



Dear Presidents/Chancellors,

I am writing to thank those of you who have actively engaged in assisting displaced ITT students across the country and to encourage others to help in the event there are ITT students located near you. In addition to your on-campus guidance, we want to ensure you are aware of resources to assist students and information to help your campus professionals as well.

This week, the U.S. Department of Education joined [Beyond 12](#) and [National Association of Student Financial Aid Administrators](#) (NASFAA) in announcing the launch of a new online package of support to aid students affected by college closures. The resources, available at [NextStepsEdu.org](#), will match students with experienced financial aid and academic counselors throughout the country who can provide critical guidance as they determine how best to continue their studies. Next Steps EDU advisors will respond to questions from students, by email, phone and text message, about academic, financial aid, and federal loan discharge options. All advisors are professionals working in the field of education.

The Department has developed a [resource hub](#) designed for financial aid professionals on the Information for Financial Aid Professionals (IFAP) website. There, financial aid professionals and other partners, including Next Steps EDU advisors, can access resources to aid in their efforts to assist former ITT students, such as state-specific tuition refund guidance and credit transfer policies for accreditors nationwide. The Department will continue updating this hub with new FAQs and additional state-specific resources. Counselors with questions about how to support ITT students should email supportITTstudents@ed.gov.

Also, the Departments of Veterans Affairs (VA) and Labor have partnered with the U.S. Department of Education's Office of Federal Student Aid to help in building awareness of options and resources for students. Representatives from the VA have joined webinars to assist with questions unique to veterans and service members impacted by the closure. The Department of Labor will provide information to its network of nearly 2,500 American Job Centers (AJCs) about options available to former students from recent school closings.

Please let us know if there is more we can do to assist you in working with the ITT students near you. As you advance this work, please share student success stories with us. We are eager to point to examples that demonstrate to ITT students that it is possible to navigate a path forward, and look forward to noting that HBCUs are on the front-line providing assistance.

[Attached is a recent blog](#) that includes a summary of our efforts and a link where you can share your success stories.

Thanks again for your active engagement. We look forward to hearing from you.

All the best,

A handwritten signature in black ink, appearing to read "Ted Mitchell". The signature is written in a cursive style with a prominent initial "T".

Ted Mitchell

Under Secretary, U.S. Department of Education