

* *This message is being sent to all ED Facts Submitters & CSPR Coordinators - also available online at www.ed.gov/edfacts/support.html **

Reminder: GFSA Survey Due in EMAPS on 4/15/2011

The Gun-Free Schools Act (GFSA) Survey – This was launched in EMAPS on 3/22/2011 and should be completed by the ED Facts Coordinator no later than April 15, 2011.

CSPR Part II Reopens on Monday, 4/11/2011

Part II of the SY 2009-10 CSPR will reopen for data corrections on Monday, April 11. If your state has submitted data in ESS since Part II closed that should be included in recertification, a managing user needs to create a new version of the CSPR. After the nightly pre-fill refresh, the results of the ESS resubmissions will be populated in your state's CSPR.

So if data corrections are necessary for your state, please make sure you create a new version soon to allow time for the nightly refresh.

The Part II reopen period will close on Wednesday, April 27 at 5:00 PM EDT. Files to pre-fill the CSPR must be submitted by 5:00 PM EDT the previous day, April 26.

LEAD018 Report Correction

An issue with the LEAD018 report has been identified in the ED Facts Reporting System. ED Facts did not properly capture the submission history for the four SY2010-11 files due on March 31st, 2011. As a result, the timeliness metric for LEAD018 is lower than it should be for most states. In addition, the Actual ED Counts on Due Date for SY2010-11 column on LEAD018 is incorrectly showing zero for these files. This issue will be corrected by Friday morning in an update to ERS.

Reminder! Register for the April PSC Online Meeting with States - Includes Explanation of Graduation Rates and Cohorts

April's PSC meeting will include a special training session and related audience polls on graduation rates and related cohorts as reported in ED Facts. For all who missed the related presentation by Ross Santy at the Spring MIS conference, or would like a thorough understanding of graduation counts and rates by cohort, this should be a valuable session.

UPDATE: *Please invite your state's Accountability Director, or other staff responsible for graduation rate data, in order to benefit from this session which will also include the opportunity to ask related questions from ED staff.*

Webinar Date: Tuesday, April 12, 2011, from 3:00 – 4:00 PM EST

The purpose of this online meeting is to convey what states need to know about using ED Facts effectively including an update on PSC support, insight into recent state issues/solutions, what

is on the horizon for ED*Facts* users, and the opportunity to pose questions to PSC and PIMS management. Please keep your questions related to issues of general interest to all the states.

Please register using the following link:

<https://www1.gotomeeting.com/register/473259361>

After registering, you will receive a confirmation email containing the toll-free phone number and website link for joining the Webinar.

Upcoming Due Dates and Reminder to Update SSP as Necessary

4/15/2011 – EMAPS Survey Due
Gun-Free Schools Act (GFSA) Survey

4/30/2011 - SY 2010-11 Files Due
N/X002 Children w/Disabilities (IDEA) School-Age, School level
(*To be used for Civil Rights Data Collection.*)
N/X046 LEP Students in LEP Program

5/31/2011 - SY 2010-11 Files Due
N/X059 Staff FTE

6/1/2011 - SY 2008-09 Files Due
N/X035 Federal Programs

NOTE: *When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.*

ED*Facts* System Status

This is to provide the current status of the EDEN Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running
Files Received: 416
Files Processed: 250 (21 superseded, 138 had errors)
Average File Processing Time: 32 minutes, 40 seconds

Support Issues, Solutions, and Metrics

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

New Issues Affecting Multiple SEAs

1. ERS: A state recently reported that EDEN013 should have a line for LEP Students in the CSPR table for question 2.1.2.1. This table should mirror what is displayed in Part II of CSPR. Status: Issue was escalated to the development team which has resolved this issue.
2. EMAPS: All states have been unable to view their SY 2010-11 EMAPS SSP HTML report. Status: This issue has been resolved by our development team and the HTML report is now available for viewing.
3. ERS: States may have trouble viewing the *Education of Migrant Children* (EDEN014b) report in a PDF format. Currently the '*View in PDF*' format button does not generate a PDF for this report. Status: This issue has been escalated to the development team for resolution. TIP: Users can still create a report in the PDF format by selecting a delivery method and having the report emailed to them as an attachment.

New or Updated Knowledgebase Articles

1. Solution 144006a EMAPS session time out rule
2. TIP0066 Criteria for reporting discipline incidents that happen off school property

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation:	11.01 days
Tickets not requiring escalation:	0.85 days
Response time to e-mail inquiries:	0.07 hours

Thank you,
PSC

EDFacts Partner Support Center
Telephone: 877-457-3336 (877-HLP-EDEN)
Fax: 888-329-3336 (888-FAX-EDEN)
TTY/TDD: 888-403-3336 (888-403-EDEN)
EDEN_SS@ed.gov
www.ed.gov/edfacts/support.html

For general feedback on PSC support, contact: Paul Johnson