

E-mail Subject: PSC Support Update

* This message is being sent to all *EDFacts* Submitters and CSPR Coordinators- also available online at www.ed.gov/edfacts/support.html *

PLEASE READ: Important and Time-Sensitive Guidance for States

Please be sure to read the New Issues Affecting Multiple SEAs and the New and Updated Knowledgebase Articles at the end of this e-mail message, since they include important clarifications on several topics, including these immediate issues:

- ***CSPR: Comment section missing from question 1.4.9.1.4 of CSPR***
- ***CSPR: ESS is experiencing queuing of file submissions, but all files received by 5PM EST on 12/16/2010 will be included in CSPR***
- ***ERS: LEA data processed in ESS by 8PM EST 12/15/2010 will display in ERS on 12/16/2010***

NEW! EDFacts Data Set Posted to www.ed.gov/edfacts/support.html

The OMB-approved *EDFacts* data set is now posted in a reference document for states at the following link: [EDFacts Data Set for SYs 2010-11, 2011-12, 2012-13 \(12/6/2010\)](#). It contains a description of all data groups and data categories organized by program office steward.

This resource compiles into one document the data set that ED is authorized to collect for *EDFacts* as cleared by OMB and as posted in several attachments on EDICS. Please note that the blank pages in this document are intentional. They generally represent a section break that can be separated by a tab when using this document in hard copy format. With the exception of the first section which has general application to most offices participating in the *EDFacts* data collection, the sections are organized alphabetically by data steward. Additionally, within a section, there may be a blank page between the data groups and data categories for that steward.

CTE Reports to be Released Soon in ERS

ED will soon be releasing two new CTE-related reports in the *EDFacts* Reporting System (ERS). These reports convey the student counts for Section 113 Core Indicators of Performance (Title I) with and without Non-Traditional Enrollees. These CTE reports are in progress and should be ready within two weeks. We apologize for the delay. PSC will send another announcement when these reports are available for your use in ERS.

New! Submitting CCD Data Comments Through EMAPS

EDFacts Coordinators should be aware that beginning with the *EMAPS* State Submission Plan (SSP) for SY 10-11, due to be released in January 2011, comments

regarding data issues for specific files should be entered in the comment field in the SSP. These comments will be shared with the NCES/Census staff.

Due to the limitation of 400 characters for each comment field, please make sure that your comments are concise and focus on critical edits failure and large changes in CY/PY data at the summary level. These comments would apply to the following files: N/X032, 040, 029, 039, 002, 089, 033, 129, 052, 046, and 059.

Examples of the types of comments that should be entered are:

- The sum of PKTCH, KGTCH, ELMTCH, SECTCH, and UGTCH at LEA level exceeds the total FTE classroom teacher at school level by 8% because ...
- The free and reduced price lunch counts exceed the total enrollments for most of the schools due to ...
- The significant increases of 20% from prior year's data in LEAADM and LEASUP counts at LEA and SEA level are the result of ...

New! IDEA Webinar on 1/12/2011

The Office of Special Education Programs (OSEP), Data Accountability Center (DAC), and ED*Facts* PSC will jointly present a webinar for states on Thursday, 1/12/2011 covering the IDEA data collections due in February (Child Count, Educational Environments, and Assessment).

IDEA Data Managers and ED*Facts* Coordinators should plan to attend. Topics include guidelines for reporting zero, missing, and N/A counts, new preschool educational environments categories, and common data errors to avoid for the data due 2/1/2011.

Webinar Date: Wednesday, January 12, 2011, from 3:30 – 4:30 PM EST

Webinar registration information will be provided soon.

New! Register for CSPR Part II Training Webinar

ED*Facts* Coordinators and CSPR Coordinators from each state should register and plan to attend the CSPR SY2009-10 Part II Training webinar. The planned agenda for the training is as follows:

CSPR SY 2009-10 Timeline and System Features
CSPR Changes from Previous Year
CSPR Main Menu Options
CSPR User Access Roles
CSPR Q&A Formats, General Navigation
CSPR Workflow Processes
CSPR-ED*Facts* Data Population
CSPR Edit Checks
ED*Facts* Reporting Options
CSPR Supporting Information

Online Demonstration

Webinar Date: Thursday, January 13, 2010, from 3:00 – 4:30 PM EST

Please register using the following link and invite your CSPR Coordinator and other CSPR submitters to join us:

<https://www1.gotomeeting.com/register/231983992>

After registering, you will receive a confirmation email containing the toll-free phone number and website link for joining the Webinar.

Reminder: Register for the 1/6/2011 PSC Online Meeting with States (Webinar)

January's meeting will include a special presentation from ED's National Center for Education Statistics (NCES) on CCD policies and due dates for SY 2010-11.

The purpose of this online meeting is to convey what states need to know about using *EDFacts* effectively including an update on PSC support, insight into recent state issues/solutions, what is on the horizon for *EDFacts* users, and the opportunity to pose questions to PSC management. Please keep your questions related to issues of general interest to all the states.

