



UNITED STATES DEPARTMENT OF EDUCATION
OFFICE FOR CIVIL RIGHTS

915 2ND AVE., SUITE 3310
SEATTLE, WA 98174-1099

REGION X
ALASKA
AMERICAN SAMOA
GUAM
HAWAII
IDAHO
MONTANA
NEVADA
NORTHERN MARIANA
ISLANDS
OREGON
WASHINGTON

March 10, 2014

Dr. Royce C. Engstrom
President
University of Montana-Missoula
32 Campus Drive
Missoula, Montana 59812-2522

Re: University of Montana-Missoula
OCR Reference No. 10122118

Dear Dr. Engstrom:

The Office for Civil Rights (OCR) in the U.S. Department of Education is discontinuing its investigation of the above-referenced complaint filed against the University of Montana-Missoula on May 4, 2012. The complaint alleged that the university is discriminating against students with disabilities by using inaccessible electronic and information technology, including:

- inaccessible class assignments and materials on the learning management system, Moodle;
- inaccessible live chat and discussion board functions in the learning management system, Moodle;
- inaccessible documents that are scanned images on webpages and web sites;
- inaccessible videos, and videos in Flash format, that are not captioned;
- inaccessible library database materials;
- inaccessible course registration through a web site, Cyber Bear; and
- inaccessible classroom clickers.

OCR accepted this complaint for resolution under the authority of section 504 of the Rehabilitation Act of 1973 and title II of the Americans with Disabilities Act of 1990, and the regulations that implement these statutes.

The university has agreed to take the actions set forth in the enclosed agreement, which, when fully implemented, will resolve the issues raised by the complaint.

OCR will monitor the university's implementation of the agreement and will close the complaint when OCR determines that the terms of the agreement have been satisfied. I have enclosed a document summarizing the remedial and reporting provisions and dates required by the agreement. The first report under the agreement is due from the university by March 14, 2014.

Thank you for the assistance the university extended to OCR in resolving this complaint, which we recognize raises complex issues for the university. I particularly thank you for the assistance of XXXXXX, the university's Legal Counsel. If you have any questions, please feel free to contact Noel Nightingale, Lead Attorney, by telephone at (206) 607-1632, or by e-mail at noel.nightingale@ed.gov.

Sincerely,

\ s \

Barbara Wery
Team Leader

Enclosures: Resolution Agreement

cc: XXXXXXXXX, Office of Legal Counsel