

Resolution Agreement

Santa Clara University

OCR Case No. 09-20-2272

The Santa Clara University (University), without admitting to any violation of law, agrees to implement this Resolution Agreement (Agreement) to resolve the compliance concerns identified by the U.S. Department of Education, Office for Civil Rights (OCR), under Section 504 of the Rehabilitation Act of 1973 (Section 504), 29 U.S.C. § 794, and its implementing regulation, 34 C.F.R. Part 104, in the above-referenced OCR case number.

I. Written Protocol for Requesting and Obtaining Accessible Student Housing

- A. The University will develop and distribute a written protocol for students at its Jesuit School of Theology (School) and other consortium member schools to request and obtain accessible housing available through the University, and for prospective students of the School and other consortium member schools to learn about accessible housing options available to them through the University. The written protocol will include a statement of the University's obligation to provide accessible student housing and the process by which the University will ensure that students with disabilities who attend the School or a consortium member school may request and, if appropriate, obtain accessible housing, including who will receive, review, and authorize student requests for accessible housing in a timely manner.

Reporting Requirement

- i. Within 60 days of this Agreement, the University will submit a draft of the accessible housing protocol described in Section I(A.) of this Agreement to OCR for review and approval. Within 30 days of receiving OCR's approval, the University will adopt the protocol, post it on the School's website, and publish it in any written materials, such as student and staff handbooks addressing housing matters and prospective student recruitment materials. Within 45 days of receiving OCR's approval, the University will provide OCR with documentation of its distribution of the accessible housing protocol, including links and copies of written publications.
- B. The University will: (1) review its programs and activities to determine whether any programs or activities other than housing occur in the three University-owned facilities used to house the School's students in Berkeley, California; (2) if needed, determine how to make any such programs and activities accessible to individuals with disabilities; and (3) if needed, develop and distribute a protocol for notifying visitors with disabilities how they may access any programs, activities, or services held or made available at the School's residences.

Reporting Requirement

- i. Within 60 days of this Agreement, the University will submit a report describing any programs and/or activities other than housing that may occur at the School's housing facilities and the University's plan to make such programs and/or activities accessible to individuals with disabilities to OCR for review and approval. If needed, within 30 days of receiving OCR's approval, the University will submit a draft of the protocol described in Section I(B.) of this Agreement to OCR for review and approval. If needed, within 30 days of receiving OCR's approval, the University will adopt the protocol, post it on the School's website, and publish it in any written visitor information materials. Within 45 days of receiving OCR's approval, the University will provide OCR with documentation of its distribution of the protocol, including links and copies of written publications.

The University understands that by signing the resolution agreement, it agrees to provide data and other information in a timely manner in accordance with the reporting requirements of the resolution agreement. Further, the University understands that during the monitoring of the resolution agreement, if necessary, OCR may visit the University, interview staff and students, and request such additional reports or data as are necessary for OCR to determine whether the University has fulfilled the terms and obligations of the resolution agreement. Upon the University satisfaction of the commitments made under the Agreement, OCR will close the case.

The University understands and acknowledges that OCR may initiate proceedings to enforce the specific terms and obligations of the resolution agreement and/or the applicable statute(s) and regulation(s). Before initiating such proceedings, OCR will give the University written notice of the alleged breach and sixty (60) calendar days to cure the alleged breach.

_____/s/_____

For the University

____10/14/2021_____

Date