

During interviews with OCR, both the Complainant and the Student stated that the Student's interest in the field and the small class sizes made the program a good fit for the Student. The Student re-enrolled at the College in the fall of 2017. The Student was not reimbursed for tuition or housing expenses remitted before he was dismissed from the College.

On November 21, 2016, OCR sent notification letters to the Complainant and the College, including a data request to the School. During the investigation, on October 26, 2017, the College expressed an interest in engaging in OCR's resolution process pursuant to Section 302 of OCR's *Case Processing Manual*.¹

Prior to the completion of OCR's investigation, the College submitted a signed Agreement (copy enclosed) on April 12, 2018 that, when fully implemented, will address the allegation of this complaint. OCR considers the allegation of this complaint resolved effective the date of this letter and will monitor the College's implementation of the Agreement. When OCR concludes the College has fully implemented the terms of the Agreement, OCR will close the complaint. If the College fails to carry out the Agreement, OCR may resume the investigation.

This letter sets forth OCR's determination in an individual OCR case. This letter is not a formal statement of OCR policy and should not be relied upon, cited, or construed as such. OCR's formal policy statements are approved by a duly authorized OCR official and made available to the public. The Complainant may have the right to file a private suit in federal court whether or not OCR finds a violation.

OCR is committed to prompt and effective service. If you have any questions, please contact XXXXXX XXXXXXXXXXX, Attorney, at (816) 268-XXXX (voice) or (877) 521-2172 (telecommunications device for the deaf), or by email at XXXXXXXXXXXXXXXXXXXX@ed.gov.

Sincerely,

J. Earlene Gordon
Supervisory Attorney

Enclosure

¹ OCR's *Case Processing Manual* is online at <http://www2.ed.gov/about/offices/list/ocr/docs/ocrcpm.html>.