

* This message is being sent to all ED Facts Submitters - also available online at www.ed.gov/edfacts/support.html *

NEW! EMAPS IDEA Part C Exiting and Dispute Resolution and Part B Dispute Resolution Processes Re-Open Period; ALSO Final Snapshot of SY 2012-13 IDEA Personnel, Exiting, and Discipline files

The SY 2012-13 Part C Exiting and Dispute Resolution and Part B Dispute Resolution surveys will be open in EMAPS from **May 7 to June 4, 2014** for resubmissions. Final data must be in EMAPS by **11:59pm on June 4, 2014**.

IDEA Data Managers can review the comments related to the November submissions of the SY 2012-13 IDEA Part C Exiting and Parts B and C Dispute Resolution data in OMB MAX: <https://max.omb.gov/community/x/FxPdJQ>. Please address the comments on the uploaded Data Quality Reports in your data resubmissions. States can only access the IDEA Data Quality Reports from OMB MAX. IDEA Data Managers, please work with your ED Facts Coordinators to review comments and resubmit IDEA data, as needed, to ESS and EMAPS.

SY 2012-13 IDEA Personnel, Exiting, and Discipline files (due November 2013): June 4, 2014 is the new freeze date for all IDEA data submitted November 2013. Data in the system as of June 4th will be used for data products such as the Annual Report to Congress and data files posted publicly.

Reminder: PSC Online Meeting with States for April

The April PSC Online Meeting with States was held from 3:00 – 4:00 p.m., EDT on Wednesday, April 23, 2014. After a brief update on facts and figures, the ETSS Team gave a presentation regarding the new ED Facts Metadata Repository (EMDR) and the use of the LEAD018 Report.

The Questions Log from the Webinar has been finalized and is attached to this Support Update.

The following are links to download the recordings of the session and the full PowerPoint presentation:

EMDR PPT: <https://www.mediafire.com/?x1tqkqx5tmzawkw>

PSC PPT: <https://www.mediafire.com/?dq3f6sc7tpjohrz>

Recording: <https://www.mediafire.com/?2vca6sh59oh2402>

Reminder: IDEA Part B MOE Reduction & CEIS Report Opened April 7th

The IDEA Part B MOE Reduction & CEIS Report (Table 8) opened April 7th and will close on May 7th. An automated message was sent to IDEA Part B Data Managers on April 7th. OSEP has identified the IDEA Part B Data Manager as the person to respond to the survey; the ED*Facts* Coordinator has read-only status for this application. If you have misplaced this password, or otherwise need help completing this report, please contact PSC.

Initial files were sent on Monday, March 31, to IDEA Part B Data Managers. If your IDEA Part B Data Manager did not receive the files, they should contact PSC to update contact information and request the file.

Upcoming Due Dates and Reminder to Update SSP as Necessary

SY 2013-14 Files

NCES/CCD Non-Fiscal

(Due April 30)

- C046 – LEP Students in LEP Program

(Due May 30)

- C059 – Staff FTE

GEPA File (Due June 1)

- C035 – Federal Programs – SY 2011-12

NOTE: *When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.*

ED*Facts* System Status

This is to provide the current status of the ED*Facts* Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running

Files Received: 114

Files Processed: 81 (2 superseded, 31 had errors)

Average File Processing Time: The average processing time was 2 minutes, 11 seconds.

Support Issues, Solutions, and Metrics

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

There are no new issues affecting multiple SEAs.

There are no new or updated knowledgebase articles:

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation:	8.843 days
Tickets not requiring escalation:	0.866 days
Response time to e-mail inquiries:	0.04 hours

Thank you,
PSC

EDFacts Partner Support Center
Telephone: 877-457-3336 (877-HLP-EDEN)
Fax: 888-329-3336 (888-FAX-EDEN)
TTY/TDD: 888-403-3336 (888-403-EDEN)
EDEN_SS@ed.gov
www.ed.gov/edfacts/support.html

For general feedback on PSC support, contact: [Joe Murphy](#)