

**Iowa State University
Resolution Agreement
OCR Docket #15-17-2415**

The U.S. Department of Education, Office for Civil Rights (OCR) and Iowa State University (University) enter into this resolution agreement (Agreement) to resolve the allegations in the above-referenced complaint. This agreement does not constitute an admission of liability, non-compliance, or wrongdoing by the University. The University assures OCR that it will take the following actions to ensure compliance with the requirements of Section 504 of the Rehabilitation Act of 1973 (Section 504), 29 U.S.C. § 794, and its implementing regulation at 34 C.F.R. Part 104, and Title II of the Americans with Disabilities Act of 1990 (Title II), 42 U.S.C. § 12131 *et seq.*, and its implementing regulation at 28 C.F.R. Part 35, which prohibit discrimination based on disability by recipients of Federal financial assistance and public entities, respectively.

Prior to receiving notice of the above-referenced complaint, the University had existing plans to enhance accessibility signage within Carver Hall. Therefore, before the completion of OCR's investigation, the University agreed that the issues of this investigation could be resolved pursuant to Section 302 of OCR's Case Processing Manual. Accordingly, to resolve the issues of this investigation, the University agrees to take the following actions:

1. By August 20, 2018, the University will install Braille signage that conforms to the Title II accessibility guidelines, *2010 ADA Standards for Accessible Design* (the 2010 ADA Standards) at 703, in all applicable interior, permanent spaces in Carver Hall that currently do not have Braille signage (as indicated in Exhibit C of the University's Response).

Reporting Requirement: By December 20, 2018, the University will submit documentation to OCR, including but not limited to floor plans identifying all spaces where Braille signs were added and corresponding photographs and measurements, verifying that appropriate Braille signage has been added to all interior, permanent spaces in Carver Hall that presently do not have Braille signage, and that the signs comply with the 2010 ADA Standards. OCR may conduct an onsite visit to the University to confirm full implementation of this item in accordance with the 2010 ADA Standards.

2. By November 20, 2018, the University will review all Braille signage that was installed in applicable interior, permanent spaces in Carver Hall prior to March 15, 2012, and will confirm to OCR in writing that each sign (1) either conforms to the appropriate *Uniform Federal Accessibility Standards* (UFAS) for facilities constructed or altered on or after January 18, 1991 or the *Americans with Disabilities Accessibility Guidelines for Buildings and Facilities* (ADAAG) constructed or altered on or after January 26, 1992, which was selected at the time the sign was installed; or (2) was modified to conform to the 2010 ADA Standards at 703.

Reporting Requirement: By December 20, 2018, the University will submit documentation to OCR, including but not limited to floor plans with corresponding charts and measurements, verifying that each sign either conforms to the UFAS or ADAAG standard

selected at the time the sign was installed or was modified to conform to the 2010 ADA Standards. OCR may conduct an onsite visit to the University to confirm full implementation of this item.

The University understands that by signing this Agreement, it agrees to provide the foregoing information in a timely manner in accordance with the reporting requirements of this Agreement. Further, the University understands that, during the monitoring of this Agreement, OCR may visit the University, interview staff and students, and request such additional reports or data as are necessary for OCR to determine whether the University has fulfilled the terms of this Agreement and is in compliance with Section 504 and its implementing regulation at 34 C.F.R. §§104.21- 104.23 and Title II and its implementing regulation at 28 C.F.R. §§ 35.149 - 35.151 and 35.163, which were at issue in this complaint. Upon completion of the obligations under this Agreement, OCR shall close and dismiss this case.

The University understands and acknowledges that OCR may initiate administrative enforcement or judicial proceedings to enforce the specific terms and obligations of this Agreement. Before initiating administrative enforcement (34 C.F.R. §§ 100.9, 100.10), or judicial proceedings to enforce this Agreement, OCR shall give the University written notice of the alleged breach and sixty (60) calendar days to cure the alleged breach.

This Agreement will become effective immediately upon the signature of the University's representative below.

Approved and agreed to on behalf of Iowa State University:

/s/ _____
President or Designee

Date