

\* This message is being sent to all ED Facts Submitters - also available online at [www.ed.gov/edfacts/support.html](http://www.ed.gov/edfacts/support.html) \*

***NEW! Partner Support Center Closed Tomorrow for Thanksgiving***

The Partner Support Center will be closed for Thanksgiving tomorrow, Thursday, November 24, 2011. We will reopen Friday, November 25 at 8:00 a.m., EST.

***NEW! E-mails Not Reaching PSC***

PSC has received several reports of e-mails sent by users not reaching our inbox. We have opened an issue with EDUCATE's Exchange team and we continue to do our own testing in an attempt to determine the cause.

If PSC has not replied to your e-mail promptly, please contact us again either by forwarding the original e-mail (this seems to make it through) or by following up with a phone call. We need as many data points as possible to help EDUCATE try and determine the cause and identify a solution.

Also, please use the [EDEN\\_SS@ed.gov](mailto:EDEN_SS@ed.gov) e-mail address to contact PSC via e-mail. This address resolves correctly every time.

***NEW! Final Version of the SY 2011-12 Data Viewer is Available***

The final version of the SY 2011-12 ED Facts Data Viewer is now available on the [ED Facts Support Page](#) of ED.gov.

***NEW! Final Version of the SY 2011-12 Due Dates Excel Spreadsheet is Available***

The final version of the SY 2011-12 Due Dates Excel Spreadsheet is attached to this Support Update and can be accessed on the ED Facts System Documentation section of the [ED Facts Initiative](#) page of ED.gov.

***Reminder: Updated LEAD018 with CSPR Filter Is Now Available***

The reports team has updated the State Submission Status Timeliness and Completeness Report (LEAD018) to include a filter for CSPR Part I and CSPR Part II files. This filter enables you to track your file submission progress for CSPR files. On the LEAD018 prompt page, you are now required to select a file group. Selecting All Files as the file group will return the same results as running LEAD018 prior to this change. If you select the CSPR Part I Files group, then cells for file/level combinations not required for CSPR Part 1 will have a grey background. The timeliness and completeness gauge for the CSPR Part I Files group will only count CSPR Part 1 files. Having 100% complete for CSPR Part I File group means that you have completed submitting all of your CSPR Part I files. Currently N132, which is not prefilled into CSPR but is used in CSPR Part I, will have a grey background as a CSPR Part 1 File group. We plan to

make N132 part of the CSPR Part 1 file group in the future. LEAD018 can be found in the Submission Status Reports folder.

Note: CSPR016a and CSPR016b are retired and will no longer be available for use.

### ***Reminder: Changes to School Directory Extract Report and CTE Reports***

The reports team has made changes to several existing reports.

#### School Directory Extract Report

The school directory extract now includes the column "ID 743 Reconstituted Status".

The school directory extract report is located in the ED Facts Data Collection folder

#### CTE Reports

The CTE reports now include SY2010-11 data. These reports include:

- Report of the Section 113 Core Indicators of Performance (Title I) SECONDARY LEVEL with Non-Traditional Enrollees (CTE0001)
- Report of the Section 113 Core Indicators of Performance (Title I) SECONDARY LEVEL without Non-Traditional Enrollees (CTE0002)

The CTE reports are located in the ED Facts Data Collection > CTE folder.

### ***Reminder: SY 2010-11 CSPR Must be Certified by 5:00 p.m., EST on Friday, December 16, 2011***

The SY 2010-11 Consolidated State Performance Report is now open in ESS. SEA staff with active user accounts can now login and provide data manually, and all of the files required to pre-fill your state's CSPR are currently enabled in ESS. The certification deadline for CSPR is 5:00 p.m., EST on Friday, December 16, 2011. All files to pre-fill CSPR must be submitted by 5:00 p.m., EST the previous day, Thursday, December 15, 2011. As noted in the [ED Facts System Status](#) section below, large files (especially SCH level) slow the average file processing time considerably. Please take that into account and submit your files as soon as you are able.

### ***CSPR Technical Webinar Materials Available***

The Technical Webinar for the SY 2010-11 CSPR was held on November 9, 2011. The Webinar incorporated Parts I and II and will be the only technical webinar for the SY 2010-11 CSPR. A PDF of the PowerPoint presentation that was used is attached to this Update and the following are links to the recording and Power Point on MediaFire:

Recording: <http://www.mediafire.com/?5gol79nrcp6p9ua>

PowerPoint: <http://www.mediafire.com/?6q3i6brb6m9xj12>

### ***Office of Migrant Education Webinar Materials Available***

The Office of Migrant Education sponsored a webinar titled, "MEP CSPR Part I: Questions and Answers," on November 21, 2011. The materials used for the Webinar are attached to this Support Update and are available on MediaFire at the following link:

- Zip file: <http://www.mediafire.com/?efsup1p88rh19kl>

***Reminder: PSC Monthly Online Meetings with States Have Resumed***

This fall, the PSC Online Meetings with States include general PSC information, but each meeting also contains specific policy information that states will find useful for the SY 2010-11 CSPR.

The November meeting was held on November 16. Homeless data for CSPR was the focus. The PowerPoint presentations that were used and a recording of the meeting are available at:

- Recording: <http://www.mediafire.com/?5anh6mc8jipe9n6>
- PSC PPT: <http://www.mediafire.com/?7chkhbi2cvh4b8u>
- ED PPT: <http://www.mediafire.com/?m1e3wubkh49xz8d>

PDFs of both PowerPoint presentations were attached to last week's Support Update.

