The U.S. Department of Education, Office for Civil Rights (OCR) and Calhoun Community College (College) enter into this agreement to resolve the allegation in the above-referenced complaint. This agreement does not constitute an admission of liability, non-compliance, or wrongdoing by the College. The College assures OCR that it will take the following actions to comply with the requirements of Section 504 of the Rehabilitation Act of 1973 (Section 504), as amended, 29 U.S.C. Section 794, and its implementing regulation at 34 C.F.R. Part 104, and Title II of the Americans with Disabilities Act of 1990 (Title II), 42 U.S.C. § 12131 et seq., and its implementing regulation at 28 C.F.R. Part 35, which prohibit discrimination on the basis of disability by recipients of Federal financial assistance and public entities, respectively.

**Individual Remedy**

By September 12, 2018, the College will notify the Complainant in writing that it will provide a sign language interpreter for all classes in which she is enrolled. Once sign language interpreter services begin remote transcription services shall be discontinued. However, if an interpreter cannot be secured for the Complainant’s classes due to interpreter cancellation or other reasons out of the College’s control, the College will provide remote transcription services for the Student during those classes. In the event that an interpreter cancels without enough time to secure the remote transcription services, the Complainant may request note taking services and the instructor will provide staff or instructor generated notes. The College shall use its best efforts to provide the Complainant with interpreter services subject to the availability of sign language interpreters within a 100 mile radius of the College’s Decatur and Huntsville, Alabama campuses.

**Reporting Requirements:** By September 17, 2018, the College will provide to OCR a copy of the written notification to the Student.

**Training**

By December 1, 2018, the College will provide training to all staff/personnel in the Student Disabilities Services/ADA Office on how to develop and provide Section 504 and Title II compliant academic adjustments and auxiliary aids for hearing impaired students.

**Reporting Requirements:** By December 15, 2018, the College will provide OCR with a written report confirming the completion of training specified above. The documentation shall include: (1) the background and qualifications of the presenters/trainers; (2) a copy of the transcript(s)/materials used for the training; and (3) a list of the participants’ names and titles who completed the training.

The College understands that by signing the Agreement, it agrees to provide data and other information in a timely manner in accordance with the reporting requirements of the Agreement. Further, the College understands that during the monitoring of the Agreement, if necessary, OCR
may visit the College, interview staff and students, and request such additional reports or data as are necessary for OCR to determine whether the College has fulfilled the terms of the Agreement. Upon the College’s satisfaction of the commitments made under the Agreement, OCR will close the case.

The College understands and acknowledges that OCR may initiate administrative enforcement or judicial proceedings to enforce the specific terms and obligations of the Agreement. Before initiating administrative enforcement (34 C.F.R. §§ 100.9, 100.10), or judicial proceedings to enforce the Agreement, OCR will give the College written notice of the alleged breach and sixty (60) calendar days to cure the alleged breach.

This Resolution Agreement will become effective immediately upon signature of the President or designee below.

____________________________________  ______________________________________
President or Desigee  Date