

\* This message is being sent to all ED*Facts* Submitters - also available online at [www.ed.gov/edfacts/support.html](http://www.ed.gov/edfacts/support.html) \*

### ***NEW! LEAD012 State ESS Bar Chart Report Released in ERS***

The ERS report entitled "State Education Data Exchange Network Submission System (ESS) Bar Chart (LEAD012)" in the Submission Status folder will be updated with SY2010-11 submission data by Monday, March 28. Note that the report metrics in LEAD012 for SY2010-11 are calculated differently than prior years.

Please refer to the webinar materials from 2/9/2011 for more information on how the report calculates the metrics for Files Submitted, Files Not Submitted, and Files not Required. Specifically, you may reference slides 28 through 31 of the presentation available at: <http://www.mediafire.com/?211rxp74wjb73g1>. The related audio/video recording is posted at: <http://www.mediafire.com/?qj23bo1qvx6mui8>.

### ***EMAPS Surveys Launched***

Two EMAPS surveys have recently been launched for states to complete. They include:

- The State Supplemental Survey for IDEA Metadata – This survey was made available to states on March 18, 2011. The purpose of this survey is to collect metadata related to the SY 2010-11 IDEA data collection. The IDEA Part B Data Manager for the state should complete this survey no later than Monday, April 4, 2011.
- The Gun-Free Schools Act (GFSA) Survey – This was launched in EMAPS on 3/22/2011 and should be completed by the ED*Facts* Coordinator no later than April 15, 2011.

*NOTE: EMAPS will log a user out of the system after an hour of system inactivity. Any data entered in a particular EMAPS survey (prior to completing the survey) will be lost when the time out occurs, which means the user must restart the survey from the beginning.*

*EMAPS system activity is defined as navigation within the main console and not the collection form. If the user has only been in the form for an hour and has not navigated within the system it is assumed that the user is inactive. A warning is generated by the system after 30 minutes of inactivity, and depending on a number of factors (how many windows are open or the user's browser) the user may not notice the warning.*

### ***Remaining SY 2010-11 File Specifications are in Process***

States have asked about availability of some of the SY 2010-11 file specifications that have not yet been released. Please note that all the remaining file specifications are being actively developed and that some must go through multiple iterations before release, using both state and program office input.

As each of the remaining SY 2010-11 file specifications is released, the PSC will immediately notify states.

***Reminder! Register for the April PSC Online Meeting with States - Includes Explanation of Graduation Rates and Cohorts***

April's PSC meeting will include a special training session and related audience polls on graduation rates and related cohorts as reported in *EDFacts*. For all who missed the related presentation by Ross Santy at the Spring MIS conference, or would like a thorough understanding of rates by cohort, this should be a valuable session.

Webinar Date: Tuesday, April 12, 2011, from 3:00 – 4:00 PM EST

The purpose of this online meeting is to convey what states need to know about using *EDFacts* effectively including an update on PSC support, insight into recent state issues/solutions, what is on the horizon for *EDFacts* users, and the opportunity to pose questions to PSC and PIMS management. Please keep your questions related to issues of general interest to all the states.

Please register using the following link:

<https://www1.gotomeeting.com/register/473259361>

After registering, you will receive a confirmation email containing the toll-free phone number and website link for joining the Webinar.

***Upcoming Due Dates and Reminder to Update SSP as Necessary***

3/31/2011 - SY 2009-10 Files Due

N/X086 Students Involved with Firearms

N/X094 Firearm Incidents

3/31/2011 - SY 2010-11 Files Due

N/X033 Free and Reduced Price Lunch

N/X052 Membership

N/X129 CCD School

N/X130 ESEA Status

4/30/2011 - SY 2010-11 Files Due

N/X002 Children w/Disabilities (IDEA) School-Age, School level

*(To be used for Civil Rights Data Collection.)*

N/X046 LEP Students in LEP Program

5/31/2011 - SY 2010-11 Files Due

N/X059 Staff FTE

NOTE: *When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.*

***EDFacts System Status***

This is to provide the current status of the EDEN Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running  
Files Received: 323  
Files Processed: 176 (11 superseded, 128 had errors)  
Average File Processing Time: 12 minutes, 53 seconds

### ***Support Issues, Solutions, and Metrics***

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

#### New Issues Affecting Multiple SEAs

1. ERS: A state noticed that in the EDEN017 School Directory Extract report, it is displaying recently deleted schools from the particular school year. Is this intended functionality for this report? Status: Issue was escalated to the development team, who confirmed that this report indeed is designed to contain a history of all schools submitted to ESS for the school year, including schools that were later deleted. A TIP article will be published for states on this issue.
2. ERS: A state's SY 2009-10 LEAD015 report currently indicates the state is 125% timely for their SEA level file submissions. The state has asked PSC to look into their timely percentage, as they believe the current number is incorrect. PSC confirmed this issue is affecting multiple states. Status: Issue was escalated to the development team and resolved in an ERS release scheduled for Friday, 3/25/2011.
3. ESS: A state recently submitted the SY 2010-11 SCH level file 002 to ESS however, EMAPS SSP is showing the SCH level file as "Not Collected." File 002 is collected at all 3 levels (SEA, LEA, SCH) as stated in the N002 file spec. This same issue was reported by multiple states. Status: Issue was escalated to the development team and resolved in a release of ESS on 3/24/2011.
4. ERS: State reported that EDEN013 should have a line for LEP Students in the table for question 2.1.2.1. The other data match and the LEP row is present in the PDF report of CSPR. PSC has verified that other states are experiencing the same issue. Status: Escalated to the development team for resolution.

#### New or Updated Knowledgebase Articles

1. TIP0068 EDEN017 report contains all schools submitted to ESS even if later deleted

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation: 9.60 days  
Tickets not requiring escalation: 0.79 days  
Response time to e-mail inquiries: 0.09 hours

Thank you,  
PSC

EDFacts Partner Support Center  
Telephone: 877-457-3336 (877-HLP-EDEN)  
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[www.ed.gov/edfacts/support.html](http://www.ed.gov/edfacts/support.html)

For general feedback on PSC support, contact: [Paul Johnson](#)