

RESOLUTION AGREEMENT
San Diego State University
OCR Case No. 09-13-2323

The San Diego State University (University) agrees to implement this Resolution Agreement, without admitting to any violation of law, to voluntarily resolve the issues in the above-referenced complaint. The complaint was investigated by the U.S. Department of Education, Office for Civil Rights (OCR), under Section 504 of the Rehabilitation Act of 1973 (Section 504) and Title II of the Americans with Disabilities Act of 1990 (Title II).

I. Development of Procedures Regarding Section 504 and Title II of the ADA

In consultation with Student Disability Services, the Office of Employee Relations and Compliance, Facility Services, the Campus Disability Access and Compliance Committee, the Student Disability Services Advisory Board and, as necessary, the Department of Public Safety, Enrollment Services, Information Technology Services and Committee on Diversity, Equity and Outreach:

- A. The University will create an online accessibility map that shows accessible routes, partially accessible routes, ramps, routes where the slope exceeds the maximum slope, accessible restrooms, elevators, accessible entrances (with or without power doors), accessible communication devices, and accessible parking and number of available spaces and on what floor.
- B. The University will identify a method, such as campus maps and signage, for providing notice to the University community at major junctures of the University campus that identify the accessible routes and entrances to buildings.
- C. The University will identify a method for providing advance notice to the University community of known barriers to accessible routes, parking and other features created by construction, moving or other events that significantly impact physical access.
- D. The University will update and identify how to use its ADA Transition Plan in a manner that allows the University to plan for addressing accessibility issues, identify the processes for determining accessibility priorities and assessing progress, managing changing circumstances and tracking the completion of accessible features.
- E. The University will develop a protocol to coordinate communication, planning, and services between the individuals who have responsibilities under ADA and Section 504, and interested stakeholders, with respect to the provision of program and physical access, and will include a training on universal design.

II. Timelines and reporting

- A. By December 30, 2014, the University will provide to OCR, for its review and approval, the timeline in which it will consult with the University stakeholders to develop the procedures described in Section I.
- B. By June 30, 2015, the University will provide to OCR, for its review and approval, its proposal to implement the procedures described in Section I.
- C. By December 30, 2015, the University will submit a report to OCR regarding the completion of Section I of this Agreement, including notifications provided to the University community about the procedures, and a status update and projected timeline for completion of any outstanding items in Section I.
- D. By December 30, 2016, the University will submit a report to OCR regarding the completion of any outstanding items under Section I.

III. Monitoring

- A. The University understands that OCR will not close the monitoring of this agreement until OCR determines that the University has fulfilled the terms of this agreement in compliance with the regulations implementing Section 504 and Title II of the ADA, at 34 C.F.R. part 104 and 28 C.F.R. part 35, which were at issue in this case.
- B. The University understands that by signing this agreement, it agrees to provide data and other information in a timely manner in accordance with the reporting requirements of this agreement. Further, the University understands that during the monitoring of this agreement, if necessary, OCR may visit the University, interview staff and students, and request such additional reports or data as are necessary for OCR to determine whether the University has fulfilled the terms of this agreement and is in compliance with the regulation implementing Section 504 and Title II of the ADA, at 34 C.F.R. part 104 and 28 C.F.R. part 35, which was at issue in this case.
- C. The University understands and acknowledges that OCR may initiate administrative enforcement or judicial proceedings to enforce the specific terms and obligations of this Agreement. Before initiating administrative enforcement (34 C.F.R. §§ 100.9, 100.10), or judicial proceedings to enforce this Agreement, OCR shall give the District written notice of the alleged breach and a minimum of sixty (60) calendar days to cure the alleged breach.

_____/s/_____
Jessica Rentto
Associate Vice President
San Diego State University

09/19/2014
Date