

Resolution Agreement
Indiana Family and Social Services Administration
Vocational Rehabilitation Services Program
OCR Case No. 05-17-3002

The Indiana Family and Social Services Administration's Vocational Rehabilitation Services Program (VRS or Recipient) submits the following Resolution Agreement (Agreement) to the U.S. Department of Education, Office for Civil Rights (OCR), to resolve OCR Case No. 05-17-3002. The Recipient submits this Agreement to ensure its compliance with Section 504 of the Rehabilitation Act of 1973 (Section 504), 29 U.S.C. § 794, and its implementing regulations at 34 C.F.R. Part 104, and Title II of the Americans with Disabilities Act of 1990 (Title II), 42 U.S.C. §§ 12131–12134, and its implementing regulation at 28 C.F.R. Part 35, which prohibit discrimination on the basis of disability.

Accessible Facilities

1. By **October 1, 2017**, the Recipient will make physical modifications to the Valparaiso, Indiana office of VRS to ensure the office is accessible to and usable by individuals with disabilities in conformance with the standards for new construction and alterations under the 2010 ADA Standards for Accessible Design with respect to the following elements:
 - a. Accessible parking;
 - b. An accessible route to the front entrance;
 - c. An accessible front entrance;
 - d. An accessible route into and through VRS's office; and
 - e. An accessible entrance to the conference rooms.
2. By **October 1, 2017**, the Recipient will ensure that programs or activities operated at the Valparaiso, Indiana office of VRS, when viewed in their entirety, are readily accessible to and usable by individuals with disabilities. Any alterations made to the Valparaiso, Indiana office of VRS shall be in conformance with the standards for new construction and alterations under the 2010 ADA Standards for Accessible Design.

REPORTING REQUIREMENTS:

By **October 1, 2017**, the Recipient will provide OCR with documentation that it has complied with Item #1 and Item #2 of this Agreement. For any alterations made to the Valparaiso, Indiana office of the VRS, the Recipient will provide a detailed description, including specifications and measurements, of each alteration, and photographs of each completed alteration.

Notice Regarding Accessible Facilities

3. By **July 1, 2017**, the Recipient will update policies and/or procedures to ensure that interested persons can obtain information as to the existence and location of services, activities, and facilities that are accessible to and usable by persons with disabilities in compliance with Section 504, at 34 C.F.R. § 104.22(f).

REPORTING REQUIREMENTS:

By **October 1, 2017**, the Recipient will provide OCR with updated versions of policies and procedures required by Item #3 of this Agreement, as well as a copy of any notice(s) that the VRS office in Valparaiso provides persons with disabilities about the existence and location of accessible facilities and services at the office. Within two weeks of receipt of OCR’s approval of any such policies, procedures, and/or notices, the Recipient will provide OCR evidence that it has adopted and implemented such policies, procedures, and/or notices.

Accommodation of the Complainant

4. By **September 1, 2017**, the Recipient will secure a reasonable accommodation in the form of XXXXXXXXXXXXXXXXXXXXXXXX that is accessible to and usable by the Complainant.

REPORTING REQUIREMENTS:

By **October 1, 2017**, the Recipient will provide OCR with documentation that it has complied with Item #4 of this Agreement.

The Recipient understands that by signing this Agreement, it agrees to provide data and other information to OCR in a timely manner. Further, the Recipient understands that during the monitoring of this Agreement, OCR may visit the Recipient, interview Recipient staff, and request additional reports or data as necessary for OCR to determine whether the Recipient has fulfilled the terms of this Agreement and is in compliance with the regulations that were at issue in this complaint.

The Recipient understands that OCR will not close the monitoring of this Agreement until OCR determines that the Recipient has fulfilled the terms of this Agreement and is in compliance with Section 504 and Title II.

The Recipient understands and acknowledges that OCR may initiate administrative enforcement or judicial proceedings to enforce the specific terms and obligations of this Agreement. Before initiating administrative enforcement, or judicial proceedings to enforce this Agreement, OCR shall give the Recipient written notice of the alleged breach and sixty (60) calendar days to cure the alleged breach.

For the Recipient

Date