The final version of the Q & A Log is attached today.

***Reminder: CSPR Pre-fill Reports Are Available***

The entire suite of CSPR Pre-fill Reports is now available. The report titles are:

- Participation in State Assessments – CSPR 1.2 (EDEN001)
- Student Academic Achievement – CSPR 1.3 (EDEN002)
- School and District Accountability – CSPR 1.4.1-1.4.8 (EDEN003)
- Public School Choice and Supplemental Educational Services - CSPR 1.4.9 (EDEN004)
- Teacher Quality – CSPR 1.5 (EDEN005)
- Title III and Language Instructional Programs – CSPR 1.6 (EDEN006)
- Persistently Dangerous Schools - CSPR 1.7 (EDEN007)
- Graduation Rates – CSPR 1.8.1 (EDEN008)
- Education for Homeless and Youths Program – CSPR 1.9 (EDEN009)
- Migrant Child Counts - CSPR 1.10 (EDEN010)
- Section 1003(a) and 1003(g) Allocations to LEAs and Schools - CSPR 1.4.8.5.2 (EDEN012)

These reports show ED*Facts* Submission System (ESS) Data that will be used to populate your state's SY 2010-11 CSPR and help your state's program office and federal liaisons with these data submissions. You will be able to run the reports and present your CSPR team with data formatted as the data will appear in the CSPR collection tool. These reports can be found in the ED*Facts* Reporting System (ERS) in the "ED*Facts* Reports for CSPR folder" under the ED*Facts* Data Collection.

## **Upcoming Due Dates and Reminder to Update SSP as Necessary**

### 12/15/2011 - SY 2010-11 Files Due

#### *CSPR Part I Files*

N/X010 Public School Choice  
N/X043 Homeless Served (McKinney-Vento)  
N/X045 Immigrant  
N/X050 Title III LEP English Language Proficiency Results  
N/X063 Teacher Quality in Elementary Classes  
N/X064 Teacher Quality in Core Secondary Classes  
N/X067 Title III Teachers  
N/X075 Academic Achievement in Mathematics  
N/X078 Academic Achievement in Reading (Language Arts)  
N/X079 Academic Achievement in Science  
N/X081 Assessment Participation  
N/X093 Children w/Disabilities Participation in Assessments  
N/X103 Accountability  
N/X116 Title III LEP Students Served  
N/X118 Homeless Students Enrolled  
N/X121 Migrant Students Eligible - 12 Month  
N/X122 MEP Students Eligible and Served - Summer / Intersession  
N/X126 Title III Former LEP Students  
N/X128 Supplemental Educational Services  
N/X132 School End of SY Status  
N/X137 LEP English Language Proficiency Test  
N/X138 Title III LEP English Language Proficiency Test  
N/X139 LEP English Language Proficiency Results  
N/X141 LEP Enrolled  
N/X152 Corrective Actions  
N/X153 Restructuring Actions  
N/X164 PSC/SES Data

#### *IDEA Files (Due to ESS by December 15)*

N/X003 Children w/Disabilities (IDEA) Academic Achievement  
N/X004 Children w/Disabilities (IDEA) Not Participating in Assessments  
N/X093 Children w/Disabilities (IDEA) Participation in Assessments  
N/X146 Children w/Disabilities (IDEA) Alternate Assessment Caps

### 12/31/2011 - SY 2010-11 Files Due

#### *CTE Files*

N/X082 CTE Concentrators Exiting  
N/X083 CTE Concentrators Graduates  
N/X142 CTE Concentrators Academic Achievement  
N/X154 CTE Concentrators Graduation Rate  
N/X155 CTE Participants in programs for Non-Traditional  
N/X156 CTE Concentrators in Programs For Non-Traditional  
N/X157 CTE Concentrators Technical Skills

*Other (used for Performance Evaluation)*

N/X106 Elementary/Middle Additional Indicator

N/X107 High School Graduation Rate Indicator

N/X108 Mathematics Participation Status

N/X109 AMO Mathematics Status

N/X110 Reading/Language Arts Participation Status

N/X111 AMO Reading/Language Arts Status

NOTE: *When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.*

## **EDFacts System Status**

This is to provide the current status of the EDEN Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running

Files Received: 994

Files Processed: 612 (80 superseded, 296 had errors)

Average File Processing Time: 42 minutes, 17 seconds (increased processing time due to large SCH level files)

## **Support Issues, Solutions, and Metrics**

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

New Issues Affecting Multiple SEAs

1. ESS – A state contacted PSC because the guidance for submitting RE values is not consistent over all CTE file specifications. Status: CTE files 142, 154 and 158 can be submitted as 5 or 7 RE Values. CTE files 082, 083, 156, 157 and 155 should be submitted with 7 RE values.

There are no new or updated knowledgebase articles this week:

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation: 75.556 days

Tickets not requiring escalation: 1.739 days

Response time to e-mail inquiries: 0.08 hours

Thank you,  
PSC

EDFacts Partner Support Center

Telephone: 877-457-3336 (877-HLP-EDEN)

Fax: 888-329-3336 (888-FAX-EDEN)

TTY/TDD: 888-403-3336 (888-403-EDEN)  
[EDEN\\_SS@ed.gov](mailto:EDEN_SS@ed.gov)  
[www.ed.gov/edfacts/support.html](http://www.ed.gov/edfacts/support.html)

For general feedback on PSC support, contact: [Joe Murphy](#)