

* This message is being sent to all ED Facts Submitters - also available online at www.ed.gov/edfacts/support.html *

NEW! OSEP Data Review Process Webinar Was Held on August 22, 2013

A webinar was held on August 22, 2013 to give an update on the OSEP data review process.

The full PowerPoint presentation used for the Webinar is attached to this Support Update. The Questions Log from the Webinar is being finalized.

The following are links to download the recordings of the session and the full PowerPoint presentation:

Recording:

PowerPoint:

NEW! SY 2009-10 ESS Data to be Archived

The ETSS team is preparing to archive the SY 2009-10 ESS Data. This process will take place in the next few weeks. If your state believes that it needs to make further SY 2009-10 data submissions for any reason, please contact PSC with the details and prepare to submit those data before the end of August.

Reminder: SY 2012-13 and SY 2013-14 File Due Dates Lists

The SY 2013-14 file due dates list has been posted at <http://www2.ed.gov/about/inits/ed/edfacts/index.html> under ED Facts System Documentation. The SY 2012-13 due date list has been slightly revised with the following changes:

- FS 146 will be discontinued beginning with SY 2012-13.
- The due dates for all graduate, completer, and dropout files (FS032, 040, 150, 151, 174, 177) have been moved from end of January to mid-February.
- The migrant files 121 and 122 will now be used in Part II of the CSPR, so the due date for those files has been moved from December to mid-February.

Reminder: Presentations from the STATS-DC 2013 Data Conference Have Been Posted

Presentations from the STATS-DC 2013 Data Conference held on July 17–19, 2013 have been posted to the NCES website. PowerPoint presentations from the ED Facts/CCD Nonfiscal Coordinators' Training are also included. To view presentations and other information about the conference, please visit:

<http://ncesed.gov/whatsnew/conferences/statsdc/2013>

Reminder: IDEA Part B MOE Reduction & CEIS Reopened August 1 For Corrections

The IDEA Part B MOE Reduction & CEIS Report (Table 8) is now reopened for corrections. An automated message was sent to IDEA Part B Data Managers indicating whether or not corrections are required by your state. OSEP identified the IDEA Part B Data Manager as the person to respond to the survey. If you have misplaced this password, or otherwise need help completing this report, please contact PSC. Resubmissions are due by August 31, 2013, 11:59:59 EST.

Reminder: Missing Scale Score Metadata Review (FS 159)

PSC sent outreach to states last week requesting a review of missing data identified in their SY2010-11 and SY2011-12 scale score data (C159). In addition, states were asked to fill out a table with metadata on their SY2011-12 scale scores as well as inform ED if they reported any combined scale scores where students could take multiple assessments in math or reading/language arts within the same grade. The due date for this request was August 14th, 2013.

Upcoming Due Dates and Reminder to Update SSP as Necessary

SY 2012-13 Files

Oll-Charter Files (Due August 31)

- 168 - Charter LEAs

OESE Files (Due September 30)

- 176 – State Interventions – NEW File

NOTE: *When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.*

EDFacts System Status

This is to provide the current status of the EDFacts Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running

Files Received: 100

Files Processed: 58 (5 superseded, 31 had errors)

Average File Processing Time: The average processing time was 2 minutes, 47 seconds. (Excluding Superseded files)

Support Issues, Solutions, and Metrics

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

There are no new issues affecting multiple SEAs.

There are no new or updated knowledgebase articles:

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation:	14.343 days
Tickets not requiring escalation:	0.601 days
Response time to e-mail inquiries:	0.003 hours

Thank you,
PSC

EDFacts Partner Support Center
Telephone: 877-457-3336 (877-HLP-EDEN)
Fax: 888-329-3336 (888-FAX-EDEN)
TTY/TDD: 888-403-3336 (888-403-EDEN)
EDEN_SS@ed.gov
www.ed.gov/edfacts/support.html

For general feedback on PSC support, contact: Joe Murphy