

PSC Solution: 139844a

Revision: File specifications changed from ALL to n/a.

Date: 1/28/2011

Application: EMAPS – State Submission Plan

School Year: 2009-2010

File Specifications: n/a

Solution Type: Known Issue

Title: Status field dropdown arrows missing in EMAPS SSP

Issue Description:

When viewing a file's submission status in the EMAPS State Submission Plan, some users may notice that there are dropdown arrows missing from fields in the "Status" row (these fields default to the value "Data in ESS").

Solution:

To make the dropdown arrows visible, try maximizing the EMAPS SSP window, zooming out, or increasing your computer screen's resolution.

If the dropdown arrows are still not visible after performing these steps, note that the dropdown menus still work. Simply click on the text in the Status field to open the dropdown menu and then select the desired value.