

E-mail Subject: PSC Support Update

\* This message is being sent to all ED*Facts* Submitters - also available online at [www.ed.gov/edfacts/support.html](http://www.ed.gov/edfacts/support.html) \*

***PSC Closed for Federal Holiday on Monday, 10/11/2010***

The Partner Support Center will be closed on Monday, October 11, 2010 for the Federal holiday and re-open at 8AM EST on Tuesday, October 12<sup>th</sup>.

***File Format Checker Update Available***

The ED*Facts* File Format Checker tool has been updated to include all file specs that are due through 12/31/10 (with the exception of the optional CTE files). This tool is useful for quickly finding format errors in data files before submitting them to ESS.

States can obtain the tool for their use by simply requesting it from the PSC (an email request is fine). Note that this is an informal, unsupported tool, but is provided for your convenience upon request.

***Reminder to Register for CSPR Part I Training Webinar***

ED*Facts* Coordinators and CSPR Coordinators from each state should register and plan to attend the CSPR SY2009-10 Part I Training webinar. The planned agenda for the training is as follows:

- CSPR SY 2009-10 Timeline and System Features
- CSPR Changes from Previous Year
- CSPR Main Menu Options
- CSPR User Access Roles
- CSPR Q&A Formats, General Navigation
- CSPR Workflow Processes
- CSPR-ED*Facts* Data Population
- CSPR Edit Checks
- ED*Facts* Reporting Options
- CSPR Supporting Information
- Online Demonstration

Webinar Date: Wednesday, November 10, 2010, from 3:00 – 4:30 PM EST

Please register using the following link and invite your CSPR Coordinator to join us:

<https://www1.gotomeeting.com/register/237955688>

After registering, you will receive a confirmation email containing the toll-free phone number and website link for joining the Webinar.

***Upcoming Due Dates and Reminder to Update SSP as Necessary***

11/1/2010 - SY 2009-10 Files Due

N/X005 Children w/Disabilities (IDEA) Removal to Interim Alternative Educational Setting  
N/X006 Children w/Disabilities (IDEA) Suspensions/Expulsions  
N/X007 Children w/Disabilities (IDEA) Reasons for Unilateral Removal  
N/X009 Children w/Disabilities (IDEA) Exiting Special Education  
N/X070 Special Education Teachers  
N/X088 Children w/Disabilities (IDEA) Disciplinary Removals  
N/X099 Special Education Related Services Personnel  
N/X112 Special Education Paraprofessionals  
N/X143 Children w/Disabilities (IDEA) Total Disciplinary Removals  
N/X144 Educational Services During Expulsion

12/16/2010 – CSPR Part I SY 2009-10 Files Due

N/X010 Public School Choice  
N/X043 Homeless Served (McKinney-Vento)  
N/X045 Immigrant  
N/X050 Title III LEP English Language Proficiency Results  
N/X063 Teacher Quality in Elementary Classes  
N/X064 Teacher Quality in Core Secondary Classes  
N/X067 Title III Teachers  
N/X075 Academic Achievement in Mathematics  
N/X078 Academic Achievement in Reading (Language Arts)  
N/X079 Academic Achievement in Science  
N/X081 Assessment Participation  
N/X093 Children w/Disabilities Participation in Assessments  
N/X103 Accountability  
N/X116 Title III LEP Students Served  
N/X118 Homeless Students Enrolled  
N/X121 Migrant Students Eligible - 12 Month  
N/X122 MEP Students Eligible and Served - Summer / Intersession  
N/X126 Title III Former LEP Students  
N/X128 Supplemental Educational Services  
N/X131 LEA End of SY Status  
N/X137 LEP English Language Proficiency Test  
N/X138 Title III LEP English Language Proficiency Test  
N/X139 LEP English Language Proficiency Results  
N/X141 LEP Enrolled  
N/X 152 Corrective Actions  
N/X 153 Restructuring Actions

12/31/2010 – CTE SY 2009-10 Files Due (these files are optional, see TIP0028a)

