

UNITED STATES DEPARTMENT OF EDUCATION OFFICE FOR CIVIL RIGHTS

ONE PETTICOAT LANE 1010 WALNUT STREET, SUITE 320 KANSAS CITY, MO 64106 REGION VII
ARKANSAS
KANSAS
MISSOURI
NEBRASKA
OKLAHOMA
SOUTH DAKOTA

February 19, 2020

Sent via email only to XXXXX@XXXXX.com

Re: Webster University

OCR Case Number: 07-19-2073

Dear XXXXX XXXXX:

On April 16, 2019, the U.S. Department of Education (Department), Office for Civil Rights (OCR), received the above-referenced complaint against your client, the Webster University (University), St. Louis, Missouri, alleging discrimination on the basis of sex. The Complainant (the Student) alleged the University failed to respond promptly to her allegation that a professor (the Respondent) sexually harassed her. This letter is to confirm the University has voluntarily submitted a Resolution Agreement (Agreement) to OCR to resolve the complaint.

Title IX of the Education Amendments of 1972 (Title IX), 20 U.S.C. §§ 1681 et seq., and its implementing regulation at 34 C.F.R. Part 106, prohibit discrimination on the basis of sex in any program or activity receiving federal financial assistance (FFA). Under Title IX, OCR has enforcement jurisdiction over recipients of FFA from the Department. As a recipient of FFA from the Department, the University is subject to Title IX and to OCR's jurisdiction. Additional information about the laws OCR enforces is available on our website at http://www.ed.gov/ocr.

OCR investigated whether the University failed to respond promptly and equitably to the Student's complaint of sexual harassment in violation of Title IX.

An analysis of the evidence obtained to date is set forth below. To protect individuals' privacy, the names of employees, witnesses, and other parties were not used in the letter.

Legal Standard

The Title IX regulation, at 34 C.F.R. § 106.31(a), states that no person shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination

The Department of Education's mission is to promote student achievement and preparation for global competitiveness by fostering educational excellence and ensuring equal access.

under any educational program or activity operated by a recipient.

The regulation implementing Title IX, at 34 C.F.R. § 106.8(a), requires each recipient to designate at least one employee to coordinate its efforts to comply with and carry out its responsibilities under this part, including any investigations of any complaint communicated to such recipient alleging its noncompliance with this part or alleging any actions which would be prohibited by this part. The Title IX regulation at 34 C.F.R. § 106.8(b) requires each recipient to adopt and publish grievance procedures providing for prompt and equitable resolution of student and employee complaints alleging any action prohibited by Title IX. There is no fixed time frame to determine whether a resolution has been prompt; rather, OCR will evaluate a recipient's good faith effort under the circumstances. An equitable response requires a trained investigator to analyze and document the available evidence to support reliable decisions, and any rights or opportunities that a recipient makes available to one party during an investigation should be made available to the other party on equal terms.

Evidence Obtained to Date

According to the University's Title IX records, upon receipt of the Complainant's written complaint, the University's Title IX Coordinator commenced, but did not complete, an investigation of the Complainant's Title IX complaint.

During its investigation, OCR reviewed the University's records regarding the Complainant's Title IX complaint. OCR noted concerns with the University's documentation of its interactions with the Complainant and Respondent, their participation in the University's Title IX complaint process, and the University's provision of interim measures to protect the parties during the investigation. Specifically, although it appears the Title IX Office interviewed and met with both parties, there are no records in the file documenting the substance of the interviews and other meetings with each party. With regard to the parties' participation in the investigative process, the University's records show that on XXXXXX XX, XXXXX, the Title IX Coordinator sent the Respondent an electronic letter informing the Respondent of his opportunity to submit a list of questions for the XXXXX witnesses identified by name in the letter. The University's records did not document that the University provided the Complainant the same opportunity to submit

witness questions to the Title IX Coordinator. The University's records reflect that the University instructed the Respondent on at least two occasions to have no contact with the Complainant, but the records did not document that the University also instructed the Complainant to have no contact with the Respondent. Finally, the records demonstrate that the Title IX Coordinator often appears to have communicated or taken action only in response to periodic inquiries from the Complainant.

Resolution

Prior to the completion of OCR's investigation into this complaint, the University indicated its interest in entering into a voluntary resolution agreement with OCR pursuant to Section 302 of OCR's *Case Processing Manual*. OCR determined that such a resolution would be appropriate based on issues identified during the investigation. The University signed an Agreement (copy enclosed) on XXXXX XX, XXXX, which, when fully implemented, resolves OCR's concerns. The Agreement requires the University to develop and implement a record-keeping system and procedures that adequately and accurately document all complaints of sexual harassment, and the University's investigations of and responses to reports of sexual harassment. In addition, the Agreement requires the University to ensure the individual designated to serve as the Title IX Coordinator is trained and qualified to fulfill the obligations of the position. For more information, please consult the Agreement.

OCR considers this complaint resolved effective the date of this letter and will monitor the University's implementation of the Agreement. When OCR concludes the University has fully implemented the terms of the Agreement, OCR will close the complaint. If the University fails to carry out the Agreement, OCR may resume its investigation.

Recipients of Federal funds are prohibited from intimidating, threatening, coercing, or discriminating against any individual for the purpose of interfering with any right or privilege secured by federal civil rights law. Complaints alleging such retaliation may be filed with OCR. Under the Freedom of Information Act, it may be necessary to release this document and related correspondence and records upon request. In the event that OCR receives such a request, it will seek to protect, to the extent provided by law, personally identifiable information that could reasonably be expected to constitute an unwarranted invasion of personal privacy if released.

Page 4 – XXXXX XXXXX XXXXX – 07-19-2073

This letter sets forth OCR's determination in an individual OCR case. This letter is not a formal statement of OCR policy and should not be relied upon, cited, or construed as such. OCR's formal policy statements are approved by a duly authorized OCR official and made available to the public. Complainants may have the right to file a private suit in federal court whether or not OCR finds a violation.

If you have questions concerning this letter, please contact Linda White, attorney, at (816) 268-0581 (voice) or (877) 521-2172 (telecommunications device for the deaf), or by e-mail at linda.white@ed.gov.

Sincerely,

Kelli Douglas Supervisory Attorney

Enclosure