

## **RESOLUTION AGREEMENT**

### **The College Board OCR Case No. 02-21-2173**

In order to resolve Case Number 02-21-2173, the College Board assures the U.S. Department of Education, Office for Civil Rights (OCR), that it will take the following actions pursuant to the requirements of the Age Discrimination Act of 1975 (the Age Discrimination Act), 42 U.S.C. § 6101 *et seq.*, and its implementing regulation at 34 C.F.R. Part 110.

#### **Action Item 1: Notice on Website**

- a) By **April 30, 2022**, the College Board will post a notice on its website stating that students under the age of 13 may register for the SAT, including the SAT Weekend, and provide instructions regarding how students under age 13 can register for the SAT Weekend (e.g., contacting the College Board customer service number). At a minimum, this notice shall be posted on any webpage that includes instructions for registering for the SAT, including the SAT Weekend.
- b) By **April 30, 2022**, the College Board will review the registration processes for any other exams for which online registration is limited for students under age 13 and ensure that notice regarding applicable registration processes are posted on any relevant webpage.

**Reporting Requirement:** By **May 15, 2022**, the College Board will provide documentation to OCR that confirms the College Board has published any notice referred to in Action Item 1 on its website (including any website links).

#### **Action Item 2: Training**

By **May 31, 2022**, the College Board will provide training to all its customer service representatives and any other relevant College Board staff concerning the College Board's SAT registration process for students under age 13, including clarifying that students under 13 may register for the SAT Weekend and providing instructions regarding the applicable registration process.

**Reporting Requirement:** By **June 15, 2022**, the College Board will submit documentation to OCR demonstrating that the College Board provided training in accordance with Action Item 2 above, including the name(s) and credentials of the trainer(s); the date(s) of the training; a short summary of the material covered; copies of any training materials distributed; and proof of attendance/participation by relevant College Board staff.

The College Board understands that by signing this resolution agreement (the Agreement), it agrees to provide data and other information in a timely manner in accordance with the reporting

requirements of this Agreement. Further, the College Board understands that during the monitoring of this Agreement, if necessary, OCR may visit the College Board, interview staff and students, and request such additional reports or data as are necessary for OCR to determine whether the College Board has fulfilled the terms and obligations of this Agreement. Upon the College Board's satisfaction of the commitments made under this Agreement, OCR will close this case.

The College Board understands and acknowledges that OCR may initiate proceedings to enforce the specific terms and obligations of this Agreement and/or the applicable statute(s) and regulation(s). Before initiating such proceedings, OCR will give the College Board written notice of the alleged breach and sixty (60) calendar days to cure the alleged breach.

This Agreement will become effective immediately upon the signature of the College Board's representative below.

3/14/22  
Date

/s/  
Steven Pereira  
Executive Director, Services for Students  
with Disabilities  
The College Board