

* This message is being sent to all ED Facts Submitters - also available online at www.ed.gov/edfacts/support.html *

NEW! PSC Phones Will Be Down at the End of the Day Tomorrow

The ED Facts Partner Support Center is moving. In order to facilitate the move, the PSC phone system will be taken offline this Friday, May 17, at 4:00 p.m., EDT. The changeover has the potential to last beyond the end of the PSC business day at 6:00 p.m., EDT, but the phones will be up-and-running before 8:00 a.m. Monday morning. PSC will have analysts in place at both locations on Friday to continuously accept email issues and, if possible, begin accepting calls as soon as the system is turned on in our new location. Users will be able to contact PSC via email throughout the day.

If the phones come back up prior to 6:00 p.m. on Friday, PSC will send notification. We apologize for any inconvenience.

Reminder: ESS 9.2 Business Rules Guide Has Been Posted on ED.gov

A preview version of the ESS 9.2 Business Rules Guide (BRG) has been posted on ED.gov. This preview version has all the new business rules that will be implemented with ESS 9.2, which focus primarily on Assessment data. To find only the new rules, open the ESS 9.2 BRG spreadsheet and filter by 'Release 9.2' in the 'First ESS Release' column. ESS Release 9.2 is currently scheduled to be implemented in production the weekend of June 22-23, and available for new submissions June 24th.

The BRG preview version will be posted at the following link:

<http://www2.ed.gov/about/inits/ed/edfacts/business-rules-guide.html>

Upcoming Due Dates and Reminder to Update SSP as Necessary

SY 2010-11 Files

GEPA Files (Due June 1)

- *C035 Federal Programs*

SY 2011-12 Files

Flexibility Files (Due March 31)

- *C171 Academic Achievement – Flexibility Subgroups*
- *C172 Assessment Participation – Flexibility Subgroups*
- *C173 Status – Flexibility Subgroups*

- C174 Graduation Rates – Flexibility Subgroups
- C177 Cohorts for Graduation Rates – Flexibility Subgroups
- C183 Title I Allocations – Flexibility File

SY 2012-13 Files

NCES/CCD Files

(Due March 31)

- C033 Free and Reduced Price Lunch
- C052 Membership
- C129 CCD School

(Due April 30)

- C046 LEP Students in LEP Program

(Due May 31)

- C059 Staff FTE

OSEP Files (Due April 30)

- C002 Children with Disabilities (IDEA) School-Age

NOTE: *When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.*

EDFacts System Status

This is to provide the current status of the EDFacts Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running

Files Received: 111

Files Processed: 83 (9 superseded, 19 had errors)

Average File Processing Time: The average processing time was 1 min 7 sec.
(Excluding Superseded files)

Support Issues, Solutions, and Metrics

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

There are no new issues affecting multiple SEAs.

There are no new or updated knowledgebase articles:

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation:	9.849days
Tickets not requiring escalation:	1.162 days
Response time to e-mail inquiries:	0.006 hours

Thank you,
PSC

EDFacts Partner Support Center
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www.ed.gov/edfacts/support.html

For general feedback on PSC support, contact: [Joe Murphy](#)