

Resolution Agreement
OCR Complaint # 03152017
University of Maryland

In order to resolve the allegation in the above-referenced complaint filed with the U.S. Department of Education, Office for Civil Rights (OCR), under Section 504 of the Rehabilitation Act of 1973 (Section 504) and its implementing regulations at 34 C.F.R. Part 104 and Title II of the Americans with Disabilities Act (Title II) at 28 C.F.R. Part 35, the University of Maryland, College Park (the University) commits to implement the provisions set forth in this Resolution Agreement (Agreement) below.

Action Steps

1. By April 15, 2015, the University will send a memorandum to all personnel who are involved in the provision, administration, execution and delivery of academic adjustments to students with disabilities reminding them of their obligation to provide academic adjustments in a timely manner. The memorandum will also remind personnel of their obligation to refrain from retaliating against parties who have engaged in a protected activity.

2. By April 1, 2015, the University will disseminate a memorandum to the XXXXXXXX XXXXXXXX XXXXXXXXXX reminding XXX XX XXX obligation to implement academic adjustments for students that have been approved through the Office of Disability Support Services. The memorandum will remind the XXXXXXXX XXXXXXXXXX that Section 504 prohibits discrimination on the basis of disability, and will also advise XXX XXXXXXXX XXXXXXXXXX XXXX XXX is to contact the Disability Support Services Office if she has any questions or concerns regarding the academic adjustments of any of her students. The memorandum will also remind XXX XXXXXXXX XXXXXXXXXX XX XXX obligation to refrain from retaliating against any students who have engaged in a protected activity.

Reporting Requirement: By April 30, 2015, the University will submit to OCR evidence of the distribution of the above-referenced memorandums including the list of personnel who acknowledged receipt of the memorandum and the memorandum that was provided XX XXX XXXXXXXXXX XXXXXXX XXXXXXXXXX.

3. By October 1, 2015, the University will revise its grievance procedures, or develop new grievance procedures, to address applicable student complaints brought under Section 504 and the Title II, in accordance with their implementing regulations. The University will ensure that these procedures provide for the prompt and equitable resolution of such complaints. The University's revised grievance procedures will, at a minimum, include:
 - a. notice to students of the procedure, including how and where to file a complaint;
 - b. application of the procedure to complaints alleging disability discrimination carried out by students, employees, or third parties;
 - c. adequate, reliable, and impartial investigation of complaints, including the opportunity to present witnesses and other evidence;

