

* This message is being sent to all ED Facts Submitters - also available online at www.ed.gov/edfacts/support.html *

NEW! Suspension of File Processing at 8:01 p.m., EDT Tuesday, May 6th

File processing will stop at 8:01 p.m., EDT Tuesday, May 6th and resume sometime on Wednesday, May 7th. During this time, files can be uploaded to ESS as usual, but file processing to the database will be suspended. Submitted files will appear “stuck” in ‘Received’ status. These files will not actually be stuck, but rather waiting for the database to be restarted so that they can be processed.

Error processing will be functioning normally, so errors in files will be identified prior to them being moved to the database for staging. Please continue to monitor your submissions for errors, but no files will receive ‘Transmittal OK’ until processing is resumed. If your state submits a file and it does not receive errors. It is likely ready to be staged into the database and will be, in the order it was received, once file processing resumes.

PSC will notify states when processing has resumed. We apologize for any inconvenience.

NEW! 2014 NCES STATS-DC Data Conference Dates

The 2014 NCES STATS-DC Data Conference will be held the week of July 28 – August 1, 2014 in Washington, DC. More information, including hotel and registration information, will be included in future support updates as it becomes available.

Reminder: EMAPS Part B Dispute Resolution Processes Re-Open Period; ALSO Final Snapshot of SY 2012-13 IDEA Personnel, Exiting, and Discipline files

The SY 2012-13 Part B Dispute Resolution surveys will be open in EMAPS from **May 7 to June 4, 2014** for resubmissions. Final data must be in EMAPS by **11:59pm on June 4, 2014**.

SY 2012-13 IDEA Personnel, Exiting, and Discipline files (due November 2013): June 4, 2014 is the new freeze date for all IDEA data submitted November 2013.

SY 2012-13 IDEA Personnel, Exiting, Discipline, and Dispute Resolution Data in the ESS or EMAPS system as of June 4th will be used for data products such as the Annual Report to Congress and data files posted publicly.

IDEA Data Managers can review the comments related to the November submissions of these data in OMB MAX: <https://max.omb.gov/community/x/FxPdJQ>. Please address the comments on the uploaded Data Quality Reports in your data resubmissions. States

can only access the IDEA Data Quality Reports from OMB MAX. IDEA Data Managers, please work with your ED*Facts* Coordinators to review comments and resubmit IDEA data, as needed, to ESS and EMAPS.

Reminder: PSC Online Meeting with States for April

The April PSC Online Meeting with States was held from 3:00 – 4:00 p.m., EDT on Wednesday, April 23, 2014. After a brief update on facts and figures, the ETSS Team gave a presentation regarding the new ED*Facts* Metadata Repository (EMDR) and the use of the LEAD018 Report.

The Questions Log from the Webinar is available from PSC.

The following are links to download the recordings of the session and the full PowerPoint presentation:

EMDR PPT: <https://www.mediafire.com/?x1tgkqx5tmzawkw>

PSC PPT: <https://www.mediafire.com/?dq3f6sc7tpjohrz>

Recording: <https://www.mediafire.com/?2vca6sh59oh2402>

Reminder: IDEA Part B MOE Reduction & CEIS Report Due May 7

The IDEA Part B MOE Reduction & CEIS Report (Table 8) opened April 7th and will close on May 7th. An automated message was sent to IDEA Part B Data Managers on April 7th. OSEP has identified the IDEA Part B Data Manager as the person to respond to the survey; the ED*Facts* Coordinator has read-only status for this application. If you have misplaced this password, or otherwise need help completing this report, please contact PSC.

Initial files were sent on Monday, March 31, to IDEA Part B Data Managers. If your IDEA Part B Data Manager did not receive the files, they should contact PSC to update contact information and request the file.

Upcoming Due Dates and Reminder to Update SSP as Necessary

SY 2013-14 Files

NCES/CCD Non-Fiscal

(Due April 30)

- C046 – LEP Students in LEP Program

(Due May 30)

- C059 – Staff FTE

GEPA File (Due June 1)

- C035 – Federal Programs – SY 2011-12

NOTE: *When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.*

EDFacts System Status

This is to provide the current status of the EDFacts Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running

Files Received: 148

Files Processed: 92 (5 superseded, 51 had errors)

Average File Processing Time: The average processing time was 1 minute, 06 seconds.

Support Issues, Solutions, and Metrics

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

There are no new issues affecting multiple SEAs.

There are no new or updated knowledgebase articles:

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation: 11.944 days

Tickets not requiring escalation: 1.184 days

Response time to e-mail inquiries: 0.05 hours

Thank you,
PSC

EDFacts Partner Support Center
Telephone: 877-457-3336 (877-HLP-EDEN)
Fax: 888-329-3336 (888-FAX-EDEN)
TTY/TDD: 888-403-3336 (888-403-EDEN)
EDEN_SS@ed.gov

www.ed.gov/edfacts/support.html

For general feedback on PSC support, contact: [Joe Murphy](#)