N/X082 CTE Concentrators Exiting  
N/X083 CTE Concentrators Graduates  
N/X142 CTE Concentrators Academic Achievement  
N/X154 CTE Concentrators Graduation Rate  
N/X155 CTE Participants in programs for Non-Traditional  
N/X156 CTE Concentrators in Programs For Non-Traditional  
N/X157 CTE Concentrators Technical Skills

12/31/2010 – Other SY 2009-10 Files Due (files used for Performance Evaluation)

N/X106 Elementary/Middle Additional Indicator  
N/X107 High School Graduation Rate Indicator

N/X108 Mathematics Participation Status  
N/X109 AMO Mathematics Status  
N/X110 Reading/Language Arts Participation Status  
N/X111 AMO Reading/Language Arts Status

*NOTE: When a state is granted an extension request to submit a specific file later than the due date, this does not imply that the due date itself will change. LEAD015 in ERS will calculate timeliness and completeness based on the established due date (or due date + 7 days beginning with SY2009-10 files due September 30). See TIP0002 for more information.*

### **EDFacts System Status**

This is to provide the current status of the EDEN Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running  
Files Received: 400  
Files Processed: 221 (15 superseded, 156 had errors)  
Average File Processing Time: 5 minutes, 4 seconds

### **Support Issues, Solutions, and Metrics**

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

New Issues Affecting Multiple SEAs

1. EMAPS: A state contacted PSC reporting that CTE files 154, 155, 156, 157 are not available in the EMAPS SY 09-10 SSP sheets or file listings. CTE Files 148 and 149 are also displaying on the EMAPS file listings page and should be removed. Status: This will be corrected in EMAPS SSP Version 3, scheduled for release on 11/1/2010 (see Solution 144977 below).
2. EMAPS: PSC is requesting that the EMAPS time out counter pop up window be activated on the user's screen that is being used (versus the EMAPS home page), so that the user has the opportunity to extend the timer, or provide an auto-save feature to avoid loss of data. Although the current pop up window displays to warn the user that the EMAPS session will expire, there is a high risk of it going unnoticed if the user has multiple windows open. Status: Escalated to the EDFacts Change Review Board as an enhancement for consideration.
3. ERS: Multiple states report that LEAD012 reports are not comparing the state to all other states. Only the state whose report is run is visible in the report. This occurs for both SY2008-09 and SY2009-10. Status: Correction to the report was implemented in production on 10/6/2010.
4. CSPR: The Word version of the CSPR Part II document recently sent to the states the due date for Part II listed as February 11. The EDFacts Calendar has it as February 18<sup>th</sup>. Which is correct? Status: The Feb 11<sup>th</sup> date was a mistake in the document, but ED must obtain approval from OMB to officially change the date to Feb 18<sup>th</sup>. States will be notified when the Feb 18<sup>th</sup> date is official.
5. CSPR: The Word version of the CSPR Part I document has table headers for the SINI and DINI tables with an incorrect reference. On page 11 the "School

Improvement Status for SY 2009-2010” field should read “...SY 2010-2011”. On page 15 is the “District Improvement Status for SY 2009-2010” field should read “...SY 2010-2011”. Status: The Word document will be corrected and sent to states when the (unrelated) pending approval for CSPR question 1.1.3 is received.

New or Updated Knowledgebase Solution Articles (in attached files)

1. TIP0038 Counting students in N/X005 who are removed multiple times
2. TIP0039 Transferring to a virtual school as a public school choice in N/X131
3. Solution 144977 CTE Files not yet available in the SY2009-10 EMAPS State Submission Plan

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation: 19.56 days

Tickets not requiring escalation: 0.77 days

Thank you,  
PSC

EDFacts Partner Support Center

Telephone: 877-457-3336 (877-HLP-EDEN)

Fax: 888-329-3336 (888-FAX-EDEN)

TTY/TDD: 888-403-3336 (888-403-EDEN)

[EDEN\\_SS@ed.gov](mailto:EDEN_SS@ed.gov)

[www.ed.gov/edfacts/support.html](http://www.ed.gov/edfacts/support.html)

For general feedback on PSC support, contact: [Paul Johnson](#)