

PSC Solution: 165777

Date: 3/16/2011

Application: EMAPS

School Year: All

Solution Type: Known Issue

Title: EMAPS users unable to view certain HTML reports within SSP and IDEA-SSS

Issue Description:

Users of both the State Submission Plan (SSP) and IDEA State Supplemental Survey processes within EMAPS have experienced an "Internet Explorer cannot display the webpage" message when selecting certain report links. The specific reports are accessed as follows:

- SSP: *'All Data - All Data in ESS for Submission Plan and Data Status'* link located on the *'Output and Confirmation Page,'*
- SSP: The SY 2008-09, 2009-10, and 2010-11 *"Files and Due Dates (MS Excel)"* link which displays on the *"Submission Status Start Page"*
- IDEA-SSS: The *"SSS IDEA Survey 2010-11"* link located on the Thank you! page.

Solution:

For EMAPS IDEA-SSS users, an alternate option to view your report is available located on the EMAPS Home Page. To access a copy of the completed State Supplemental Survey, locate the heading *'State Supplemental Survey – IDEA SY 2010-11 Data'* which will be found on the right hand side of the screen. Users can then open the folder *'SSS – IDEA Reports'* to get a copy of their submitted state report.

For EMAPS SSP users, the development team is investigating this issue further and hopes to have a resolution soon. PSC will notify the states when this issue has been resolved.