

* This message is being sent to all *EDFacts* Submitters and CSPR Coordinators- also available online at www.ed.gov/edfacts/support.html *

Reminder: CSPR Part II Deadline is 2/18/2011

As a reminder, SY 2009-10 CSPR Part II is open through 5:00 PM EST on Friday, February 18, 2011. In order to comply with that certification deadline, all ESS files used to populate the CSPR must be submitted by 5:00 PM EST the previous day, February 17.

PSC Closed on Federal Holiday, 2/21/2011

The Partner Support Center will be closed on Monday, February 21, 2011 for the Federal holiday and re-open at 8AM EST on Tuesday, February 22.

ERS Scheduled Maintenance Outage on Saturday, 2/19/2011

To perform system upgrades and maintenance on the *EDFacts* Reporting System (ERS), ED will conduct a scheduled maintenance outage on Saturday, 2/19/2011 from 9AM EST to 3PM EST, during which ERS will be inaccessible.

New Version of EDFacts Data Viewer Released

An updated version of the *EDFacts* Data Viewer has been released and is available for download by states at www.ed.gov/edfacts/support.html and the following direct link:

<http://www.mediafire.com/?tnyr1j9a4r8a2cf>

Changes include the addition of the new data group DG 752 – N/X167 - School Improvement Grants, along with updates to the following data groups with the comment - “Does not use the permitted value “science” for “academic subject (assessment)”:

DG 491 - N/X004 - Children with Disabilities (IDEA) Not Participating in Assessments
DG 689 – N/X146 - Children with Disabilities (IDEA) Alternate Assessment Caps
DG 628 – N/X113 - N or D Academic Achievement - State Agency
DG 629 – N/X125 - N or D Academic Achievement - LEA
DG 671 – N/N135 - N or D Long Term
DG 672 – N/N135 - N or D Long Term
DG 681 – N/X142 - CTE Concentrators Academic Achievement

Q&A's from 2/9/2011 Webinar on EMAPS SSP R4 and ERS LEAD018 Training

This webinar provided an explanation of the new method for updating SY2010-11 file submission status in EMAPS along with a related explanation of the new LEAD018 report.

State Questions & Answers from the meeting are attached to this broadcast in a Word document.

As a reminder, states who missed the webinar are encouraged to view it via the audio/video recording posted at this link:

<http://www.mediafire.com/?qj23bo1qvx6mui8>

The PowerPoint presentation from the webinar is posted at this link:

<http://www.mediafire.com/?211rxp74wjb73g1>

Webinar Materials from 2/15/2011 PSC Online Meeting with States - Overview of SY 2010-11 File Specification Changes

February's PSC meeting included a special discussion on file specification changes for SY 2010-11. The purpose of this online meeting is to convey what states need to know about using ED Facts effectively including an update on PSC support, insight into recent state issues/solutions, what is on the horizon for ED Facts users, and the opportunity to pose questions to PSC and PIMS management.

States who missed the webinar are encouraged to view it via the audio/video recording posted at this link:

<http://www.mediafire.com/?xi4bcmeama4ppck>

The PowerPoint presentation from the webinar is posted at this link:

<http://www.mediafire.com/?239dsu1wmuswma8>

State Questions & Answers from the meeting are attached to this broadcast in a Word document.

Upcoming Due Dates and Reminder to Update SSP as Necessary

2/17/2011 in ESS - CSPR Part II Files

N/X036 Title I Part A TAS Services
N/X037 Title I Part A SWP/TAS Participation
N/X054 MEP Students Served - 12 Months
N/X065 Federally Funded Staff
N/X113 N or D Academic Achievement – State Agency
N/X119 N or D Participation – State Agency
N/X123 MEP Students Served - Regular School Year
N/X124 MEP Students Served - Summer/Intersession
N/X125 N or D Academic Achievement -LEA
N/X127 N or D Participation - LEA
N/X134 Title I Part A Participation
N/X135 N or D Long Term
N/X145 MEP Services

2/28/2011 - Other SY 2009-10 Files Due (used by Office of Safe and Drug-Free Schools)

N/X030 Discipline Incidents

N/X136 Students Disciplined

3/31/2011 - SY 2009-10 Files Due

N/X086 Students Involved with Firearms

N/X094 Firearm Incidents

3/31/2011 - SY 2010-11 Files Due

N/X033 Free and Reduced Price Lunch

N/X052 Membership

N/X129 CCD School

N/X130 ESEA Status

NOTE: When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed. LEAD015 in ERS will calculate timeliness and completeness based on the established due date + 7 days beginning with SY2009-10 files due September 30. See TIP0002 for more information.

EDFacts System Status

This is to provide the current status of the EDEN Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running

Files Received: 819

Files Processed: 484 (62 superseded, 253 had errors)

Average File Processing Time: 25 minutes, 00 seconds

Support Issues, Solutions, and Metrics

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

New Issues Affecting Multiple SEAs

1. EMAPS: An issue was discovered in the State Submission Plan (SSP) process for SY2009-10 files only. States may find they have submitted a SY2009-10 file to ESS which is not yet reflected as "Data in ESS" in EMAPS SSP. Due to current functionality, it may take up to 48 hours for the refresh process to update your state's plan. Status: If your state needs to expedite this update of files shown in the SY2009-10 SSP, please contact PSC and request that it be manually updated.
2. CSPR: Several states contacted PSC because the data which appeared in sections 2.1.1 through 2.3.4.1-2 of their CSPR previously is now not appearing. The files were successfully submitted to ESS weeks ago. Status: Issue was escalated to the development team for resolution. ESS experienced a database "deadlock" that stopped the CSPR pre-fill process. The pre-fill process was re-run for all states. Since this is taking place during the work day, system performance may be affected and the pre-fill job may take longer to run. At this time, the problem seems to be mostly in Sections 2.1 and 2.4, but if you notice any issues with your pre-filled data, please contact PSC immediately.

3. ERS: Two states contacted PSC to say that EDEN013 is not populating. PSC verified that this is true and also that CSPR itself and the PDF of it are populating. Status: Escalated to the development team for resolution.
4. CSPR: A user received conflicting information regarding the CSPR Part I reopen period close date. According the February version of the *EDFacts* calendar, the reopen period closes on 3/16/11, but in email communications from the program office it was listed as 3/11/11. Status: The close date for CSPR Part I reopen period is confirmed as 3/16/11.

New or Updated Knowledgebase Articles

- None this week

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation: 12.86 days

Tickets not requiring escalation: 0.66 days

Response time to e-mail inquiries: 0.09 hours

Thank you,
PSC

EDFacts Partner Support Center
Telephone: 877-457-3336 (877-HLP-EDEN)
Fax: 888-329-3336 (888-FAX-EDEN)
TTY/TDD: 888-403-3336 (888-403-EDEN)
EDEN_SS@ed.gov
www.ed.gov/edfacts/support.html

For general feedback on PSC support, contact: [Paul Johnson](#)