

* This message is being sent to all ED Facts Submitters - also available online at www.ed.gov/edfacts/support.html *

Reminder: PSC Monthly Online Meetings with States to Return Next Week

After a summer hiatus, the PSC Monthly Online Meetings with States will return in September. The meetings will include general PSC information, but each meeting will also contain specific policy information that states will find useful for the SY 2010-11 CSPR. The focus of the September meeting will be Assessments data for CSPR. The meeting will be held on Wednesday, September 21, 2011 at 4:00 p.m., EDT. To register, please click on the following link:

<https://www1.gotomeeting.com/register/783830672>

The October meeting will be held on Wednesday, October 12, 2011 at 2:00 p.m. EDT. Title III data for CSPR will be the focus.

The November meeting will be held on Wednesday, November 16, 2011 at 3:00 p.m. EST. Homeless data for CSPR will be the focus.

Links to register for the October and November meetings will be provided in future Support Updates.

NEW! Feedback Results from June ED Facts Coordinators' Conference

During the second General Session of the ED Facts Coordinators' Conference in June, Bobbi Stettner-Eaton and Barbara Timm of ED discussed a variety of topics and requested specific, written feedback. The results of that feedback have been compiled and are included in an attachment to this Support Update.

NEW! ED Facts Reporting System Outage This Weekend

The ETSS Reports Team will be conducting scheduled maintenance this weekend. As a result, the ED Facts Reporting System will be unavailable from 8:00 a.m – 12:00 noon, EDT this Saturday, September 17, 2011.

We apologize for any inconvenience.

Reminder: FY 2010 ED Facts Task Order Reports are Due September 30, 2011

On Thursday, September 8, 2011, states who had not yet submitted their FY 2010 ED Facts Task Order Reports should have received an e-mail from Deborah Newby of ED detailing the process of submitting your FY 2010 ED Facts Task Orders. Please remember that your final report and invoice are due to OCFOCAMInvoicing@ed.gov with a Cc: to Deborah.Newby@ed.gov and Sharon.Masciana@ed.gov (Yonatan Kifle is no longer with the Contracts Office) by September 30, 2011.

Reminder: SY2010-11 SEA IDEA Personnel Reports Available in ERS

The following SEA IDEA Personnel reports are now updated with SY2010-11 data and are available for your use in the ED Facts Reporting System (ERS). These reports may be helpful in determining the quality of your state's IDEA data.

ERS Folder: Office of Special Education Programs (OSEP)\OSEP Personnel Reports

- Report of Special Education Teachers Serving Children with Disabilities (OSEP020)
- Report of Special Education Paraprofessionals Serving Children with Disabilities (OSEP021)
- Report of Related Services Personnel Serving Children with Disabilities Ages 3-21 (OSEP022)

SEA IDEA Reports for Exiting and Discipline will be released by the end of September.

Reminder: ED Data Express Version 2.0 Now Available

On Thursday, August 25th, the U.S. Department of Education launched version [2.0 of ED Data Express](#), an interactive Web site aimed at making accurate and timely K-12 education data available to the public. The upgraded site adds new data visualization tools, enhanced documentation, and social networking options for users.

To view or explore the upgraded ED Data Express Web site, visit www.eddataexpress.ed.gov.

Upcoming Due Dates and Reminder to Update SSP as Necessary

11/2/2011 - SY 2010-11 Files Due

N/X005 - Children w/Disabilities (IDEA) Removal to Interim Alternative Educational Setting
N/X006 - Children w/Disabilities (IDEA) Suspensions/Expulsions
N/X007 - Children w/Disabilities (IDEA) Reasons for Unilateral Removal
N/X009 - Children w/Disabilities (IDEA) Exiting Special Education
N/X070 - Special Education Teachers
N/X088 - Children w/Disabilities (IDEA) Disciplinary Removals
N/X099 - Special Education Related Services Personnel
N/X112 - Special Education Paraprofessionals
N/X143 - Children w/Disabilities (IDEA) Total Disciplinary Removals
N/X144 - Educational Services During Expulsion

NOTE: *When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.*

ED Facts System Status

This is to provide the current status of the EDEN Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running
Files Received: 124
Files Processed: 89 (2 superseded, 33 had errors)
Average File Processing Time: 2 minutes, 48 seconds

Support Issues, Solutions, and Metrics

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

New Issues Affecting Multiple SEAs

1. ESS – A State contacted PSC requesting advance notification containing ESS files that will be enabled with upcoming releases. Status: This request was escalated to ED who will begin to include information on when files are expected to be enabled as part of both the *EDFacts* calendar and PSC weekly broadcasts.
2. *EMAPS* – A State contacted PSC requesting the SSP '*Files and Due Dates*' Excel document be made available on the *EMAPS* home page. Status: This request was escalated to ED, and a decision has been made to leave the document as is within *EMAPS*, but also post the document on the *EDFacts* web page in order to provide easier access to it. The file is in the process of being posted to the *EDFacts* System Documentation section of the *EDFacts* Initiative page (<http://www2.ed.gov/about/inits/ed/edfacts/index.html>).
3. ESS – A State contacted PSC reporting the guidance for N/X043 - Homeless Served has not been updated to match the new permitted value, '3TO5NOTK – 3 years through 5 (not K)' after the switch to Age/Grade (All). Status: This issue was escalated to ED and the file spec will be updated to include this permitted value.

There are no new or updated knowledgebase articles this week

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation:	19.417 days
Tickets not requiring escalation:	1.42 days
Response time to e-mail inquiries:	0.05 hours

Thank you,
PSC

EDFacts Partner Support Center
Telephone: 877-457-3336 (877-HLP-EDEN)
Fax: 888-329-3336 (888-FAX-EDEN)
TTY/TDD: 888-403-3336 (888-403-EDEN)
EDEN_SS@ed.gov
www.ed.gov/edfacts/support.html

For general feedback on PSC support, contact: [Paul Johnson](#)