

PSC Solution: 165012

Date: 3/2/2010

Application: EMAPS SSP

School Year: 2009-2010 and Pilot

File Specifications: ALL

Solution Type: Known Issue

Title: EMAPS shows files submitted to ESS with status indicator No Data in ESS

Issue Description:

States may find that even though files have been submitted to ESS, the file status indicator in EMAPS still displays "No Data in ESS" for their State Submission Plan. This delay in the refresh interval for your state submission status is limited to the SY 2009-10 and Pilot submission plan in EMAPS.

Solution:

State data may take up to two days for the EMAPS refresh interval process to update your state's submission sheet. If your state needs to expedite this refresh process, please contact PSC to request that the submission sheet be refreshed manually.