



Job Aid for Remote Access (Aventail VPN Connection)  
Using a Government Furnished Equipment (GFE) MAC  
Laptop

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Version 1.1  
February 12, 2014

# Using the Aventail Connect Client

The Department of Education (ED) has enhanced its remote access solution for GFE MAC laptops via the implementation of SonicWall, using the Aventail Connect client.

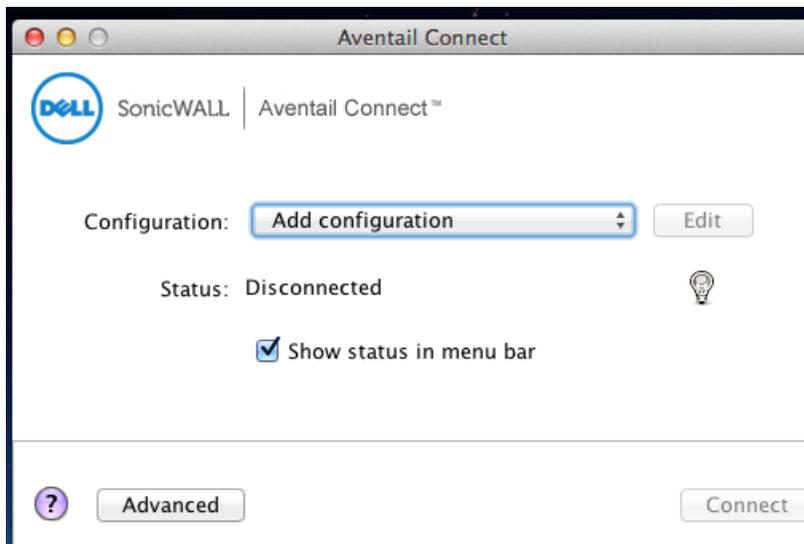
- **Aventail Connect Client** – The Aventail client is the approved product for remote access from GFE MAC laptops outside of the wired ED network; this includes wireless access from ED locations offering wireless guest services. The Aventail Connect client will be automatically pushed to each GFE MAC laptop to enable ED users to utilize this service offering. The Aventail Connect client allows users to connect to the ED network from remote locations and provides an access experience very similar to that available to onsite users at ED locations.

**Note:** To use this feature, you must be using a GFE MAC laptop with the Aventail Connect client installed, and you must be outside of the ED wired network.

**Step 1:** Select the **Aventail Connect** link in your Applications List.



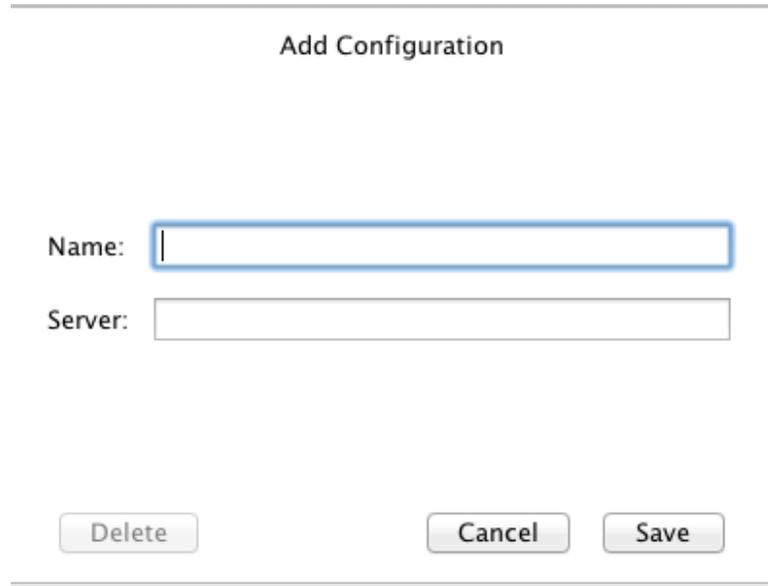
**Step 2:** You will see the Aventail Connect application main screen. Select **Add configuration**.



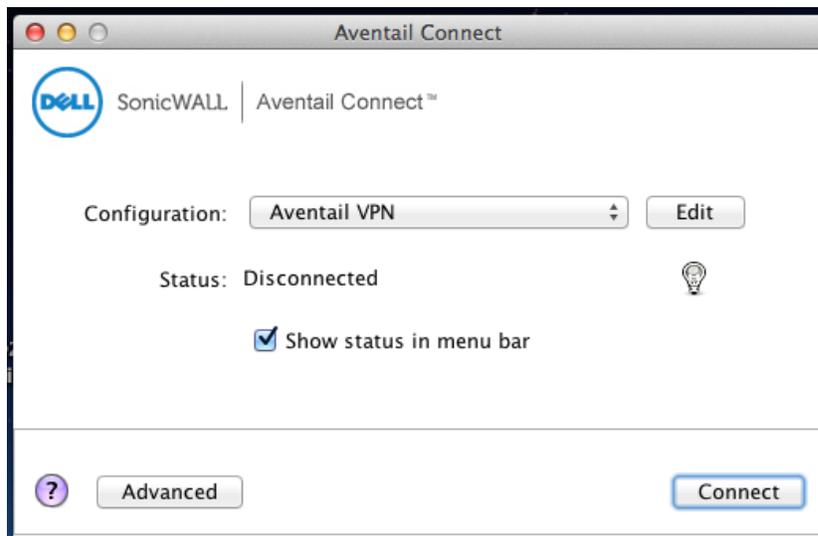
**Step 3:** Enter the below credentials and select **Save**:

