** This message is being sent to all EDFacts Submitters - also available online at www.ed.gov/edfacts/support.html **

***PSC Closed for Federal Holiday on Monday September 2, 2013***

The Partner Support Center will be closed on Monday, September 2, 2013 for the Federal holiday and re-open at 8:00 a.m., EST on Tuesday, September 3, 2013.

***NEW! EMAPS Outage Monday Morning, September 2, 2013***

On Sunday, EDUCATE will be applying security patches that will require a restart of our E*MAPS* server. The restart will be done as soon and as quickly as possible Monday morning. Until the restart is complete, users may not be able to access E*MAPS.*

***NEW! ESS 9.3 To Be Released Tomorrow***

ESS 9.3 will be launched tomorrow, Friday, August 29. When the system has been tested and verified, PSC will send a dedicated broadcast detailing the release. This release will implement the rest of the files needed for CSPR Part I data submissions.

***Reminder: IDEA Part B MOE Reduction & CEIS Is Due 8/31/2013***

The IDEA Part B MOE Reduction & CEIS Report (Table 8) resubmissions are due by August 31, 2013, 11:59:59 EST. An automated message was sent to IDEA Part B Data Managers indicating whether or not corrections are required by your state. OSEP identified the IDEA Part B Data Manager as the person to respond to the survey. If you have misplaced this password, or otherwise need help completing this report, please contact PSC.

***Reminder: OSEP Data Review Process Webinar Was Held on August 22, 2013***

A webinar was held on August 22, 2013 to give an update on the OSEP data review process.

The full PowerPoint presentation used for the Webinar is attached to this Support Update. The Questions Log from the Webinar is being finalized.

The following are links to download the recordings of the session and the full PowerPoint presentation:

Recording: http://www.mediafire.com/?bje9cu419z1bgmc
PowerPoint: http://www.mediafire.com/?d5xr2kz3skx2dz3

***Reminder: SY 2009-10 ESS Data to be Archived***

The ETSS team is preparing to archive the SY 2009-10 ESS Data. This process will take place in the next few weeks. If your state believes that it needs to make further SY 2009-10 data submissions for any reason, please contact PSC with the details and prepare to submit those data before the end of August.

***Reminder: SY 2012-13 and SY 2013-14 File Due Dates Lists***

The SY 2013-14 file due dates list has been posted at http://www2.ed.gov/about/inits/ed/edfacts/index.html under ED*Facts* System Documentation. The SY 2012-13 due date list has been slightly revised with the following changes:

- FS 146 will be discontinued beginning with SY 2012-13.
- The due dates for all graduate, completer, and dropout files have been moved from end of January to mid-February.
- The migrant files 121 and 122 will now be used in Part II of the CSPR, so the due date for those files has been moved from December to mid-February.

***Reminder: Missing Scale Score Metadata Review (FS 159)***

PSC sent outreach to states last week requesting a review of missing data identified in their SY2010-11 and SY2011-12 scale score data (C159). In addition, states were asked to fill out a table with metadata on their SY2011-12 scale scores as well as inform ED if they reported any combined scale scores where students could take multiple assessments in math or reading/language arts within the same grade. The due date for this request was August 14th, 2013.

***Upcoming Due Dates and Reminder to Update SSP as Necessary***

*SY 2012-13 Files*

*OII-Charter Files (Due August 31)*

- 168 - Charter LEAs

*OESE Files (Due September 30)*

- 176 – State Interventions – NEW File

NOTE: *When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.*

***EDFacts System Status***

This is to provide the current status of the ED*Facts* Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status:  ESS system is up and running

Files Received: 42

Files Processed: 28 (0 superseded, 13 had errors)

Average File Processing Time:  The average processing time was 38 seconds. (Excluding Superseded files)

***Support Issues, Solutions, and Metrics***

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

There are no new issues affecting multiple SEAs.

There are no new or updated knowledgebase articles:

Average Time to Resolution (excluding weekends, 6 week rolling average)

| | |
|---|---|
| Tickets requiring escalation: | 12.388 days |
| Tickets not requiring escalation: | 0.487 days |
| Response time to e-mail inquiries: | 0.003 hours |

Thank you,
PSC

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For general feedback on PSC support, contact: Joe Murphy