



UNITED STATES DEPARTMENT OF EDUCATION  
OFFICE FOR CIVIL RIGHTS

1999 BRYAN ST., SUITE 1620  
DALLAS, TX 75201-6810

REGION VI  
ARKANSAS  
LOUISIANA  
MISSISSIPPI  
TEXAS

December 11, 2018

**VIA MAIL**

Tammie Moore, Campus Director  
SLCC Young Memorial Campus  
900 Youngs Road  
Morgan City, LA 70380

Re: OCR Complaint No. 06-18-2344

Dear Director Moore:

This letter is to notify you that the U.S. Department of Education (Department), Office for Civil Rights (OCR), Dallas Office, has completed its processing of the above-referenced complaint filed against South Louisiana Community College Young Memorial Campus (College) in Morgan City, Louisiana. The complainant (Student) alleged that the College discriminated against her on the basis of disability. Specifically, the Student alleged that XXXX – statement redacted – XXXX.

OCR is responsible for ensuring that organizations that receive or benefit from Federal financial assistance from the Department are in compliance with Section 504 of the Rehabilitation Act of 1973, as amended, 29 U.S.C. § 794, 34 C.F.R. Part 104 (Section 504), which prohibits discrimination based on disability. OCR also enforces Title II of the Americans with Disabilities Act of 1990, 42 U.S.C. §§ 12131 et seq., 28 C.F.R. Part 35 (Title II). The Section 504 implementing regulation at 34 C.F.R. § 104.61 incorporates by reference the provision against retaliation under Title VI of the Civil Rights Act of 1964 and its implementing regulation at 34 C.F.R. Part 100. The College is a recipient of Federal financial assistance and a covered public entity. Therefore, OCR has jurisdiction to process this complaint under Section 504 and Title II.

Pursuant to OCR's Case Processing Manual (CPM) Section 109, the complainant's allegations were processed via OCR's Rapid Resolution Process (RRP). OCR considered the following issue:

Whether the College failed to make such modifications to its academic requirements as are necessary to ensure that such requirements do not discriminate or have the effect of discriminating, on the basis of disability, against a qualified disabled student, by failing to provide the Student with necessary academic adjustments and/or auxiliary aids during the fall 2018 semester, in violation of Section 504, at 34 C.F.R. § 104.44, and Title II, at 28 C.F.R. § 35.130.

During the processing of this complaint, OCR reviewed information provided by the Student and the College. OCR also spoke with College staff knowledgeable about the complaint allegations. OCR identified issues regarding the College's initial response to the Student's request for disability related accommodations. Specifically, OCR determined that the College recently merged with another entity, South Central Louisiana Technical College-Young Memorial Campus, and there may have been deficiencies in training the new employees on SLCC's processes and procedures for handling requests for disability based accommodations after the merger.

During RRP, the College informed OCR that it was interested in resolving the complaint through a voluntary resolution agreement. Section 302 of OCR's Case Processing Manual provides that a

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complaint may be resolved at any time when, prior to OCR’s issuance of a final determination, the recipient expresses an interest in resolving the allegations, and OCR determines it is appropriate to resolve them with an agreement. OCR approved the College’s request to resolve this complaint.

The College voluntarily submitted the enclosed Resolution Agreement (Agreement) to resolve this complaint; the College signed the Agreement on December 7, 2018. OCR has determined that when fully implemented the Agreement will address all of the allegations. Further, OCR accepts the Agreement as an assurance the College will fulfill its obligations under Section 504 with respect to this complaint. The dates for implementation and specific actions are detailed in the enclosed Agreement. Accordingly, as of the date of this letter, OCR will cease all investigative actions regarding this complaint. However, OCR will actively monitor the College’s implementation of the Agreement. Please be advised that if the College fails to adhere to the actions outlined in the Agreement, OCR will immediately resume its compliance efforts.

This letter sets forth OCR’s determination in the individual OCR case identified above. This letter is not a formal statement of OCR policy and should not be relied upon, cited, or construed as such. OCR’s formal policy statements are approved by a duly authorized OCR official and made available to the public.

Please be advised the College may not harass, coerce, intimidate, or discriminate against any individual because he or she has filed a complaint or participated in the complaint resolution process. If this happens, the complainant may file another complaint alleging such treatment. The complainant may have a right to file a private suit in federal court whether or not OCR finds a violation

Under the Freedom of Information Act, it may be necessary to release this document and related correspondence and records upon request. In the event that OCR receives such a request, we will seek to protect, to the extent provided by law, personally identifiable information, which, if released, could reasonably be expected to constitute an unwarranted invasion of personal privacy.

Thank you for the cooperation extended to OCR in our efforts to resolve this complaint. If you have any questions regarding this letter, please contact Stephanie Inman, the attorney assigned to the matter, at (214) 661-9651 or stephanie.inman@ed.gov. You may also contact me at (214) 661-9600 or at melissa.malonson@ed.gov.

Sincerely,

Melissa Huling Malonson  
Supervisory Attorney/ Team Leader  
Office for Civil Rights

Enclosed: Resolution Agreement  
cc: XXXX