Webinar Date: Thursday, January 6, 2011, from 3:00 – 4:00 PM EST

Please register using the following link:

<https://www1.gotomeeting.com/register/207479385>

After registering, you will receive a confirmation email containing the toll-free phone number and website link for joining the Webinar.

Upcoming Due Dates and Reminder to Update SSP as Necessary

12/16/2010 – AAL Survey Data Due (Submitted in EMAPS)

12/16/2010 – CSPR Part I SY 2009-10 Files Due

N/X010 Public School Choice

N/X043 Homeless Served (McKinney-Vento)

N/X045 Immigrant

N/X050 Title III LEP English Language Proficiency Results

N/X063 Teacher Quality in Elementary Classes

N/X064 Teacher Quality in Core Secondary Classes

N/X067 Title III Teachers

N/X075 Academic Achievement in Mathematics

N/X078 Academic Achievement in Reading (Language Arts)

N/X079 Academic Achievement in Science

N/X081 Assessment Participation

N/X093 Children w/Disabilities Participation in Assessments

N/X103 Accountability

N/X116 Title III LEP Students Served

N/X121 Migrant Students Eligible - 12 Month
N/X122 MEP Students Eligible and Served - Summer / Intersession
N/X126 Title III Former LEP Students
N/X128 Supplemental Educational Services
N/X131 LEA End of SY Status
N/X137 LEP English Language Proficiency Test
N/X138 Title III LEP English Language Proficiency Test
N/X139 LEP English Language Proficiency Results
N/X141 LEP Enrolled
N/X 152 Corrective Actions
N/X 153 Restructuring Actions
N/X118 Homeless Students Enrolled (*UPDATE: Due 12/16 but not used in CSPR*)

12/31/2010 – CTE SY 2009-10 Files Due (these files are optional, see TIP0028a)

N/X082 CTE Concentrators Exiting
N/X083 CTE Concentrators Graduates
N/X142 CTE Concentrators Academic Achievement
N/X154 CTE Concentrators Graduation Rate
N/X155 CTE Participants in programs for Non-Traditional
N/X156 CTE Concentrators in Programs For Non-Traditional
N/X157 CTE Concentrators Technical Skills

12/31/2010 – Other SY 2009-10 Files Due (files used for Performance Evaluation)

N/X106 Elementary/Middle Additional Indicator
N/X107 High School Graduation Rate Indicator
N/X108 Mathematics Participation Status
N/X109 AMO Mathematics Status
N/X110 Reading/Language Arts Participation Status
N/X111 AMO Reading/Language Arts Status

NOTE: When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed. LEAD015 in ERS will calculate timeliness and completeness based on the established due date (or due date + 7 days beginning with SY2009-10 files due September 30). See TIP0002 for more information.

EDFacts System Status

This is to provide the current status of the EDEN Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running
Files Received: 1871
Files Processed: 1074 (141 superseded, 518 had errors)
Average File Processing Time: 1 hour, 57 minutes, 22 seconds

Support Issues, Solutions, and Metrics

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

New Issues Affecting Multiple SEAs

1. CSPR: A state user pointed out that there is no comment section for 1.4.9.1.4 Availability of Public School Choice Options of the 2009-10 CSPR. The instructions state that "States should provide the reason(s) why public school choice was not possible in these LEAs at the grade level(s) in the Comment section. In addition, States may also include in the Comment section a separate count just of LEAs that are not able to offer public school choice at any grade level." Status: Issue was escalated to the development team. CSPR will be corrected to include the comment field by 12/16/2010.
2. CSPR: ESS is experiencing queuing of file submissions due to a high volume of files submitted by states on Wednesday and Thursday (particularly school level files). However states should be assured that all files received in ESS by 5PM EST on 12/16/2010 will be included in the CSPR.
3. ERS: Due to a special extract run on Wednesday night by ED, LEA data processed in ESS by 8PM EST 12/15/2010 will display in ERS reports by Monday morning, 12/16/2010. School level data processed by the same time is being extracted as well and is expected to display in ERS reports by late day on 12/16/2010. SEA level data is current as of 10PM EST on 12/14/2010.

New or Updated Knowledgebase Articles (in attached files)

1. TIP0047a Clarification on contracted staff to be reported In N/X059
2. TIP0056 Reporting schools in both Corrective Action and Restructuring
3. Solution 150104 CSPR 1.8.1 and EDEN008 populating data for 5 versus 7 RE groups

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation: 10.61 days
Tickets not requiring escalation: 0.78 days
Response time to e-mail inquiries: 0.11 hours

Thank you,
PSC

EDFacts Partner Support Center
Telephone: 877-457-3336 (877-HLP-EDEN)
Fax: 888-329-3336 (888-FAX-EDEN)
TTY/TDD: 888-403-3336 (888-403-EDEN)
EDEN_SS@ed.gov
www.ed.gov/edfacts/support.html

For general feedback on PSC support, contact: [Paul Johnson](#)