

\* This message is being sent to all ED Facts Submitters - also available online at [www.ed.gov/edfacts/support.html](http://www.ed.gov/edfacts/support.html) \*

**Reminder: OSEP Data Review Process Webinar Was Held on August 22, 2013**

A webinar was held on August 22, 2013 to give an update on the OSEP data review process.

The full PowerPoint presentation used for the Webinar is attached to this Support Update. The Questions Log from the Webinar is being finalized.

The following are links to download the recordings of the session and the full PowerPoint presentation:

Recording: <http://www.mediafire.com/?bje9cu419z1bgmc>

PowerPoint: <http://www.mediafire.com/?d5xr2kz3skx2dz3>

**Reminder: SY 2009-10 ESS Data to be Archived**

The ETSS team is preparing to archive the SY 2009-10 ESS Data. This process will take place in the next few weeks. If your state believes that it needs to make further SY 2009-10 data submissions for any reason, please contact PSC with the details and prepare to submit those data before the end of August.

**Reminder: SY 2012-13 and SY 2013-14 File Due Dates Lists**

The SY 2013-14 file due dates list has been posted at <http://www2.ed.gov/about/inits/ed/edfacts/index.html> under ED Facts System Documentation. The SY 2012-13 due date list has been slightly revised with the following changes:

- FS 146 will be discontinued beginning with SY 2012-13.
- The due dates for all graduate, completer, and dropout files have been moved from end of January to mid-February.
- The migrant files 121 and 122 will now be used in Part II of the CSPR, so the due date for those files has been moved from December to mid-February.

**Reminder: Missing Scale Score Metadata Review (FS 159)**

PSC sent outreach to states requesting a review of missing data identified in their SY2010-11 and SY2011-12 scale score data (C159). In addition, states were asked to fill out a table with metadata on their SY2011-12 scale scores as well as inform ED if they reported any combined scale scores where students could take multiple

assessments in math or reading/language arts within the same grade. The due date for this request was August 14<sup>th</sup>, 2013.

### ***Upcoming Due Dates and Reminder to Update SSP as Necessary***

#### SY 2012-13 Files

##### *OII-Charter Files (Due August 31)*

- 168 - Charter LEAs

##### *OESE Files (Due September 30)*

- 176 – State Interventions – NEW File

NOTE: *When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.*

### ***EDFacts System Status***

This is to provide the current status of the EDFacts Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running

Files Received: 117

Files Processed: 73 (3 superseded, 37 had errors)

Average File Processing Time: The average processing time was 38 seconds.  
(Excluding Superseded files)

### ***Support Issues, Solutions, and Metrics***

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

There are no new issues affecting multiple SEAs.

There are no new or updated knowledgebase articles:

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation: 13.001 days

Tickets not requiring escalation: 0.394 days

Response time to e-mail inquiries: 0.005 hours

Thank you,  
PSC

ED*Facts* Partner Support Center

Telephone: 877-457-3336 (877-HLP-EDEN)

Fax: 888-329-3336 (888-FAX-EDEN)

TTY/TDD: 888-403-3336 (888-403-EDEN)

[EDEN\\_SS@ed.gov](mailto:EDEN_SS@ed.gov)

[www.ed.gov/edfacts/support.html](http://www.ed.gov/edfacts/support.html)

For general feedback on PSC support, contact: Joe Murphy