**Name:** Aventail VPN

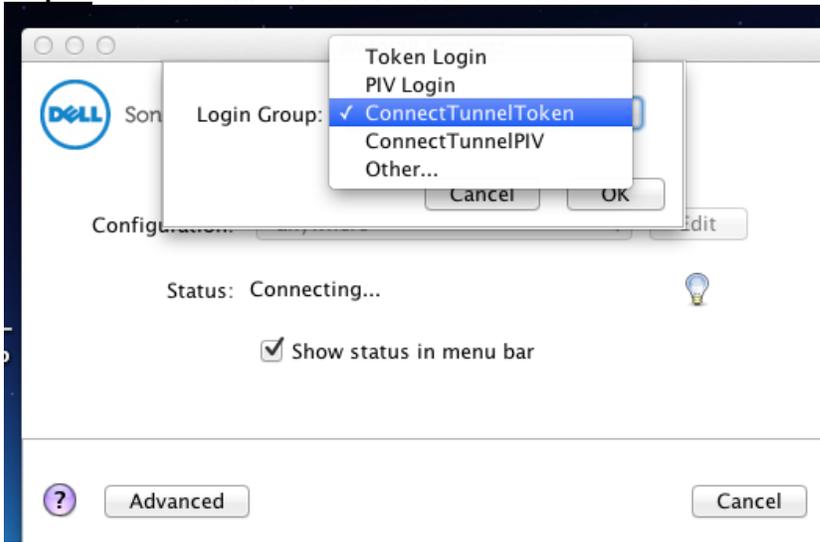
**Server:** anywhere.ed.gov



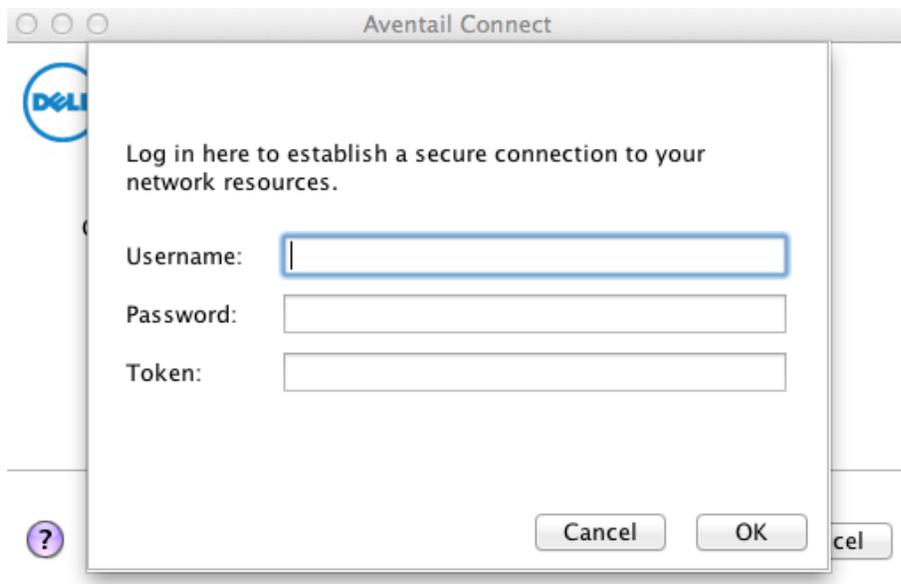
**Step 4:** You will see the below screen. Select **Connect**.



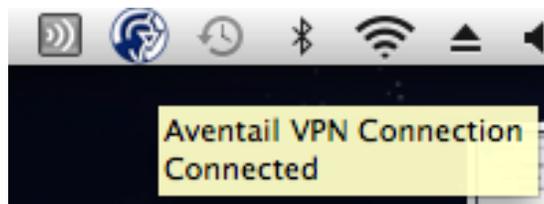
**Step 5:** Select **ConnectTunnelToken** and then select **OK**.



**Step 6:** Enter your credentials into the boxes. Select **OK**.



You will then be connected to the Aventail VPN Connection client (hover over the icon at the top of the screen to see the status).



## Frequently Asked Questions (FAQs) for Remote Access

### **I have an EDUCATE laptop, what is the best option for remote access?**

Bring your laptop computer home (and with your Token ID). Then, login into your computer with your Username, Password, and Token.

**NOTE:** You must first have Internet access before selecting the Aventaill VPN Connection icon.

Once you obtained Internet access (e.g., home network or ED Guest Wireless), then select **Aventaill Connect** to login with two-factor authentication. Once connected, you will have all the same access to your files and network drives as if you were sitting at your (work) desk. Yes, you can wear fuzzy pink slippers too, but only when you're home please!

### **When I attempt the Aventaill VPN Connection from the ED Guest Network, I cannot connect? Why?**

You must first ensure you are actually connected to the ED Guest Wireless network. Attempt to launch the IE browser and go to a public website. You must accept the User Agreement to be fully connected.

Once this occurs, you should have no issues connecting via the Dell SonicWALL **Aventaill Connect** (client application).

### **I cannot enter my credentials to log into the Aventaill VPN Connection. Why?**

Make sure that you have followed the step by step instructions listed above to set the properties correctly. You will be unable to enter your credentials until you have done so.