

\* This message is being sent to all EDFacts Submitters - also available online at [www.ed.gov/edfacts/support.html](http://www.ed.gov/edfacts/support.html) \*

***NEW! OSEP Personnel and Exiting Reports Available***

The SEA Personnel and Exiting Reports have been updated to include SY 2011-12 data submissions and are now available in the EDFacts Reporting System. Submissions to populate these reports will be accepted as part of ESS Release 8.4 which should be in production soon. PSC will keep you posted as to the release of 8.4. Until that time, the reports will run, but will render no data.

***Reminder: Title I Spreadsheet for CSPR Due Next Friday, September 14***

Please be sure to submit your approved Title I Spreadsheet to PSC by next Friday, September 14. These spreadsheets will be used to pre-fill section 1.4.3 of the SY 2011-12 CSPR. Please follow the instructions sent to you from PSC on Thursday, August 16. If you have any questions, please contact PSC for assistance.

***Reminder: Achievement Level Confirmation Needed***

On August 22, PSC conducted outreach regarding Achievement Levels needed to pre-fill CSPR. You should have been sent the information that is on file for your state. Please be sure to reply back with any ED-approved changes or simply to confirm that the information is accurate.

***Reminder: SY 2011-12 CSPR Word Document and Crosswalk Available***

The SY 2011-12 CSPR package has been approved by OMB. To accommodate those who would like to begin their planning now with Word documents, the Word documents are available from PSC. OESE is working on finalizing the format of the Word docs for posting on ED's Website.

The final draft of the SY 2011-12 CSPR Crosswalk is also available from PSC. ED does not anticipate making further significant changes to the Crosswalk.

***Reminder: PSC Online Meeting with States for September***

The September PSC Online Meeting with States will be held from 3:00 – 4:00 p.m., EDT on Wednesday, September 19, 2012. After a brief update on PSC facts and figures, ED will provide additional information regarding the EDFacts Clearance submission for SYs 2013-14, 2014-15 and 2015-16

To register for this Webinar, please click on the following link:

<https://www1.gotomeeting.com/register/561193160>

**Reminder: Scheduled Weekend ESS Outages Continue Through September**

In order to accommodate scheduled upgrades to the system, ESS will be unavailable over the weekend (Saturdays and Sundays) starting Saturday, August 25 through Sunday, September 30. The first weekend outage will begin on Friday night, August 24 at 10:00 p.m., EDT. The subsequent outages will be restricted to Saturdays and Sundays.

We apologize for any inconvenience.

**Upcoming Due Dates and Reminder to Update SSP as Necessary**

SY 2011-12 Files

Race to the Top SY 2011-12 Assessment Files

Race to the Top grantee states should submit their SY 2011-12 SEA-level Math and RLA Assessment files by no later than September 14 for the data to be used in populating the RTT APR.

OSEP/IDEA File (Due Wednesday, November 7, 2012):

- C005 Children with Disabilities (IDEA) Removal to Interim Alternative Educational Setting
- C006 Children with Disabilities (IDEA) Suspensions/Expulsions
- C007 Children with Disabilities (IDEA) Reasons for Unilateral Removal
- C009 Children with Disabilities (IDEA) Exiting Special Education
- C070 Special Education Teachers
- C088 Children with Disabilities (IDEA) Disciplinary Removals
- C099 Special Education Related Services Personnel
- C112 Special Education Paraprofessionals
- C143 Children with Disabilities (IDEA) Total Disciplinary Removals
- C144 Educational Services During Expulsion

NOTE: *When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.*

**EDFacts System Status**

This is to provide the current status of the EDEN Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running

Files Received: 116

Files Processed: 64 (7 superseded, 43 had errors)

Average File Processing Time: 1 minute, 49 seconds.

### ***Support Issues, Solutions, and Metrics***

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

There are no new issues affecting multiple SEAs.

There are no new or updated knowledgebase articles:

Average Time to Resolution (excluding weekends, 6 week rolling average)

|                                    |             |
|------------------------------------|-------------|
| Tickets requiring escalation:      | 10.317 days |
| Tickets not requiring escalation:  | 0.777 days  |
| Response time to e-mail inquiries: | 0.04 hours  |

Thank you,  
PSC

EDFacts Partner Support Center  
Telephone: 877-457-3336 (877-HLP-EDEN)  
Fax: 888-329-3336 (888-FAX-EDEN)  
TTY/TDD: 888-403-3336 (888-403-EDEN)  
[EDEN\\_SS@ed.gov](mailto:EDEN_SS@ed.gov)  
[www.ed.gov/edfacts/support.html](http://www.ed.gov/edfacts/support.html)

For general feedback on PSC support, contact: [Joe Murphy](#)