCR), under Section 504 of the Rehabilitation Act of 1973 (Section 504) and Title II of the Americans with Disabilities Act of 1990 (Title II). This Agreement is submitted by UW – Bothell without an adverse finding having been made by OCR with regard to the complaint.

I. SUBSTANTIVE PROVISIONS

A. Review of Specific Campus Elements

- 1. By March 31, 2019, UW Bothell will hire consultant(s) to conduct the reviews described in Section I.A.2 and Section I.B.1 below.
- 2. By April 30, 2019, UW Bothell will conduct a review to determine whether the following elements of its campus meet the appropriate accessibility standards in place at the time of construction or most recent alteration:
 - a. designated accessible entrance to Founders Hall (UW1) off Campus Way NE;
 - b. classroom doorways in Founders Hall (UW1) and the doorway into the Disability Resources for Students Office; and
 - c. designated accessible routes (1) from site arrival points to accessible building entrances of the following buildings: Founders Hall (UW1), Commons Hall (UW2), Discovery Hall (UW3), the Library buildings (LB1, LB2 and LBA), and Activities and Recreation Center (ARC); (2) between accessible building entrances of Founders Hall (UW1), Commons Hall (UW2), Discovery Hall (UW3), the Library buildings (LB1, LB2 and LBA), and Activities and Recreation Center (ARC); and (c) within Founders Hall (UW1), Commons Hall (UW2), Discovery Hall (UW3), the Library buildings (LB1, LB2 and LBA); and Activities and Recreation Center (ARC).
- 3. By July 31, 2019, UW Bothell will develop a plan to address any concerns identified by the review. The plan will include a description of the specific measures, including timeframes for completion, that UW Bothell will take to achieve this goal and will reflect that any physical modifications will comply with the 2010 Americans with Disabilities Act Standards for Accessible Design (2010 Standards).
- 4. By March 31, 2020, UW Bothell will ensure that the actions required by the plan that was developed under Section I.A.3 above have been completed and that the

modifications conform to the 2010 Standards. If construction to remedy any specific concern cannot be completed by March 31, 2020, UW – Bothell agrees to notify OCR within forty-five (45) days of the determination that construction will not be completed and to then negotiate an alternative completion date with OCR.

Reporting Provision No. 1

• By July 31, 2019, UW – Bothell will provide OCR with a report to include its analysis of the information collected during the review and the resulting plan as required by Section I.A.1-2 above. OCR will review the analysis and plan and will provide UW – Bothell with feedback. UW – Bothell will modify its plan considering any changes identified by OCR and resubmit the plan to OCR within 30 days of receiving OCR's feedback. OCR and UW – Bothell will repeat this procedure until OCR approves the analysis and plan.

Reporting Provision No. 2

 By May 31, 2020, UW – Bothell will provide OCR with documentation demonstrating that it has completed the actions outlined in its plan. The documentation will include a description of the changes and photographs of any physical modifications. Such documentation will provide sufficient detail to demonstrate that the modifications are consistent with the 2010 Standards.

B. Notice of Accessible Elements

- 1. By April 30, 2019, UW Bothell will conduct a review of its processes for notifying individuals of accessible elements to determine whether additional actions need be taken to ensure that interested individuals with disabilities can obtain current and accurate information about the existence and location of accessible exterior routes, building entrances, and interior routes within Founders Hall (UW1), Commons Hall (UW2), Discovery Hall (UW3), the Library buildings (LB1, LB2 and LBA), and Activities and Recreation Center (ARC), including but not limited to the installation of signage or the publishing of maps or notices on UW Bothell's publicly available website.
- 2. If UW Bothell, through its review, identifies any additional actions that need to be taken, UW Bothell will develop a plan by May 31, 2019 to include a description of the specific measures that UW Bothell will take, including timeframes for completion, to achieve this goal and will reflect that any physical modifications to the routes, including the installation of signage, will comply with the 2010 Standards, and that any changes to its publicly available webpages comply with web-accessibility standards.
- 3. By August 31, 2019, UW Bothell will ensure that the actions required by the plan that was developed under Section I.B.1 above have been completed and that any modifications conform to the 2010 Standards.

Reporting Provision No. 1

By May 31, 2019, UW – Bothell will provide OCR with a copy of a report summarizing the review and the plan as required by Section I.B.2 above. OCR will review the plan and will provide UW – Bothell with feedback. UW – Bothell will modify its plan considering any changes identified by OCR within 30 days of receiving OCR's feedback. OCR and UW – Bothell will repeat this procedure until OCR approves the plan.

Reporting Provision No. 2

By October 31, 2019, UW – Bothell will provide OCR with documentation demonstrating that it has completed the actions outlined in its plan as required by Section I.B.2. The documentation will include a description of the changes, photographs of any physical modifications, and any other documentation showing how individuals are notified of the accessible routes. Such documentation will provide sufficient detail to demonstrate that the modifications are consistent with the 2010 Standards and web accessibility standards.

II. General Monitoring Principles

- A. UW Bothell understands that by signing the Agreement, UW Bothell agrees to provide OCR data and other information in a timely manner in accordance with the reporting requirements of the Agreement. Further, UW Bothell understands that during the monitoring of this agreement, OCR may visit the UW Bothell campus, interview staff and students, and request such additional reports or data as are necessary for OCR to determine whether UW Bothell has fulfilled the terms of this Agreement. and is in compliance with the regulation implementing Section 504 at 34 C.F.R. § 104.4, 34 C.F.R. § 104.43, and 34 C.F.R. § 104.44; and Title II at 28 C.F.R. § 35.130 and 28 C.F.R. §35.160, which were at issue in this case. Upon UW Bothell's satisfaction of the commitments made under this Agreement, OCR shall close this case.
- B. UW Bothell understands and acknowledges that OCR may initiate administrative enforcement or judicial proceedings to enforce the specific terms and obligations of this Agreement. Before initiating administrative enforcement (34 C.F.R. §§ 100.9, 100.10), or judicial proceedings to enforce this Agreement, OCR shall give UW-Bothell written notice of the alleged breach and sixty (60) calendar days to cure the alleged breach.
- C. This Agreement has been entered into voluntarily and does not constitute an admission that UW Bothell has violated Section 504 or Title II, or either of those statutes' implementing regulations.

Signed:	
/s/	
Lou Cariello Vice President of Facilities University of Washington	January 29, 2019 Date

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